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Contract

## **HCC024/24- Provision of Carers Breaks Services**

Hertfordshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-020582

Procurement identifier (OCID): ocds-h6vhtk-045698

Published 12 May 2025, 3:52pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hertfordshire County Council

Pegs Lane

HERTFORD

SG13 8DE

#### **Contact**

Simon Hastings

#### **Email**

[simon.hastings@hertfordshire.gov.uk](mailto:simon.hastings@hertfordshire.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH23 - Hertfordshire

**Internet address(es)**

Main address

[www.hertfordshire.gov.uk](http://www.hertfordshire.gov.uk)

Buyer's address

[www.supplyhertfordshire.uk](http://www.supplyhertfordshire.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

HCC024/24- Provision of Carers Breaks Services

Reference number

HCC2314981

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

.Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of

Contract) for further details.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £14,600,000

## **II.2) Description**

### **II.2.1) Title**

Provision of Carers Breaks Services

Lot No

HCC2314981

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services
- 85000000 - Health and social work services
- 85310000 - Social work services
- 98513310 - Home-help services
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

### **II.2.4) Description of the procurement**

Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

### **II.2.11) Information about options**

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Preventative Breaks Service-Stevenage and North Herts

Lot No

One

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

### **II.2.4) Description of the procurement**

Preventative Breaks Service-Stevenage and North Herts

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

### **II.2.11) Information about options**

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

## **II.2) Description**

### **II.2.1) Title**

Preventative Breaks Service- East Herts, Broxbourne and Welwyn & Hatfield

Lot No

Two

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

#### **II.2.4) Description of the procurement**

Preventative Breaks Service- East Herts, Broxbourne and Welwyn & Hatfield

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

#### **II.2.11) Information about options**

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

### **II.2) Description**

#### **II.2.1) Title**

Preventative Breaks Service- St Albans and Dacorum

Lot No

Three

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

### **II.2.4) Description of the procurement**

Preventative Breaks Service- St Albans and Dacorum

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

### **II.2.11) Information about options**

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Hertfordshire County Council went out to procurement for a carers breaks service . This is

an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

## **II.2) Description**

### **II.2.1) Title**

Preventative Breaks Service-Watford, Three Rivers and Hertsmere

Lot No

Four

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

### **II.2.4) Description of the procurement**

Preventative Breaks Service-Watford, Three Rivers and Hertsmere

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

### **II.2.11) Information about options**

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: No

### **II.2.14) Additional information**

Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

## **II.2) Description**

### **II.2.1) Title**

On- Going Breaks Services-Stevenage and North Herts

Lot No

Five

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

### **II.2.4) Description of the procurement**

On- Going Breaks Services-Stevenage and North Herts

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

### **II.2.11) Information about options**

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

## **II.2) Description**

### **II.2.1) Title**

On- Going Breaks Services-East Herts, Broxbourne and Welwyn & Hatfield

Lot No

Six

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

### **II.2.4) Description of the procurement**

On- Going Breaks Services-East Herts, Broxbourne and Welwyn & Hatfield

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

### **II.2.11) Information about options**

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

## **II.2) Description**

### **II.2.1) Title**

On- Going Breaks Services-St Albans and Dacorum

Lot No

Seven

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

#### **II.2.4) Description of the procurement**

On- Going Breaks Services-St Albans and Dacorum

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

#### **II.2.11) Information about options**

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

On- Going Breaks Services-Watford, Three Rivers and Hertsmere

Lot No

Eight

#### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

#### **II.2.4) Description of the procurement**

On- Going Breaks Services-Watford, Three Rivers and Hertsmere

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

#### **II.2.11) Information about options**

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-014086](#)

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## **Section V. Award of contract**

### **Contract No**

HCC2314981

### **Lot No**

One

### **Title**

Stevenage and North Herts - Preventative

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 May 2025

### **V.2.2) Information about tenders**

Number of tenders received: 27

Number of tenders received from SMEs: 26

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 27

Number of tenders received by electronic means: 27

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Crossroads Caring for Life Ltd

Hitchin

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,500,000

Total value of the contract/lot: £3,500,000

## **Section V. Award of contract**

### **Contract No**

HCC2314981

### **Lot No**

Two

### **Title**

East Herts, Broxbourne and Welwyn & Hatfield- Preventative

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 May 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 40

Number of tenders received from SMEs: 38

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 40

Number of tenders received by electronic means: 40

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Care By Us Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,500,000

Total value of the contract/lot: £3,500,000

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## **Section V. Award of contract**

### **Contract No**

HCC2314981

### **Lot No**

Three

### **Title**

St Albans and Dacorum- Preventative

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 May 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 32

