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Contract

Roster Management System Support and Maintenance including the provision of potential additional licenses

Scottish Fire and Rescue Service

F03: Contract award notice

Notice identifier: 2023/S 000-020669

Procurement identifier (OCID): ocids-h6vhtk-039935

Published 18 July 2023, 2:51pm

Section I: Contracting authority

I.1) Name and addresses

Scottish Fire and Rescue Service

Headquarters, Westburn Drive

Cambuslang

G72 7NA

Contact

Ashley Gould

Email

ashley.gould@firescotland.gov.uk

Telephone

+44 1416464637

Country

United Kingdom

NUTS code

UKM95 - South Lanarkshire

Internet address(es)

Main address

<http://firescotland.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA19543

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Roster Management System Support and Maintenance including the provision of potential additional licenses

Reference number

T3C-051-2223

II.1.2) Main CPV code

- 72267100 - Maintenance of information technology software

II.1.3) Type of contract

Services

II.1.4) Short description

Support and Maintenance relating to a 5-watch Duty Roster Management System including the provision of potential additional licenses.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £220,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72261000 - Software support services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

across Scotland

II.2.4) Description of the procurement

The roster management system is utilised by approximately 3600 operational employees throughout the whole of SFRS and is a key system to ensuring that every shift has the appropriate number of personnel and skills on duty to crew appliances. The Service is in the process of finalising its specification prior to commencing competition for a new service. In the interim, there is a critical need to continue with the support and maintenance of the current duty system until such time as a new system has been

procured and implemented to ensure operational effectiveness.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Potential for futureproofing via additional licenses

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Maximum value over the three year period is anticipated to be no more than 220000 GBP

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The roster management system is utilised by approximately 3600 operational employees throughout the whole of the Service and is a key system to ensuring that every shift has the appropriate number of personnel and skills on duty to crew appliances. The Service is now finalising its requirements in relation to a new Duty Management system with the view to commencing competition within the next three months. In the interim, there is a critical need to continue with the support and maintenance of the current duty system until such time as a new system has been

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-001815](#)

Section V. Award of contract

Contract No

T3C-051-2223

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 December 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

UKG - Ultimate Kronos Group

The Capitol Building, RG12 8FZ

Bracknell

RG12 8FZ

Telephone

+44 7586417599

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £220,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:739174)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court and Justice of the Peace Court

Glasgow

G5 9TW

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Scottish Fire and Rescue Service (the Service) must, by notice in writing as soon as possible after the decision has been made, inform all tenderers and candidates of its decision to award the contract, conclude the framework agreement or establish a dynamic purchasing system. The Service will incorporate a minimum 10 calendar day standstill at the point information on the contract award is communicated to tenderers. The Service is obliged to comply with the regulations and any eligible economic operator can bring an action in the Sherriff Court or the Court of Session where as a consequence of a breach by the Service, they suffer or risk suffering loss or damage. The bringing of court proceedings during the standstill period means that the SFRS must not enter into the contract, conclude the framework agreement or establish the dynamic purchasing system unless the proceedings are determined, discontinued or disposed of: or the court, by interim order, brings to an end the prohibition. The bringing of court proceedings after the standstill period has elapsed and the remedies that are available to the courts are detailed in the Regulations.