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Tender

Microsoft Dynamics Development Partners Framework Agreement

Imperial War Museums

F02: Contract notice

Notice identifier: 2024/S 000-020703

Procurement identifier (OCID): ocds-h6vhtk-047b60

Published 5 July 2024, 7:05pm

Section I: Contracting authority

I.1) Name and addresses

Imperial War Museums

IWM London

London

SE1 6HZ

Email

erowberry@iwm.org.uk

Telephone

+44 2074165000

Country

United Kingdom

Region code

UKI45 - Lambeth

Internet address(es)

Main address

www.iwm.org.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Microsoft Dynamics Development Partners Framework Agreement

Reference number

DE3302

II.1.2) Main CPV code

- 72224100 - System implementation planning services

II.1.3) Type of contract

Services

II.1.4) Short description

IWM is tendering for a managed services provider and development partner to manage, maintain and develop their current Microsoft Estate which currently covers financial, ticketing, membership, and customer service products.

The development partner will need to work with the IWM programme team to support and develop coherent development of IWM's digital architecture including web-development and third-party integrations.

II.1.5) Estimated total value

Value excluding VAT: £1,200,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

LONDON

II.2.4) Description of the procurement

IWM is tendering for a managed services provider and development partner to manage, maintain and develop their current Microsoft Estate which currently covers financial, ticketing, membership, and customer service products.

The development partner will need to work with the IWM programme team to support and develop coherent development of IWM's digital architecture including web-development and third-party integrations.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 August 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31 December 2024

IV.2.7) Conditions for opening of tenders

Date

12 August 2024

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=873563940>

GO Reference: GO-202475-PRO-26815176

VI.4) Procedures for review

VI.4.1) Review body

Imperial War Museums

London

Country

United Kingdom