Number of tenders received from SMEs: 30

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 32

Number of tenders received by electronic means: 32

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Care By Us Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,500,000

Total value of the contract/lot: £3,500,000

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## **Section V. Award of contract**

### **Contract No**

HCC2314981

### **Lot No**

Four

### **Title**

Watford, Three Rivers and Hertsmere- Preventative

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 May 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 35

Number of tenders received from SMEs: 33

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 35

Number of tenders received by electronic means: 35

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Care By Us Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,500,000

Total value of the contract/lot: £3,500,000

## **Section V. Award of contract**

### **Contract No**

HCC2314981

### **Lot No**

Five

### **Title**

Stevenage and North Herts - On-Going

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 May 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 72

Number of tenders received from SMEs: 71

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 72

Number of tenders received by electronic means: 72

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

A&A Homecare Ltd T/A My Homecare

Luton

Country

United Kingdom

NUTS code

- UKH21 - Luton

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Care 4 You Direct Limited

Hitchin

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Care By Us

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Central Care Recruitment Limited

Harlow

Country

United Kingdom

NUTS code

- UKH35 - West Essex

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Cherish Social Care Ltd

Hatfield

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Concept Care Solutions

Watford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Crossroads Caring for Life Ltd

Hitchin

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Dependability Limited

Harrow

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Destiny Support Care Limited

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Eastview Healthcare Services Ltd

Kettering

Country

United Kingdom

NUTS code

- UKF25 - North Northamptonshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Etrum Healthcare Services Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Eureka Care Services Limited

Hertford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

First Choice Medical Solutions Ltd

Waltham Cross

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Firstpoint Homecare Limited

Manchester

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Hertsmere Valley Care Services Limited

Hendon

Country

United Kingdom

NUTS code

- UKI5 - Outer London – East and North East

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Joy Caring Services Ltd

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Lima Homecare Limited

Pulloxhill

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Luchi Healthcare Limited

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Nursing Care Personnel Ltd

Hatfield

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Onecare

Harrow

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PHC Health Care Ltd

Waltham Cross

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Pine Health Care Services Limited

Waltham Cross

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Serve Home Ltd

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Smartlinks Care Services UK Ltd

Dartford

Country

United Kingdom

NUTS code

- UKJ43 - Kent Thames Gateway

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Sodark Care Ltd

Hemel Hempstead

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SSA Quality Care Limited

Aylesbury

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Total Care and Compliance Services Ltd (UK)

Welwyn Garden City

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

East Midlands Crossroads-Caring For Carers T A TuVida

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £4,278,000

Total value of the contract/lot: £4,278,000

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## **Section V. Award of contract**

### **Contract No**

HCC2314981

### **Lot No**

Six

### **Title**

East Herts, Broxbourne and Welwyn & Hatfield- On-Going

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 May 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 79

Number of tenders received from SMEs: 77

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 79

Number of tenders received by electronic means: 79

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

A&A Homecare Ltd T/A My Homecare

Luton

Country

United Kingdom

NUTS code

- UKH21 - Luton

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Care 4 You Direct Limited

Hitchin

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Care By Us Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Central Care Recruitment Limited

Harlow

Country

United Kingdom

NUTS code

- UKH35 - West Essex

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Chelmscare Ltd

Borehamwood

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Cherish Social Care

Hatfield

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Concept Care Solutions Limited

Watford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Crossroads Caring for Life Ltd

Hitchin

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Dependability Limited

Harrow

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Destiny Support Care limited

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Eastview Healthcare Services Ltd

Kettering

Country

United Kingdom

NUTS code

- UKF25 - North Northamptonshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Etrum Healthcare Services Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Eureka Care Services Limited

Hertford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

First Choice Medical Solutions Ltd

Waltham Cross

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Firstpoint Homecare Limited

Manchester

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Hatwel Ltd

Croydon

Country

United Kingdom

NUTS code

- UKI7 - Outer London – West and North West

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Hertsmere Valley Care Services Limited

Hendon

Country

United Kingdom

NUTS code

- UKI5 - Outer London – East and North East

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Lima Homecare Limited

Pulloxhill

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Luchi Healthcare Limited

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Nursing Care Personnel Ltd

Hatfield

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Oaktree Homecare Services Limited

London

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Onecare-UK Ltd

Harrow

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PHC Health Care Ltd

Waltham Cross

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Pine Health Care Services Limited

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Roch 2 Limited T A Bluebird Care (East Herts)

Hertford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Smartlinks Care Services UK Ltd

