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Planning

APP Scams Evaluation Consultancy

Financial Conduct Authority

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-020788

Procurement identifier (OCID): ocds-h6vhtk-0511d7

Published 13 May 2025, 11:46am

Scope

Reference

C3352

Description

We are engaging the market to make providers aware of upcoming economist consultancy opportunity for the PSR.

Total value (estimated)

- £500,000 excluding VAT
- £600,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 25 August 2025 to 31 May 2026
- 9 months, 7 days

Main procurement category

Services

CPV classifications

- 79419000 - Evaluation consultancy services
- 66171000 - Financial consultancy services
- 79311400 - Economic research services
- 79311410 - Economic impact assessment

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

19 May 2025

Engagement process description

The Payments Systems Regulator (PSR) would like to engage with prospective suppliers ahead of our planned procurement, which seeks a consultancy to deliver an independent review to assess the impacts of our key APP scams policies. This is inclusive of the Reimbursement Requirement, as well as Confirmation of Payee and the Balanced Scorecard. For further information on APP Scams, please refer to [\[https://psr.org.uk/our-work/app-scams/\]](https://psr.org.uk/our-work/app-scams/). This will be a c.7 month piece of analytical work, that will involve engagement not just with ourselves, but with wider stakeholders. For instance, interim and final findings would be presented to a wide group, including but not limited to individuals from: the PSR; the Financial Conduct Authority; the Bank of England; His Majesty's Treasury; industry and consumer representatives. The PSR would like to receive Expressions of Interest for those who would like to better understand the work and its requirements. Suppliers should register their Expression of Interest via the FCA's Procurement portal [\[https://atamis-fca.my.site.com/s/Welcome\]](https://atamis-fca.my.site.com/s/Welcome). In those Expressions of Interest suppliers should complete the two requirements by 19th May 2025, providing the following information: - Company Name and Registration Number - Registered Address - Registered Website Address (if applicable) - Lead Contact details including Name, role in organisation, email address and phone number. - A brief summary of your expertise which is relevant to either conducting economic evaluations/research, and/or experience within the payments sector/fraud. Following receipt of Expressions of Interest, the PSR intends to arrange calls with all respondents who it determines have suitable expertise in this area, along with any parties it separately identifies as having expertise. These discussions will focus on the PSR providing an overview of the project, with opportunities for suppliers to ask questions. Session likely to take place 20th or 21st May. We reserve the right to conduct either a group presentation or individual calls.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

23 May 2025

Contracting authority

Financial Conduct Authority

- Public Procurement Organisation Number: PTYH-4442-XPRH

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London

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United Kingdom

Contact name: FCA Procurement

Email: fcaprocurement@fca.org.uk

Website: <http://www.fca.org.uk>

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government