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Tender

## **Vending Services Framework**

Hyde Housing Association Ltd

F02: Contract notice

Notice identifier: 2024/S 000-020828

Procurement identifier (OCID): ocds-h6vhtk-047bb9

Published 8 July 2024, 4:49pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hyde Housing Association Ltd

30 Park Street

London

SE1 9EQ

#### **Email**

[Tenders@nationalframeworkpartnership.co.uk](mailto:Tenders@nationalframeworkpartnership.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **National registration number**

IP18195R

**Internet address(es)**

Main address

<https://www.hyde-housing.co.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/119413>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=83171&B=HYDE-HOUSING](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=83171&B=HYDE-HOUSING)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=83171&B=HYDE-HOUSING](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=83171&B=HYDE-HOUSING)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Vending Services Framework

#### **II.1.2) Main CPV code**

- 42933000 - Vending machines

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

National Framework Partnership, acting on behalf of Hyde Housing Association, invites tenders for the provision of vending machines and associated services. The framework, once live, will support the varied needs of Hyde Housing Association and other public sector bodies, ensuring access to high-quality vending solutions, including supply, installation, maintenance, and replenishment, that enhance user experience while maintaining cost-efficiency.

This framework will be available for use by all current and future UK contracting authorities. For a complete list of contracting authorities eligible to use this framework, please visit the National Framework Partnership website at [nationalframeworkpartnership.co.uk](http://nationalframeworkpartnership.co.uk) or refer to the Office for National Statistics (ONS) classification guide.

#### **II.1.5) Estimated total value**

Value excluding VAT: £5,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 15894500 - Vending-machine ingredients

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Interested suppliers are invited to submit their tenders in accordance with the instructions provided in the tender documentation. The tender process will assess suppliers based on their capability to deliver high-quality vending machine services, their commitment to sustainability, and their ability to provide innovative and cost-effective solutions.

Scope of Services:

The framework will encompass a wide range of services related to vending machines, including but not limited to:

Supply of Vending Machines:

Hot beverage vending machines (coffee, tea, hot chocolate)

Cold beverage vending machines (soft drinks, water)

Snack vending machines (crisps, confectionery, healthy snacks)

Combination vending machines (mixed snacks and drinks)

Fresh food vending machines (sandwiches, salads, fresh fruit) (Optional)

Installation and Commissioning:

Delivery and professional installation of vending machines at specified locations

Commissioning services to ensure machines are fully operational and compliant with safety standards

Maintenance and Servicing:

Regular maintenance schedules to ensure optimal performance and longevity of machines

Prompt repair services in case of breakdowns or malfunctions

Preventive maintenance to mitigate potential issues and downtime

Replenishment Services:

Regular restocking of products in vending machines

Inventory management to ensure a consistent supply of popular items

Customisable product selection based on user preferences and dietary requirements

Customer Support and Service:

Dedicated customer support for addressing queries and issues

Training for staff on using and maintaining vending machines

Monitoring and reporting systems to track machine usage and performance

Sustainability and Innovation:

Environmentally friendly vending solutions, including energy-efficient machines and recyclable packaging

Innovative payment options, such as contactless and mobile payments

Integration of smart technologies for real-time monitoring and data analytics

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £5,000,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 10

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

7 August 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

7 August 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

London

Country

United Kingdom