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Planning

Procurement for Bi Borough Adult Social Care Services Information & Advice website - 'People First'

Westminster City Council

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-020643

Procurement identifier (OCID): ocids-h6vhtk-05116e

Published 12 May 2025, 5:21pm

Scope

Reference

P396

Description

People First is the current Royal Borough of Kensington (RBKC) and Westminster City Council (WCC) information and advice for Adult Social Care Services. The contract for the current People First website is reaching expiry.

The ambition is to empower users of services, their family members, residents, community partners and providers through having effective web information and advice on ASC functions, processes, support services, activities and events.

Be it seeking information about local support services, wellbeing events, or support around a safeguarding, we want all stakeholders to have immediacy of access to the guidance they need so they feel informed and in control.

Underpinning this ambition is a website that is inviting to use; one that is visually engaging, easy to navigate, responsive, reliable and safe.

This planned procurement notice is to inform the Provider Market that a formal sourcing activity for the People First website's development will be conducted to replace the expiring contract.

Total value (estimated)

- £180,000 excluding VAT
- £216,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 25 August 2025 to 24 August 2028
- Possible extension to 24 August 2029
- 4 years

Description of possible extension:

Service are interested in continuing with the service provided by the supplier.

Main procurement category

Services

CPV classifications

- 85321000 - Administrative social services

- 85320000 - Social services
- 72212220 - Internet and intranet software development services
- 72413000 - World wide web (www) site design services
- 72415000 - World wide web (www) site operation host services
- 72212100 - Industry specific software development services
- 72000000 - IT services: consulting, software development, Internet and support
- 85310000 - Social work services
- 72212170 - Compliance software development services
- 72212224 - Web page editing software development services
- 72420000 - Internet development services
- 72212221 - Internet browsing software development services

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

23 June 2025

Enquiry deadline

17 July 2025, 5:00pm

Tender submission deadline

21 July 2025, 5:00pm

Submission address and any special instructions

<https://wcc.ukp.app.jaggaer.com/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

11 August 2025

Procedure

Procedure type

Open procedure

Contracting authority

Westminster City Council

- Public Procurement Organisation Number: PJVD-6261-BPPJ

64 Victoria Street

London

SW1E 6QP

United Kingdom

Contact name: The Buying Team

Email: Buyingteam@westminster.gov.uk

Website: <https://www.westminster.gov.uk/>

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government