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Contract

Assistive Technology Service

Cheshire East Borough Council

F03: Contract award notice

Notice identifier: 2022/S 000-020785

Procurement identifier (OCID): ocds-h6vhtk-02fb7a

Published 29 July 2022, 11:55am

Section I: Contracting authority

I.1) Name and addresses

Cheshire East Borough Council

Westfields, Middlewich Road

Sandbach

CW11 1HZ

Contact

Ms Tracy Roberts

Email

tracy.roberts@cheshireeast.gov.uk

Telephone

+44 1270686973

Country

United Kingdom

Region code

UKD62 - Cheshire East

Internet address(es)

Main address

<http://www.cheshireeast.gov.uk/>

Buyer's address

<http://www.cheshireeast.gov.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Assistive Technology Service

Reference number

DN550467

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council is looking for an expert partner to work with them on the delivery of this

Assistive Technology service to residents. The emphasis of this work will be providing valued

support to residents including response visits and wellbeing related calls (including

signposting to useful local services) and responsive activity monitoring. As such, technology

will act as an enabler rather than an end itself.

The service will be made up of the following service components.

- Sourcing of Assistive Technology devices
- Installation and Collection of Assistive Technology devices
- Premises/Storage of Assistive Technology devices
- Maintenance and Testing of Assistive Technology devices
- IT System

- Contact Centre

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,778,058

II.2) Description

II.2.2) Additional CPV code(s)

- 32000000 - Radio, television, communication, telecommunication and related equipment
- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 51000000 - Installation services (except software)
- 64000000 - Postal and telecommunications services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD62 - Cheshire East

II.2.4) Description of the procurement

This service will adjust to the developments within the Assistive Technology market, therefore ensuring that individuals have access to devices in the medium term which can support them in the most effective ways. This will be informed by the knowledge and expertise of the Provider. Additionally, the service will also be cognisant of the efficiencies that can be achieved from the correct deployment of Assistive Technology, whilst recognising that evidence is needed to prove impact.

The service will support the following aims:

- * Enabling people to be supported in their own homes (including Supported Living

Establishments) as well as the community

Reducing the number of hospital admissions and re-admissions

- * Reducing the number of care home admissions
- * Reducing the number of falls
- * Facilitating timely discharge from hospital
- * Reducing the number, cost and intensity of care packages/nurse visits
- * Reducing the burden on Carers and risk of Carer breakdown, whilst increasing confidence

and peace of mind

- * Improving health and wellbeing by maximising independence, choice, control, dignity and

quality of life within the individual's home (including reduced social isolation)

- * Reducing health inequality through provision of technology

The Council is looking for an expert partner to work with them on the delivery of this

Assistive Technology service to residents. The emphasis of this work will be providing valued

support to residents including response visits and wellbeing related calls (including

signposting to useful local services) and responsive activity monitoring. As such, technology

will act as an enabler rather than an end itself.

This service is being commissioned by Cheshire East Council in partnership with the

following organisations

- * Cheshire Clinical Commissioning Group

- * East Cheshire NHS Trust

* Mid-Cheshire NHS Trust

* GP Practices (within Cheshire East).

The service will be made up of the following service components.

- Sourcing of Assistive Technology devices
- Installation and Collection of Assistive Technology devices
- Premises/Storage of Assistive Technology devices
- Maintenance and Testing of Assistive Technology devices
- IT System
- Contact Centre
- Mobile Response Team (including falls pick-up)
- Device identification

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-029705](#)

Section V. Award of contract

Contract No

C0814

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 April 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Millbrook Healthcare Ltd

Nutsey Lane, Calmore Industrial Park, Totton

SOUTHAMPTON

SO40 3XJ

Country

United Kingdom

NUTS code

- UKJ32 - Southampton

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,778,058

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

The Strand

LONDON

WC2A 2LL

Country

United Kingdom