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Award

## **Customer Engagement Management System additional costs**

NORTHERN GAS NETWORKS LIMITED

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-020763

Procurement identifier (OCID): ocds-h6vhtk-03574e

Published 29 July 2022, 11:01am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NORTHERN GAS NETWORKS LIMITED

1100 Century Way Thorpe Park

LEEDS

LS158TU

#### **Contact**

Harriet Wilkes

#### **Email**

[hwilkes@northerngas.co.uk](mailto:hwilkes@northerngas.co.uk)

#### **Telephone**

+44 7813523683

#### **Country**

United Kingdom

**Region code**

UKE42 - Leeds

**Companies House**

Northern Gas Networks

**Internet address(es)**

Main address

[www.northerngasnetworks.co.uk](http://www.northerngasnetworks.co.uk)

**I.6) Main activity**

Production, transport and distribution of gas and heat

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Customer Engagement Management System additional costs

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NGN have a requirement for a web based Connections Portal to allow customers to create, submit, view, amend and track gas connections.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £15,200

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKE4 - West Yorkshire

#### **II.2.4) Description of the procurement**

tPoint have designed their solution around the creation of a tPoint based website combined with an integration with SAP to eliminate double keying of order data. This contract is for some additional costs to implement the portal for go live.

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

TPoint are in contract with NGN, this is a variation to the contract as NGN have a requirement for a web based Connections Portal to allow customers to create, submit, view, amend and track gas connections. tPoint have designed their solution around the creation of a tPoint based website combined with an integration with SAP to eliminate double keying of order data.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract/concession**

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

29 July 2022

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Tpoint Solutions Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

Tpoint Solutions Limited

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £15,200

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Northern Gas Networks

Leeds

Country

United Kingdom