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Planning

National Digital Diabetes Remission

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-020635

Procurement identifier (OCID): ocds-h6vhtk-051166

Published 12 May 2025, 5:08pm

Section I: Contracting authority

I.1) Name and addresses

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

1 South Gyle Crescent

Edinburgh

EH12 9EB

Email

stephen.espie@nhs.scot

Telephone

+44 7816119866

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

www.publictendersscotland.publiccontractsscotland.gov.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

National Digital Diabetes Remission

Reference number

NP510225

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Scotland wishes to implement a Framework Agreement for the provision of a National Digital Diabetes Remission Programme for Total Diet Replacement (TDR) products and associated Peripherals as well as c. 1000 behavioural interventions for service users annually across Scotland. The Framework Agreement will be for a 4 year period.

II.1.5) Estimated total value

Value excluding VAT: £6,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 98334000 - Wellness services
- 15882000 - Dietetic products
- 80000000 - Education and training services
- 85312320 - Counselling services
- 85312310 - Guidance services
- 85140000 - Miscellaneous health services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Locations throughout NHS Scotland

II.2.4) Description of the procurement

NHS Scotland wishes to inform potential Providers of an upcoming procurement for the provision of a National Digital Diabetes Remission Programme. The programme will support eligible individuals with type 2 diabetes in achieving remission through a structured, digitally delivered intervention. It will be delivered in three phases:

Total Diet Replacement (TDR): 12–20 weeks

Food Reintroduction: 6–12 weeks

Weight Loss Maintenance: Up to 12 months

This notice is issued for information purposes only in advance of the regulated procurement process taking place.

The Framework Agreement will be for a 4 year period.

II.2.14) Additional information

This project is derived from the Accelerated National Innovation Adoption (ANIA) Pathway. This is an initiative focused on using technology to fast-track proven innovations into the healthcare frontline on a Once for Scotland basis.

<https://www.nhscfsd.co.uk/our-work/innovation/accelerated-national-innovation-adoption-ania-pathway/>

II.3) Estimated date of publication of contract notice

14 July 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

The Service aims to deliver a Type 2 National Digital Diabetes Remission Programme. Total Diet Replacement (TDR) is expected to be with shakes and soups (delivered directly to a Service Users home). A range of digital services (app-based / online delivery models) are expected to support the Food Re-introduction and Weight Loss Maintenance phases with flexibility to allow service users to repeat stages of the intervention as determined by Healthcare professionals. Digital solutions should allow for the monitoring, recording and reporting of food and drink intake, body weight, blood pressure, glycaemic control (blood glucose finger prick testing), daily activities (exercise type/duration/frequency). Digital solutions should include emotional wellbeing tools to support self-management activities and allow service user feedback and asynchronous chat between them and Health Coaches.

Service Providers will be expected to integrate with NHS Scotland systems, for example, SCI-Gateway to facilitate GP referral processes, and for provision of data reporting, as part of this procurement.

During the term of the Framework and any extension periods, NHS Scotland reserves the right, should funding become available, to increase the volume of service users (current estimate of 1000 per annum) who may access the Programme. For example, additional purchases may be made which exceed the level of funding currently secured as a result of clinical and service outcomes and benefits which support wider use.

It is not anticipated that this would alter the overall nature of the contract, only additional volume of referrals.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=798427.

(SC Ref:798427)

