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Tender

Lot 1 Account Managed/Venue Ticketing Solution and Lot 2 Self-Service Ticketing Solution

The ACC Liverpool Group Limited

F02: Contract notice

Notice identifier: 2023/S 000-020766

Procurement identifier (OCID): ocids-h6vhtk-03e353

Published 19 July 2023, 12:05pm

Section I: Contracting authority

I.1) Name and addresses

The ACC Liverpool Group Limited

Kings Dock, Liverpool Waterfront

Liverpool

L3 4FP

Contact

Susan Albanese

Email

susan.albanese@accliverpool.com

Telephone

+44 7713316246

Country

United Kingdom

Region code

UKD72 - Liverpool

Internet address(es)

Main address

<https://www.accliverpool.com>

Buyer's address

<https://www.accliverpool.com/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Liverpool:-Industry-specific-software-package./7KKDX2R6XG>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Other type

A company controlled by a local authority within the meaning of Part V Local Government and Housing Act 1989. The authority is Liverpool City Council

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Lot 1 Account Managed/Venue Ticketing Solution and Lot 2 Self-Service Ticketing Solution

Reference number

TT000122

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

The ACC Liverpool Group is seeking to establish a contract for the provision of Lot 1 Venue Ticketing Solution and Lot 2 Promoter Self-Serve Agency Ticketing Solution. It is anticipated that the contract will start on 1st July 2024 for an initial period of 3 years with the option, at the sole discretion of The ACC Liverpool Group, to extend the contract for a further 2 periods of 2 years. The estimated value of the contract is £150k per annum excluding VAT.

II.1.5) Estimated total value

Value excluding VAT: £1,260,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for one lot only

Maximum number of lots that may be awarded to one tenderer: 2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lots 1 and 2 or both lots awarded individually.

II.2) Description

II.2.1) Title

Account Managed/Venue Ticketing Solution

Lot No

1

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UKD72 - Liverpool

Main site or place of performance

Liverpool

II.2.4) Description of the procurement

Lot 1 Venue Ticketing Solution

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £366,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The estimated contract value excludes two periods of two year extension options.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/7KKDX2R6XG>

II.2) Description

II.2.1) Title

Self-Service Ticketing Solution

Lot No

2

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UKD72 - Liverpool

Main site or place of performance

Liverpool

II.2.4) Description of the procurement

Lot 2 Promoter Self-Serve Agency Ticketing Solution

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £75,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The estimated contract value does not include the two periods of two year extension options.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

31 August 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

1 September 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: Dependent upon the taking up of extension options in 2026 and 2028

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

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GO Reference: GO-2023719-PRO-23442741

VI.4) Procedures for review

VI.4.1) Review body

The ACC Liverpool Group Limited

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Liverpool

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+44 1517037215

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United Kingdom