

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/020827-2024>

Contract

## **Service Manager SaaS BI Reporting Service & Concurrent Analyst Cloud Subscription, Datacenter Server Maintenance, ESM Learning Subscription**

NHS Wales Shared Services Partnership-Procurement Services

F03: Contract award notice

Notice identifier: 2024/S 000-020827

Procurement identifier (OCID): ocds-h6vhtk-047bb8

Published 8 July 2024, 4:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Wales Shared Services Partnership-Procurement Services

Maes-Y-Coed Road

Cardiff

CF10 4HH

#### **Contact**

Gareth R. Davies

#### **Email**

[gareth.richarddavies@wales.nhs.uk](mailto:gareth.richarddavies@wales.nhs.uk)

#### **Telephone**

+44 02921501375

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Service Manager SaaS BI Reporting Service & Concurrent Analyst Cloud Subscription, Datacenter Server Maintenance, ESM Learning Subscription

Reference number

CAV-DCO (23-24) 267

#### **II.1.2) Main CPV code**

- 72422000 - Internet or intranet server application development services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

To provide workstation and server patch maintenance for CAVUHB for 12 month period from 23rd March 2024 to 22nd March 2025.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £34,400

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72422000 - Internet or intranet server application development services

#### **II.2.3) Place of performance**

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

## **II.2.4) Description of the procurement**

To provide workstation and server patch maintenance for CAVUHB for 12 month period from 23rd March 2024 to 22nd March 2025.

The CAVUB server estate is essential to the operation of the Health Board, as it provides services and applications for critical clinical and patient services throughout our hospitals and sites. As part of the CAVUHB IT Security approach and several independent and “All Wales” audit recommendations, workstation and server patch maintenance is mandatory. At present CAVUHB only have a full lifecycle solution for workstation patching.

CAVUHB have already purchased Ivanti Service Manager which provides Helpdesk, Change and Asset Management functionality. A list of requirements was agreed and several different solutions were reviewed and appraised against them. The Ivanti Patch Management solution was deemed the best option which met the majority of our requirements and was the most cost effective.

## **II.2.5) Award criteria**

Price

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The procurement falls outside the scope of application of the Directive

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

---

## Section V. Award of contract

### Contract No

CAV-DCO (23-24) 267

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

23 March 2024

#### V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Ivanti Uk Limited

3 Arlington Square, Downshire Way

Bracknell

RG121WA

Telephone

+44 000000

Fax

+44 000000

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £34,400

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:142843)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom