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Tender

## **AHG\_000313 - Managed IT Security Service (CS95)**

Anchor Hanover Group

F01: Prior information notice

Call for competition

Notice identifier: 2021/S 000-020652

Procurement identifier (OCID): ocids-h6vhtk-02d81b

Published 23 August 2021, 1:58pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Anchor Hanover Group

The Heals Building,

London

WC1E 7HJ

#### **Contact**

Alex Holdsworth

#### **Email**

[procurement@anchorhanover.org.uk](mailto:procurement@anchorhanover.org.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKE41 - Bradford

**Internet address(es)**

Main address

<https://www.anchorhanover.org.uk>

Buyer's address

<https://anchorhanover.wax-live.com/S2C/SignIn.aspx>

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://anchorhanover.wax-live.com/S2C/Bespoke/AnchorHanover/AnchorHanoverRegistration.aspx>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://anchorhanover.wax-live.com/S2C/Bespoke/AnchorHanover/AnchorHanoverRegistration.aspx>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://anchorhanover.wax-live.com/S2C/Bespoke/AnchorHanover/AnchorHanoverRegistration.aspx>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

AHG\_000313 - Managed IT Security Service (CS95)

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

What We Need?

We are looking for a partner that will take the time to understand the Anchor Hanover business and provide a tailored service to meet our needs and integrate with our processes to deliver a quality and reliable IT security service, including:

? CISO as a Service

? Threat Management

? Vulnerability Management

? Incident Response

? Protective Monitoring

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKE41 - Bradford

## II.2.4) Description of the procurement

Who we are?

Anchor Hanover is England's largest provider of specialist housing and care for people in later life, offering care homes, retirement villages and independent living. Our corporate offices are based in Bradford and London, and we have over 9000 employees.

As part of the services offered Anchor Hanover stores and processes a large amount of personal and confidential information related to our residents and customers and this includes medical sensitive information. This information is stored in a variety of systems that are either hosted directly by us or by our partners.

Anchor Hanover take their responsibility to secure this information very seriously to ensure we protect both our residents and our business.

The Role of Security within Anchor Hanover

The responsibility for information security lies within the IT Operations function at Anchor Hanover and are responsible for the following

? Defining an overall security strategy and implementing it

? Defining security policies and ensuring they are applied

? Assessment of proposed new systems and services to ensure they comply with IT security standards

? Monitoring the IT estate to identify activities or patterns that could indicate a security or data breach and respond to them

? Understand the implications of new and emerging threats and identify appropriate mitigations

Managed Security Service Project

There isn't a dedicated Information Security Officer role at Anchor Hanover and the management of security is within the scope of the IT Operations team. The long-term strategy is to source the services of a third party to deliver the following capabilities

? CISO as a Service

? Threat Management

? Vulnerability Management

? Incident Response

? Protective Monitoring

What We Need?

We are looking for a partner that will take the time to understand the Anchor Hanover business and provide a tailored service to meet our needs and integrate with our processes to deliver a quality and reliable IT security service.

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

3 January 2022

This contract is subject to renewal

Yes

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of expressions of interest**

Date

27 September 2021

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.5) Scheduled date for start of award procedures**

20 December 2021

## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Leeds Combined Court Centre

1 Oxford Row

Leeds

LS1 3BG

Country

United Kingdom