

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/020724-2026>

Contract

## **NYC Provision of Replacement Windows and Doors**

The North Yorkshire Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-020724

Procurement identifier (OCID): ocds-h6vhtk-0588f4 ([view related notices](#))

Published 9 March 2026, 9:47am

### **Scope**

### **Reference**

019-NYC-CD

### **Description**

The Authority requires a Contractor to carry out full window and door replacement/s to its social housing property base, (Composite External Door installations / Full Window UPVC Replacements, supply and fit/and or supply only) Including domestic residential and independent living schemes (flats, communal areas). The service will initially cover the areas of Selby and Richmondshire with the option to extend to Harrogate during the term of the contract and other Localities and service requirements as dictated.

---

## **Contract 1**

### **Supplier**

- Kingfisher UPVC Windows & Doors Ltd

### **Contract value**

- £8,166,667 excluding VAT
- £9,800,000 including VAT

Above the relevant threshold

### **Date signed**

20 February 2026

### **Contract dates**

- 1 March 2026 to 29 February 2028
- Possible extension to 28 February 2030
- 4 years

Description of possible extension:

Initial Term: 01/03/2026 - 29/02/2028

Option to Extend 1: 01/03/2028 - 28/02/2029

Option to Extend 2: 01/03/2029 - 28/02/2030

## Main procurement category

Works

## CPV classifications

- 45421100 - Installation of doors and windows and related components

## Contract locations

- UKE2 - North Yorkshire

## Key performance indicators

Name	Description	Reporting frequency
93 Reporting	KPI: In the agreed format outlined at inception, reports to be received no later than the 26th of the month post Month / Quarter end date.	1 months
95 Defects Completed on Time	KPI: Percentage of reported defects resolved within the agreed SLA (7 working days). Target: 98% or more resolved on time. • Green threshold: 98% and above • Amber threshold: 90% - 97% • Red threshold: Below 90%	3 months
96 Number of Complaints Upheld	KPI: Number of formal complaints received per 100 properties. Target: 3 or fewer complaints per 100 properties installed. • Green threshold: 0-2 • Amber threshold: 3-5 • Red threshold: 6+	3 months

## Signed contract documents

[Signed NYC\\_Composite\\_External\\_Door\\_Installations\\_Full\\_Window\\_UPVC\\_Replacements\\_JCT\\_MTC24.pdf](#)

---

## **Other information**

### **Conflicts assessment prepared/revised**

Yes

---

## **Procedure**

### **Procedure type**

Open procedure

---

## **Supplier**

### **Kingfisher UPVC Windows & Doors Ltd**

- Companies House: 02538690

Unit T, Leeds, LS27 7JZ, UK

Leeds

LS27 7JZ

United Kingdom

Email: [commercial@kingfisherwindows.co.uk](mailto:commercial@kingfisherwindows.co.uk)

Region: UKE42 - Leeds

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

---

## **Contracting authority**

### **The North Yorkshire Council**

- Public Procurement Organisation Number: PNX-8263-XCNL

County Hall, Racecourse Lane

Northallerton

DL7 8AD

United Kingdom

Email: [procurement@northyorks.gov.uk](mailto:procurement@northyorks.gov.uk)

Website: <https://www.northyorks.gov.uk/>

Region: UKE22 - North Yorkshire CC

Organisation type: Public authority - sub-central government