

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/020688-2023>

Contract

Biddick Academy - Cleaning Services

RED BOX CONSULTANCY SERVICES LIMITED

F03: Contract award notice

Notice identifier: 2023/S 000-020688

Procurement identifier (OCID): ocds-h6vhtk-03bd46

Published 18 July 2023, 3:28pm

Section I: Contracting authority

I.1) Name and addresses

RED BOX CONSULTANCY SERVICES LIMITED

1 Innisfree Close

HARROGATE

HG28PL

Contact

Neil Meadows

Email

nm@redboxcs.com

Telephone

+44 1423810985

Country

United Kingdom

Region code

UKE22 - North Yorkshire CC

Companies House

05126781

Internet address(es)

Main address

<https://biddickacademy.com/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Biddick Academy - Cleaning Services

II.1.2) Main CPV code

- 90919300 - School cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

The key aims of the tender are to:

Provide a high standard of cleaning.

Deliver the cleaning services with consistency - good quality assurance systems in place.

Good communication at local and operations manager level with the individual School - two-way communication. The school would like weekly/fortnightly updates on certain information, such as hours delivered against plan, service issues and observation.

Daily interaction with the client.

Develop an effective method of handing over any special needs and comments on a daily basis.

Cleaners to work the hours that best suit the needs of the school and maximise the work completed.

Training and development of the teams at the school.

This does not imply that this is not happening now - these are the aims of the contract.

The school work to provide the pupils and staff with the very best experiences they can. The quality of the environment in which they all work together is very important to us. The cleanliness and good order of the classrooms, corridors, and other areas of the school impact upon the teaching and learning that goes within the school. The school expectations are high, and they are looking for a cleaning contractor who has the same aims and aspirations as we do. They do seek value for money but that does not mean they will choose the cheapest quote possible. They are seeking a partner who will be willing to undertake extra work and be flexible in approach when dealing with certain key events in our year.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £188,000 / Highest offer: £208,000 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 90919300 - School cleaning services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

Main site or place of performance

Biddick Academy

Biddick Lane

Washington

NE38 8AL

II.2.4) Description of the procurement

All of the tenders will be subject to a detailed evaluation process which will be based on an appropriate balance between sound commercial principles, technical expertise and a firm commitment to meeting all of the School's requirements.

The Evaluation Matrix below details the requirements of this tender including weighting. The School shall be under no obligation to accept the lowest of any tender prices submitted hereunder.

ELEMENT

Commercial

Cleaning Financial response

Financial Narrative

Quality

Company Information

Vision for the Performance of Works - Cleaning

Holiday Cleaning

Health, Safety and Environmental Management

Quality Assurance

TUPE

Labour transition

Continuity of Service

Monitoring of Hours

Human Resources Policy

Management Support

Documentation

Mobilisation

Innovation and AI

References

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-010146](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 July 2023

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

AAA Caring Caretaker Ltd

Durham

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

09752065

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £188,000 / Highest offer: £208,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Red Box Consultancy Services

3 Sceptre House, Hornbeam Park North

Harrogate

HG2 8PB

Email

admin@redboxcs.com

Country

United Kingdom