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Tender

D/deaf Services Framework Agreement

Nottinghamshire County Council
Nottingham University Hospitals NHS Trust
Doncaster & Bassetlaw Teaching Hospitals NHS Trust
Nottingham and Nottinghamshire Integrated Care Board
Nottingham City Council

F21: Social and other specific services – public contracts
Contract notice
Notice identifier: 2023/S 000-020750
Procurement identifier (OCID): ocds-h6vhtk-03e347
Published 19 July 2023, 11:11am

Section I: Contracting authority

I.1) Name and addresses

Nottinghamshire County Council

County Hall, West Bridgford

Nottingham

NG2 7QP

Contact

Mrs Jennifer Rosenbaum

Email

jennifer.rosenbaum@nottscc.gov.uk

Telephone

+44 1159772830

Country

United Kingdom

Region code

UKF14 - Nottingham

Internet address(es)

Main address

<http://www.nottinghamshire.gov.uk>

Buyer's address

<http://www.nottinghamshire.gov.uk>

I.1) Name and addresses

Nottingham University Hospitals NHS Trust

Nottingham

Email

Renata.Towlson@nuh.nhs.uk

Country

United Kingdom

Region code

UKF14 - Nottingham

Internet address(es)

Main address

<https://www.nuh.nhs.uk/>

I.1) Name and addresses

Doncaster & Bassetlaw Teaching Hospitals NHS Trust

Doncaster

Email

harriet.cassy@nhs.net

Country

United Kingdom

Region code

UKE3 - South Yorkshire

Internet address(es)

Main address

<https://www.dbth.nhs.uk/>

I.1) Name and addresses

Nottingham and Nottinghamshire Integrated Care Board

Nottingham

Email

sian.rowbotham@nhs.net

Country

United Kingdom

Region code

UKF14 - Nottingham

Internet address(es)

Main address

<https://notts.icb.nhs.uk>

I.1) Name and addresses

Nottingham City Council

Nottingham

Email

melody.hinds@nottinghamcity.gov.uk

Country

United Kingdom

Region code

UKF14 - Nottingham

Internet address(es)

Main address

<https://www.nottinghamcity.gov.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.eastmidstenders.org/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.eastmidstenders.org/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

D/deaf Services Framework Agreement

Reference number

DN676909

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Nottinghamshire County Council ("the Council") is seeking a suitably experienced Provider to deliver services to D/deaf people, under a single Provider Framework Agreement.

The Provider must have:

- a minimum of two years' experience of working with people who are D/deaf
- experience of employing and supervising D/deaf staff
- experience of developing professional and collaborative relationships with a range of partner organisations in ways that have a positive impact on D/deaf people

This Framework Agreement is established initially to meet the requirements of Nottinghamshire County Council but also enables the following 'Commissioners' to purchase services under it on a 'Call-Off' basis:

- Nottingham University Hospitals NHS Trust,

- Doncaster & Bassetlaw Teaching Hospitals NHS Trust,
- Nottingham and Nottinghamshire Integrated Care Board, and;
- Nottingham City Council

The Framework Agreement will have a duration of four years.

All services provided under this Framework Agreement will be commissioned to do some or all of the following:

- Intervene at the earliest opportunity to support prevention by encouraging people to be more proactive about their health and wellbeing.
- Increase independence and reduce or delay the need for care and support services, including navigation of prevention and community services and effective self-care.
- Improve access to information to support self-care, independence and to promote health and well-being.
- Work, including in partnership with other organisations, to address inequalities.
- Use strengths-based approaches, drawing on the skills and assets across people and their communities, to create opportunity.
- Activities that enable effective communication, including British Sign Language related services and interpreting

In addition to establishing the Framework Agreement the Council will simultaneously enter into a Call-Off Contract under the Framework Agreement for 'Community-Based Prevention Services for D/deaf People'.

Bids will only be considered for the Framework Agreement and the Call-Off Contract for 'Community-Based Prevention Services for D/deaf People'

Further Call-Off Contracts may be entered into with the Provider during the term of the Framework Agreement with any of the Commissioners listed above.

Please note, this is a competitive procurement conducted in accordance with the Light Touch regime of Regulations 74-77 of the Public Contract Regulations 2015.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE3 - South Yorkshire
- UKF14 - Nottingham
- UKF15 - North Nottinghamshire
- UKF16 - South Nottinghamshire

II.2.4) Description of the procurement

Nottinghamshire County Council (“the Council”) is seeking a suitably experienced Provider to deliver services to D/deaf people, under a single Provider Framework Agreement.

The Provider must have:

- a minimum of two years’ experience of working with people who are D/deaf
- experience of employing and supervising D/deaf staff
- experience of developing professional and collaborative relationships with a range of partner organisations in ways that have a positive impact on D/deaf people

This Framework Agreement is established initially to meet the requirements of Nottinghamshire County Council but also enables the following ‘Commissioners’ to purchase services under it on a ‘Call-Off’ basis:

- Nottingham University Hospitals NHS Trust,
- Doncaster & Bassetlaw Teaching Hospitals NHS Trust,
- Nottingham and Nottinghamshire Integrated Care Board, and;
- Nottingham City Council

In addition to establishing the Framework Agreement the Council will simultaneously enter into a Call-Off Contract for ‘Community-Based Prevention Services for D/deaf People’.

Further Call-Off Contracts may be entered into with the Provider during the term of the Framework Agreement with any of the Commissioners listed above.

All services provided under this Framework Agreement will be commissioned to do some or all of the following:

- Intervene at the earliest opportunity to support prevention by encouraging people to be more proactive about their health and wellbeing.
- Increase independence and reduce or delay the need for care and support services, including navigation of prevention and community services and effective self-care.
- Improve access to information to support self-care, independence and to promote health and well-being.
- Work, including in partnership with other organisations, to address inequalities.
- Use strengths-based approaches, drawing on the skills and assets across people and their communities, to create opportunity.
- Activities that enable effective communication, including British Sign Language related services and interpreting

Delivery of healthcare or personal care services are not in scope of this Framework Agreement. The Provider is not required to be registered with the Care Quality Commission (CQC).

The Framework Agreement will have a term of four years and a maximum potential contract value of £5,000,000 (five million pounds) overall. It is anticipated the Framework Agreement will commence on the 1st February 2024.

Bids will only be considered for the Framework Agreement and the Call-Off Contract for 'Community-Based Prevention Services for D/deaf People' as summarised below:

Call-Off Contract 1: Community-Based Prevention Services for D/deaf People.

A prevention-focused offer which will build connection, improve access to information and skills to support self-care, independence and well-being, and address issues that could escalate and have a negative impact on well-being or independence.

The Provider will do this through a combination of three approaches:

- A 'Community Organising' approach that will connect D/deaf people, their families, carers and wider communities and motivate them to share skills and assets to achieve common goals and build capacity/social capital.
- Partnership working to support D/deaf people's priority goals, create opportunities, and

address inequality in access and outcomes.

- Delivery of brief interventions, including welfare rights support, to support well-being, prevention and navigation.

This Call-Off Contract will have an initial term of three years with an option to extend for up to a maximum of three further years. The Call-Off Contract will have an annual value of £79,500. It is anticipated the Call-Off Contract will commence on the 1st February 2024.

Please note, this is a competitive procurement conducted in accordance with the Light Touch regime of Regulations 74-77 of the Public Contract Regulations 2015.

II.2.6) Estimated value

Value excluding VAT: £5,000,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

48

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

In the case of framework agreements, provide justification for any duration exceeding 4 years:

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 August 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English