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Tender

## **IT Partner Framework**

YORKSHIRE WATER SERVICES LIMITED

F05: Contract notice – utilities

Notice identifier: 2021/S 000-020724

Procurement identifier (OCID): ocds-h6vhtk-02d863

Published 23 August 2021, 6:35pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

YORKSHIRE WATER SERVICES LIMITED

Western House, Western Way, Buttershaw

BRADFORD

BD62SZ

#### **Contact**

Sohail Sardana

#### **Email**

[sohail.sardana@yorkshirewater.co.uk](mailto:sohail.sardana@yorkshirewater.co.uk)

#### **Telephone**

+44 7977007107

**Country**

United Kingdom

**NUTS code**

UKE - Yorkshire and the Humber

**Internet address(es)**

Main address

<https://www.yorkshirewater.com/>

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://www.yorkshirewater.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://service.ariba.com>

**I.6) Main activity**

Water

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

IT Partner Framework

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

This notice is seeking expressions of interest for the establishment of a Framework Agreement for IT services related to: Application development, infrastructure, strategy and architecture, SAP / ERP, testing, data science, and a range of other related services.

This framework agreement is envisaged to be the primary route for selecting suppliers for the delivery of IT consultancy and support services for the duration of the agreement.

Any estimated quantities or values contained or referred to in this or other documentation are for guidance only and do not bind YWS to buy any specific quantities should the bidder be successful and enter into an Agreement.

### **II.1.5) Estimated total value**

Value excluding VAT: £125,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48300000 - Document creation, drawing, imaging, scheduling and productivity software package
- 48400000 - Business transaction and personal business software package
- 48500000 - Communication and multimedia software package
- 48600000 - Database and operating software package
- 48700000 - Software package utilities
- 48800000 - Information systems and servers

### **II.2.3) Place of performance**

NUTS codes

- UKE - Yorkshire and the Humber

## **II.2.4) Description of the procurement**

Procurement Process:

To express an interest in participating in the tender, please contact Sohail Sardana ([sohail.sardana@yorkshirewater.co.uk](mailto:sohail.sardana@yorkshirewater.co.uk)) through email by 17:00 (GMT) on 24th September 2021.

Once a bidder expresses an interest, the Invitation to Qualify (ITQ) Round 1 document pack will be shared with them. This will include the ITQ Round 1 document that must be completed by all bidders and returned to the above email address by 17:00 (GMT) on 28th September 2021.

All clarifications should also be shared with Sohail Sardana ([sohail.sardana@yorkshirewater.co.uk](mailto:sohail.sardana@yorkshirewater.co.uk)) through email by 17:00 (GMT) on 17th September 2021.

YWS will periodically consolidate clarifications that would be relevant to everyone and share the response to these with all bidders anonymously.

Following an assessment of responses received for ITQ Round 1, successful suppliers will be invited to ITQ Round 2. This is planned for early October, but is subject to change based on YWS discretion.

Following an assessment of responses received for ITQ Round 2, successful suppliers will then be invited to the RFP stage.

Procurement Overview:

Successful suppliers will work alongside Yorkshire Water Services (YWS) to design, develop, test, implement, support, and maintain a range of business applications, infrastructure solutions, and a range of other related areas.

The work will cover all areas of IT project delivery, support, and system integration for both new and legacy systems including, but not limited to, several capability areas.

Suppliers securing framework agreements will become part of the Technology & Enterprise Change (TEC) partner pool with suppliers potentially being aligned to and being approved to deliver projects in particular capability areas, as described in this notice. This does not give suppliers any guarantee of work but will enable the supplier to bid for individual pieces of

work over the next 5 years.

YWS has identified capability areas and the services that sit within these areas. YWS is seeking the best suppliers in each capability area.

For the avoidance of doubt, suppliers DO NOT need to deliver services in all capability areas to submit a response to this tender.

#### Capability Areas:

##### Infrastructure

Services related to the design, development, integration, implementation, maintenance, and support of a range of infrastructure technologies. The technologies include but are not limited to routers, firewalls, databases, client systems, security services, network management, servers, switches, cabling, storage, backup technology, network infrastructure, telecoms and connectivity.

Suppliers delivering services aligned to the Infrastructure capability may also be required to deliver the following kind of services: Project Management, quality control, design assurance, system integration, testing, business continuity management, transition into support / provision of support, technical advice and planning, process design, requirements analysis, solution design, service design, service retirements, security and a variety of other services required by YWS from time to time.

##### SAP

Services related to the design, development, integration, maintenance, and support of a range of existing and future applications related to the SAP and asset management solution suite. Specific services might include, for example, impact assessment & planning, technology enablement, application of industry / process expertise, change management and continuous improvement of the SAP environment and related technologies. A particular project will be the migration of the YWS systems from ECC to S4 Hana.

Suppliers delivering services aligned to the SAP capability may also be required to deliver the following kind of services: Project Management, quality control, design assurance, system integration, testing, business continuity management, transition into support / provision of support, technical advice and planning, process design, requirements analysis, solution design, service design, service retirements, security and a variety of other services required by YWS from time to time.

##### Application Development and Maintenance

Services related to the design, development, integration, maintenance and support of a

range of existing and future applications used by the three core YWS business areas including Customer (retail & wholesale), Operations (clean, waste and asset management) and Corporate (central functions, data and shared technologies e.g. middleware and a variety of other IT systems). In addition, services will be required for systems used by future business units which do not yet exist.

Suppliers delivering services aligned to the Application Development and Maintenance capability may also be required to deliver the following kind of services : Project Management, quality control, design assurance, system integration, testing, business continuity management, transition into support / provision of support, technical advice and planning, process design, requirements analysis, solution design, service design, service retirements, security and a variety of other services required by YWS from time to time.

### Data Science

Services related to statistics, tools, programming, data manipulation, data visualisation, machine learning, deep learning, model deployment, scenario analysis, forecasting / prediction, planning and Azure.

Suppliers delivering services aligned to the Data Science capability may also be required to deliver the following kind of services: Project Management, quality control, design assurance, system integration, testing, business continuity management, transition into support / provision of support, technical advice and planning, process design, requirements analysis, solution design, service design, service retirements, security and a variety of other services required by YWS from time to time.

### Testing

Delivery of services related to test leadership, test execution and test environment demand & release management. This includes provision of testing services, quality assurance and resource augmentation, including the delivery of a range of services, including but not limited to test standards & governance, orchestration, automation, resources, software, and a range of other related services.

Suppliers delivering services aligned to the Testing capability may also be required to deliver the following kind of services: Project Management, quality control, design assurance, system integration, business continuity management, transition into support / provision of support, technical advice and planning, process design, requirements analysis, solution design, service design, service retirements, security and a variety of other services required by YWS from time to time.

### Strategy and Architecture

Strategy, consultancy and advisory services in relation to Solution Architecture and

Enterprise Architecture, including (but not limited to) the breadth of Applications, Integration, Infrastructure and Security.

Suppliers delivering services aligned to the Strategy & Architecture capability may also be required to deliver the following kind of services: Quality control, design assurance, system integration, business continuity management, transition into support / provision of support, technical advice and planning, process design, requirements analysis, solution design, service design, service retirements, security and a variety of other services required by YWS from time to time.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

This contract is valid for an initial period of 60 months, followed by an optional renewal in 12 month increments up to a total term of 96 months, at YWS discretion.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

28 September 2021

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Yorkshire Water Service Limited

Bradford

BD6 2SZ

Country

United Kingdom