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Contract

Contract Extension - Serco Limited

Department for Energy Security and Net Zero

F20: Modification notice

Notice identifier: 2023/S 000-020771

Procurement identifier (OCID): ocds-h6vhtk-03e358

Published 19 July 2023, 12:39pm

Section I: Contracting authority/entity

I.1) Name and addresses

Department for Energy Security and Net Zero

London

SW1H 0ET

Email

shahin.uddin@beis.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

https://www.gov.uk/government/organisations/department-for-energy-security-and-net-

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract Extension - Serco Limited

II.1.2) Main CPV code

• 64220000 - Telecommunication services except telephone and data transmission services

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

Warm Home Discount Scheme Helpline

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

16 October 2023

End date

15 October 2024

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section V. Award of contract/concession

Contract No

CCPF22A01

Title

Warm Home Discount Scheme-Helpline

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

18 July 2023

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Serco Limited

Hook

Country

United Kingdom

NUTS code

• UK - United Kingdom

National registration number

242246

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £3,052,133.27

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Department for Energy Security and Net Zero

London

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main	CPV	code
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• 64220000 - Telecommunication services except telephone and data transmission services

VII.1.3) Place of performance

NUTS code

• UK - United Kingdom

VII.1.4) Description of the procurement:

Warm Home Discount Scheme-Helpline

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

5 December 2022

End date

15 October 2023

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£3,052,133.27

VII.1.7) Name and address of the contractor/concessionaire

Serco Limited

Hook

Country

United Kingdom

NUTS code

• UK - United Kingdom

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The contract has been extended for one year and an increase to the contract value.

VII.2.2) Reasons for modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

to extend the contract in order for a helpline to be establish.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptions and average inflation)

Value excluding VAT: £1,574,109.52

Total contract value after the modifications

Value excluding VAT: £3,052,133.27