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Planning

## HAC6053 Core Rough Sleeping Services

London Borough of Tower Hamlets

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-020651

Procurement identifier (OCID): ocids-h6vhtk-050f3d

Published 12 May 2025, 5:36pm

### Changes to notice

This notice has been edited. The [previous version](#) is still available.

Paragraph 3 in the description changed from:

This increases risks of harm to individuals and communities through anti-social behaviour, complex safeguarding concerns, public health matters and violence. It is therefore essential to have responsive, assertive and professional support services which are strategically aligned with the borough's aim to make rough sleeping rare, brief and non-recurrent, as outlined in the new Homelessness and Rough Sleeping Strategy 2024-29.

This paragraph has been updated to the following paragraph instead:

Rough sleeping can have serious consequences for both individuals and communities, including co-occurring mental health and substance use needs, increased vulnerability to harm, health inequalities and comorbidity. It is therefore vital to provide compassionate, responsive, and professional support services that are strategically aligned with the borough's commitment to making rough sleeping rare, brief, and non-recurrent, as set out in the new Homelessness and Rough Sleeping Strategy 2024-29.;

## **Scope**

## **Reference**

HAC6053

## **Description**

This project aims to provide specialist services to support people rough sleeping in Tower Hamlets. Rough sleeping remains a complex social challenge within Tower Hamlets, across London and indeed nationally.

Available data indicates figures will continue to rise locally, with demand for services meaning people spend longer on the streets.

Rough sleeping can have serious consequences for both individuals and communities, including co-occurring mental health and substance use needs, increased vulnerability to harm, health inequalities and comorbidity. It is therefore vital to provide compassionate, responsive, and professional support services that are strategically aligned with the borough's commitment to making rough sleeping rare, brief, and non-recurrent, as set out in the new Homelessness and Rough Sleeping Strategy 2024-29.;

These services will lead the efforts to drive down rough sleeping and ensure people do not return to the streets once accommodated.

The estimated value of this contract is subject to funding approval.

## **Commercial tool**

Establishes a framework

### **Contract dates (estimated)**

- 1 April 2026 to 31 March 2030
- 4 years

### **Main procurement category**

Services

### **CPV classifications**

- 85000000 - Health and social work services

### **Contract locations**

- UKI - London

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## **Engagement**

### **Engagement deadline**

5 June 2025

### **Engagement process description**

The purpose of this Preliminary Market Engagement Notice is to provide advance notice to the marketplace for the upcoming tender opportunity and the intention of the London Borough of Tower Hamlets to hold a preliminary market engagement session to identify potential suppliers to ensure the submission of strong bids.

## Market Engagement Activities:

(Please respond via the Message function on Proactis and register your interest in attendance at either Event 1 OR Event 2 or where applicable at Events 1 & 2)

### Event 1: Rough Sleeping Outreach Service

To provide potential suppliers with more information about the upcoming opportunity, we are hosting an online Market Engagement session that will take place on Thursday 5th June 2025 (2:00pm - 2:45pm). The session is advertised openly using this notice.

### Event 2: Advice and Support Service

To provide potential suppliers with more information about the upcoming opportunity, we are hosting an online Market

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## Participation

### Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## Contracting authority

### London Borough of Tower Hamlets

- Public Procurement Organisation Number: PQBL-2673-MVYG

New Town Hall, 160 Whitechapel Road London

London

E1 1BJ

United Kingdom

Contact name: Karen Ramphal

Email: [Procurement@towerhamlets.gov.uk](mailto:Procurement@towerhamlets.gov.uk)

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - sub-central government