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Contract

## **Contract Extension - Serco Limited**

Department for Energy Security and Net Zero

F20: Modification notice

Notice identifier: 2023/S 000-020771

Procurement identifier (OCID): ocds-h6vhtk-03e358

Published 19 July 2023, 12:39pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Department for Energy Security and Net Zero

London

SW1H 0ET

#### **Email**

[shahin.uddin@beis.gov.uk](mailto:shahin.uddin@beis.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-for-energy-security-and-net->

[zero](#)

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Contract Extension - Serco Limited

#### **II.1.2) Main CPV code**

- 64220000 - Telecommunication services except telephone and data transmission services

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

Warm Home Discount Scheme Helpline

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

16 October 2023

End date

15 October 2024

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section V. Award of contract/concession**

### **Contract No**

CCPF22A01

### **Title**

Warm Home Discount Scheme-Helpline

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

18 July 2023

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Serco Limited

Hook

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

242246

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £3,052,133.27

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Department for Energy Security and Net Zero

London

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 64220000 - Telecommunication services except telephone and data transmission services

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

#### **VII.1.4) Description of the procurement:**

Warm Home Discount Scheme-Helpline

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

5 December 2022

End date

15 October 2023

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£3,052,133.27

#### **VII.1.7) Name and address of the contractor/concessionaire**

Serco Limited

Hook

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The contract has been extended for one year and an increase to the contract value.

### **VII.2.2) Reasons for modification**

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

to extend the contract in order for a helpline to be establish.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,574,109.52

Total contract value after the modifications

Value excluding VAT: £3,052,133.27