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Contract

HCC - 07/24 - The Provision of a Mental Health User Voice Service

Hertfordshire County Council

F03: Contract award notice

Notice identifier: 2024/S 000-020635

Procurement identifier (OCID): ocds-h6vhtk-047b30

Published 5 July 2024, 2:47pm

Section I: Contracting authority

I.1) Name and addresses

Hertfordshire County Council

Pegs Lane

Hertford

SG13 8DQ

Email

strategic.procurement@hertfordshire.gov.uk

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.hertfordshire.gov.uk

Buyer's address

<https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HCC - 07/24 - The Provision of a Mental Health User Voice Service

Reference number

HCC2415948

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

The aims of the Service are to:

Ensure that members have a voice that is heard and responded to.

Improve services through co-production and the involvement of people with lived experience

Supporting people to stay well with the right support

Reduce inequalities for people with mental health issues

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,500,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

The aims of the Service are to:

Ensure that members have a voice that is heard and responded to.

Improve services through co-production and the involvement of people with lived experience

Supporting people to stay well with the right support

Reduce inequalities for people with mental health issues

The Service Provider to deliver the following:

Recruitment, training, and support of people with lived experience to enable them to speak up on behalf of people with mental health issues and contribute meaningfully to the Mental Health Co-production Board (MHCB) and task and finish groups in accordance with the Hertfordshire County Council Coproduction Standards.

Support should be tailored to individual needs and include supporting access to training delivered by HCC and developing the skills and confidence to effectively speak up and represent people with mental health issues.

Recruitment, training, and support of people with lived experience to enable them to speak up on behalf of people with mental health issues and contribute meaningfully to meetings, task and finish groups and networking events either for Hertfordshire County Council (Mental Health Co-production Board) or the Mental Health Collaborative

A minimum of ten (10), trained peer facilitators workers delivering peer support groups across the County (per year).

Deliver or support training delivered by HCC or its partners by supporting a person with lived experience to co-facilitate or deliver aspects of the training.

A bi-annual survey together with Carers in Herts

Training and support for Service Users to enable them to become more involved and have an improved understanding of processes and issues and how their input can influence them.

The Council is intending to award this Contract to our existing provider following Direct Award Process C under the Provider Selection Regime (PSR)

The Contract will commence on the 1st August 2024 and will be for a three (3) year core period with the option to extend for up to a further two (2) years.

The approximate life time value of this Contract is as stated in II.1.7 above

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: 100%

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to two (2) further years beyond the three (3) year core period

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations

2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill

period. Representations by providers must be made to the relevant authority by 17th July 2024. This contract has not yet formally been awarded; this notice serves as an intention to

award under the PSR.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

HCC2415948

Title

HCC - 07/24 - The Provision of a Mental Health User Voice Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 July 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Viewpoint

Weltech Centre Ridgeway

Welwyn Garden City, Hertfordshire

AL7 2AA

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

Charity Commission (England and Wales)

1159735

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,500,000

Total value of the contract/lot: £2,500,000

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023.

For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The publication of this notice marks the start of the standstill period.

Representations by providers must be made to decision makers by 17th July 2024

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Written representation should be sent to:

Strategic.procurement@hertfordshire.gov.uk

Details of the individual(s) making the award decision:

Kristy Thakur

Jackie Albery

The existing provider is satisfying the existing contract and will likely satisfy the proposed new contract.

The provider has been assessed against the relevant 5 key criteria and has passed the requirements.

There were no conflicts of interests identified.

VI.4) Procedures for review

VI.4.1) Review body

Hertfordshire County Council

Pegs Lane

Hertford

SG13 8DQ

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Council will enter in to a 8 working day standstill period following publication of this Intention to Award Notice before officially awarding the Contract in line with the requirements

under the PSR