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Tender

## **Lot 1 Account Managed/Venue Ticketing Solution and Lot 2 Self-Service Ticketing Solution**

The ACC Liverpool Group Limited

F02: Contract notice

Notice identifier: 2023/S 000-020766

Procurement identifier (OCID): ocds-h6vhtk-03e353

Published 19 July 2023, 12:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The ACC Liverpool Group Limited

Kings Dock, Liverpool Waterfront

Liverpool

L3 4FP

#### **Contact**

Susan Albanese

#### **Email**

[susan.albanese@accliverpool.com](mailto:susan.albanese@accliverpool.com)

#### **Telephone**

+44 7713316246

#### **Country**

United Kingdom

**Region code**

UKD72 - Liverpool

**Internet address(es)**

Main address

<https://www.accliverpool.com>

Buyer's address

<https://www.accliverpool.com/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Liverpool:-Industry-specific-software-package./7KKDX2R6XG>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Other type

A company controlled by a local authority within the meaning of Part V Local Government and Housing Act 1989. The authority is Liverpool City Council

**I.5) Main activity**

Recreation, culture and religion

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Lot 1 Account Managed/Venue Ticketing Solution and Lot 2 Self-Service Ticketing Solution

Reference number

TT000122

#### **II.1.2) Main CPV code**

- 48100000 - Industry specific software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The ACC Liverpool Group is seeking to establish a contract for the provision of Lot 1 Venue Ticketing Solution and Lot 2 Promoter Self-Serve Agency Ticketing Solution. It is anticipated that the contract will start on 1st July 2024 for an initial period of 3 years with the option, at the sole discretion of The ACC Liverpool Group, to extend the contract for a further 2 periods of 2 years. The estimated value of the contract is £150k per annum excluding VAT.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,260,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for one lot only

Maximum number of lots that may be awarded to one tenderer: 2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lots 1 and 2 or both lots awarded individually.

## **II.2) Description**

### **II.2.1) Title**

Account Managed/Venue Ticketing Solution

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 48100000 - Industry specific software package

### **II.2.3) Place of performance**

NUTS codes

- UKD72 - Liverpool

Main site or place of performance

Liverpool

### **II.2.4) Description of the procurement**

Lot 1 Venue Ticketing Solution

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £366,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The estimated contract value excludes two periods of two year extension options.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/7KKDX2R6XG>

### **II.2) Description**

#### **II.2.1) Title**

Self-Service Ticketing Solution

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 48100000 - Industry specific software package

#### **II.2.3) Place of performance**

NUTS codes

- UKD72 - Liverpool

Main site or place of performance

Liverpool

#### **II.2.4) Description of the procurement**

Lot 2 Promoter Self-Serve Agency Ticketing Solution

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £75,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The estimated contract value does not include the two periods of two year extension options.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

31 August 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

1 September 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: Dependent upon the taking up of extension options in 2026 and 2028

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

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GO Reference: GO-2023719-PRO-23442741

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The ACC Liverpool Group Limited

Kings Dock, Liverpool Waterfront

Liverpool

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+44 1517037215

Country

United Kingdom