

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/020822-2025>

Award

Student Accommodation System

Kingston University Higher Education Corporation

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-020822

Procurement identifier (OCID): ocds-h6vhtk-0511ee ([view related notices](#))

Published 13 May 2025, 12:57pm

Scope

Reference

CPU-23-KU-ST-885-TE-2025

Description

The RMS Mercury software product is used at Kingston University for the management of Student accommodation services.

Contract 1. Student Accommodation System

Supplier

- [StarRez Ltd](#)

Contract value

- £246,601 excluding VAT
- £295,921 including VAT

Above the relevant threshold

Earliest date the contract will be signed

30 May 2025

Contract dates (estimated)

- 30 May 2025 to 31 May 2030
- 5 years, 2 days

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems
-

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - intellectual property or exclusive rights
- Single supplier - technical reasons

Migration of the Mercury accommodation system Software to the new parent company StarRez, this Software has been in use at Kingston University since 2003 and is integrated with major student records systems

Supplier

StarRez Ltd

- Companies House: 10646439

19-25 Birchin Lane

London

EC3V9DU

United Kingdom

Telephone: +448008085245

Email: mstewart@starrez.com

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Student Accommodation System

Contracting authority

Kingston University Higher Education Corporation

- UK Register of Learning Providers (UKPRN number): 10003678

Holmwood House Grove Crescent

Kingston upon Thames

KT1 2EE

United Kingdom

Contact name: Tina Etumnu

Telephone: 02084174249

Email: procurement@kingston.ac.uk

Region: UKI63 - Merton, Kingston upon Thames and Sutton

Organisation type: Public authority - sub-central government