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Pipeline

## **Video Capability Platform RFI & ROM**

CADENT GAS LIMITED

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2023/S 000-020678

Procurement identifier (OCID): ocds-h6vhtk-03e30f

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### **Scope**

#### **Title**

Video Capability Platform RFI & ROM

#### **Reference**

Video-Capability-Platform

#### **Description**

Cadent provides a connections service to customers that request a new gas connection or a change to an existing gas connection. As part of this process Cadent carries out site surveys for any connection request that is received. Surveys are normally carried out in person by a surveyor. The number of surveys possible in a day are limited due to travel time.

The Covid-19 pandemic accelerated customer's digital expectations to self-serve using digital functionality such as videos and photos, while at the same time providing opportunities for businesses to adopt technology that will deliver both customer and operational benefits.

Cadent Gas is looking for responses by 4th August by @ 17:00 to an RFI that is looking to understand what is available in the market for video capability. Please provide your Ariba contact email address to [diana.agbonlahor@cadentgas.com](mailto:diana.agbonlahor@cadentgas.com) and you will be issued an invitation to this Rfl.

The deadline for submitting queries about the RFI is 5pm on 25th July 2023. Please collate the queries within the Rfl queries template within the Ariba event. We will respond to these by no later than 27th July 2023.

Following analysis of the RFI responses, our intention is to release a PQQ.

### **Contract type**

Goods

### **Main category (CPV code)**

- 48000000 - Software package and information systems

### **Additional categories (CPV codes)**

- 72000000 - IT services: consulting, software development, Internet and support

### **Contract location**

- UK - United Kingdom

### **Contract start date (estimated)**

1 November 2023

### **Contract end date (estimated)**

31 October 2026

### **Maximum value (estimated, excluding VAT)**

£4,000,000

### **Renewal**

No

**Contract is suitable for**

- Small and medium-sized enterprises (SME)

**Contract is not suitable for**

- Voluntary, community and social enterprises (VCSE)

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**Buyer**

**CADENT GAS LIMITED**

Ashbrook Court, Prologis Park, Central Boulevard, Keresley End

COVENTRY

CV78PE

United Kingdom

Website: <http://www.cadentgas.com>

Companies House: 10080864

NUTS code: UKG13 - Warwickshire

Contact name: Diana Agbonlahor

Email: [Diana.Agbonlahor@cadentgas.com](mailto:Diana.Agbonlahor@cadentgas.com)

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**Procedure**

**Procurement start date (estimated)**

When the contract notice or equivalent will be published.

7 August 2023

### **Commercial approach**

Whether the procurement is for a new requirement or a reprocurement.

New requirement