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Pipeline

Contact System

THE OPEN UNIVERSITY

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Notice identifier: 2025/S 000-020611

Procurement identifier (OCID): ocds-h6vhtk-051150

Published 12 May 2025, 4:23pm

Scope

Reference

OUPA11459

Description

Call Centre Contact System

Total value (estimated)

- £0 including VAT

Contract dates (estimated)

- 30 January 2027 to 29 January 2037

- 10 years

Main category

Goods

CPV classifications

- 48000000 - Software package and information systems

Submission

Publication date of tender notice (estimated)

1 January 2026

Contracting authority

THE OPEN UNIVERSITY

- Charity Commission (England and Wales): RC000391

Walton Hall

Milton Keynes

MK7 6AA

United Kingdom

Email: finance-tenders@open.ac.uk

Region: UKJ12 - Milton Keynes

Organisation type: Public authority - sub-central government