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Tender

Nursery Milk Reimbursement Unit (NMRU)

NHS Business Services Authority

F02: Contract notice

Notice identifier: 2021/S 000-020685

Procurement identifier (OCID): ocds-h6vhtk-029efe

Published 23 August 2021, 4:06pm

Section I: Contracting authority

I.1) Name and addresses

NHS Business Services Authority

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

Contact

Laura Heal

Email

laura.heal@nhs.net

Country

United Kingdom

NUTS code

UKC22 - Tyneside

Internet address(es)

Main address

<https://www.nhsbsa.nhs.uk/>

Buyer's address

<https://www.nhsbsa.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://health.atamis.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://health.atamis.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://health.atamis.co.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Nursery Milk Reimbursement Unit (NMRU)

Reference number

C43089

II.1.2) Main CPV code

- 85140000 - Miscellaneous health services

II.1.3) Type of contract

Services

II.1.4) Short description

The Buyer requires a supplier to provide a service to facilitate the provision of a registration, validation and reimbursement service to Childcare Settings who provide milk to children in their care and wish to claim payment for this milk under the Welfare Food Regulations 1996. This service is provided by the Buyer, on behalf of the Buyer's Sponsor, the Department of Health and Social Care in England and on behalf of the Welsh Government. The Buyer is seeking to maintain the effectiveness of the existing service with minimal disruption to current users, with a focus on the prevention and detection of fraud within the system and to ensure compliance by Childcare Settings, Milk Agents and Local Authorities within the rules of the Scheme. Suppliers not already registered on the NHSBSA e-sourcing portal must go to <https://health-family.force.com/s/Welcome> and click Register then follow the instructions. Once registered Suppliers will be able to view and access the full ITT documentation

II.1.5) Estimated total value

Value excluding VAT: £1,600,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 48217000 - Transaction-processing software package
- 48812000 - Financial information systems
- 72253000 - Helpdesk and support services
- 79512000 - Call centre
- 72314000 - Data collection and collation services
- 79420000 - Management-related services
- 98300000 - Miscellaneous services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The broad scope of the contract includes the provision of a registration, validation and reimbursement service to Childcare Settings who provide milk to children in their care and wish to claim payment for this milk under the Welfare Food Regulations 1996. The Nursery Milk Scheme (NMS) is a statutory, universal, scheme aimed at children under five who attend an eligible day-care institution for at least two hours a day. Eligible day-care institutions include childminders, nurseries run by the voluntary sector, the private sector and Local Authorities, and reception classes in schools. Eligible institutions are referred to as 'Childcare Settings' under the NMS. Children receive 189ml (1/3 pint) of milk each day. Registered Childcare Settings can claim back the cost of providing milk to eligible children via the Nursey Milk Reimbursement Unit (NMRU), through the Welfare Food Scheme Regulations 1996, either themselves directly or via the use of a 'Milk Agent'. Around 45,000 settings are currently registered with the NMS and approximately 268m portions of milk worth in the region of £50m are reimbursed annually via the NMRU, through around 450,000 claims per year. The current service operates in England and Wales only; separate arrangements are in place in Scotland and Northern Ireland. This procurement also includes the requirement for the delivery of a robust fraud prevention and detection strategy, to

reduce the instances of fraud, abuse and error and any associated overpayments within the Scheme, as well as the provision of a contact centre to manage queries from Childcare Settings, Milk Agents and Local Authorities. The Scheme is supported by a website and an online claiming portal and system, and suppliers can elect to use the existing system or to develop their own to meet the Buyer's requirements. It is anticipated that the Buyer will award the Contract by January 2022 with the contract Start Date being 01st August 2022. The Contract Term is an initial period of 3 years which excludes transition and implementation up to 31st July 2022 with the option to extend for a further 12 months up to 31st July 2026; such option to be exercised at the discretion of the Buyer. Suppliers who are not already registered on the NHSBSA e-sourcing portal must go to <https://health-family.force.com/s/Welcome> and click Register then follow the instructions. Once registered Suppliers will be able to view and access the full invitation to tender documentation using reference C43089

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,600,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 August 2022

End date

31 July 2026

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Pre Tender Market Engagement was conducted for this service - Find a Tender Service Notice -

[https://www.find-](https://www.find-tender.service.gov.uk/Notice/006028-2021?origin=SearchResults&p=1)

[tender.service.gov.uk/Notice/006028-2021?origin=SearchResults&p=1](https://www.find-tender.service.gov.uk/Notice/006028-2021?origin=SearchResults&p=1)The Pre-Tender Market Engagement report can be downloaded from the document pack which supports this ITT, available on the NHSBSA e-sourcing portal.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-006028](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

11 October 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

11 October 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

NHS Business Services Authority

Stella House, Goldcrest Way

Newcastle Upon Tyne

NE15 8NY

Email

nhsbsa.commercialserviceteam@nhs.net

Country

United Kingdom

Internet address

<https://www.nhsbsa.nhs.uk/>

VI.4.4) Service from which information about the review procedure may be obtained

NHS Business Services Authority

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

Country

United Kingdom

Internet address

<https://www.nhsbsa.nhs.uk/>