Dartford

Country

United Kingdom

NUTS code

- UKJ43 - Kent Thames Gateway

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Sodark Care Ltd

Hemel Hempstead

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SSA Quality Care Limited

Aylesbury

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Total Care And Compliance Services Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

East Midlands Crossroads-Caring For Carers T A TuVida

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Salyx Care Limited T A Walfinch Welwyn & Bishop's Stortford

Ware

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,467,000

Total value of the contract/lot: £2,467,000

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## **Section V. Award of contract**

### **Contract No**

HCC2314981

### **Lot No**

Seven

### **Title**

St Albans and Dacorum- On-Going

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 May 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 71

Number of tenders received from SMEs: 69

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 71

Number of tenders received by electronic means: 71

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

A&A Homecare Ltd T/A My Homecare

Luton

Country

United Kingdom

NUTS code

- UKH21 - Luton

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Care 4 You Direct Limited

Hitchin

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Care By Us Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Central Care Recruitment Limited

Harlow

Country

United Kingdom

NUTS code

- UKH35 - West Essex

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Chelmscare Limited

Borehamwood

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Cherish Social Care Ltd

Hatfield

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Concept Care Solutions Limited

Watford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Crossroads Caring for Life Ltd

Hitchin

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Dependability Limited

Harrow

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Destiny Support Care Limited

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Eastview Healthcare Services Ltd

Kettering

Country

United Kingdom

NUTS code

- UKF25 - North Northamptonshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Etrum Healthcare Services Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Eureka Care Services Limited

Hertford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

First Choice Medical Solutions Ltd

Waltham Cross

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Firstpoint Homecare Limited

Manchester

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Hatwel Ltd

Croydon

Country

United Kingdom

NUTS code

- UKI7 - Outer London – West and North West

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Hertsmere Valley Care Services Limited

Hendon

Country

United Kingdom

NUTS code

- UKI5 - Outer London – East and North East

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Lima Homecare Limited

Pulloxhill

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Luchi Healthcare Limited

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Nursing Care Personnel Ltd

Hatfield

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Onecare-UK Ltd

Harrow

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Pine Health Care Services Limited

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Quality of Life Homecare Limited

London

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Smartlinks Care Services UK Ltd

Dartford

Country

United Kingdom

NUTS code

- UKJ43 - Kent Thames Gateway

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Sodark Care Ltd

Hemel Hempstead

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SSA Quality Care Limited

Aylesbury

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Total Care And Compliance Services Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

East Midlands Crossroads-Caring For Carers T/A TuVida

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,059,000

Total value of the contract/lot: £2,059,000

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## **Section V. Award of contract**

### **Contract No**

HCC2314981

### **Lot No**

Eight

### **Title**

Watford, Three Rivers and Hertsmere- On-Going

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 May 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 69

Number of tenders received from SMEs: 68

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 69

Number of tenders received by electronic means: 69

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Care 4 You Direct Limited

Hitchin

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Care By Us Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Carers in Hertfordshire

Hertford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Central Care Recruitment Limited

Harlow

Country

United Kingdom

NUTS code

- UKH35 - West Essex

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Chelmscare Limited

Borehamwood

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Cherish Social Care Ltd

Hatfield

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Concept Care Solutions Limited

Watford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Dependability Limited

Harrow

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Destiny Support Care Limited

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Eastview Healthcare Services Ltd

Kettering

Country

United Kingdom

NUTS code

- UKF25 - North Northamptonshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Etrum Healthcare Services Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Eureka Care Services Limited

Hertford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

First Choice Medical Solutions Ltd

Waltham Cross

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Firstpoint Homecare Limited

Manchester

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Hertsmere Valley Care Services Limited

Hendon

Country

United Kingdom

NUTS code

- UKI5 - Outer London – East and North East

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Lima Homecare Limited

Pulloxhill

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Luchi Healthcare Limited

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Nursing Care Personnel Ltd

Hatfield

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Oaktree Homecare Services Limited

London

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Onecare-UK Ltd

Harrow

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Pine Health Care Services Limited

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Quality of Life Homecare Limited

London

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SKL Professional Recruitment Agency Limited

Watford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Smartlinks Care Services UK Ltd

Dartford

Country

United Kingdom

NUTS code

- UKJ43 - Kent Thames Gateway

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Sodark Care Ltd

Hemel Hempstead

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SSA Quality Care Limited

Aylesbury

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Total Care And Compliance Services Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

East Midlands Crossroads-Caring For Carers T A TuVida

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,471,000

Total value of the contract/lot: £2,471,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court,

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 20794760000

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

High Court,

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

High Court,

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom