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Contract

HCC024/24- Provision of Carers Breaks Services

Hertfordshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-020582

Procurement identifier (OCID): ocds-h6vhtk-045698

Published 12 May 2025, 3:52pm

Section I: Contracting authority

I.1) Name and addresses

Hertfordshire County Council

Pegs Lane

HERTFORD

SG13 8DE

Contact

Simon Hastings

Email

simon.hastings@hertfordshire.gov.uk

Country

United Kingdom

NUTS code

UKH23 - Hertfordshire

Internet address(es)

Main address

www.hertfordshire.gov.uk

Buyer's address

www.supplyhertfordshire.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HCC024/24- Provision of Carers Breaks Services

Reference number

HCC2314981

II.1.2) Main CPV code

• 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

.Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of

Contract) for further details.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £14,600,000

II.2) Description

II.2.1) Title

Provision of Carers Breaks Services

Lot No

HCC2314981

II.2.2) Additional CPV code(s)

- 98000000 Other community, social and personal services
- 85000000 Health and social work services
- 85310000 Social work services
- 98513310 Home-help services
- 85300000 Social work and related services

II.2.3) Place of performance

NUTS codes

• UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to procurement for a carers breaks service. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Preventative Breaks Service-Stevenage and North Herts

Lot No

One

II.2.2) Additional CPV code(s)

• 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

• UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

Preventative Breaks Service-Stevenage and North Herts

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Hertfordshire County Council went out to procurement for a carers breaks service. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2) Description

II.2.1) Title

Preventative Breaks Service- East Herts, Broxbourne and Welwyn & Hatfield

Lot No

Two

II.2.2) Additional CPV code(s)

98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

• UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

Preventative Breaks Service- East Herts, Broxbourne and Welwyn & Hatfield

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Hertfordshire County Council went out to procurement for a carers breaks service. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2) Description

II.2.1) Title

Preventative Breaks Service- St Albans and Dacorum

Lot No

Three

II.2.2) Additional CPV code(s)

• 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

Preventative Breaks Service- St Albans and Dacorum

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Hertfordshire County Council went out to procurement for a carers breaks service. This is

an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2) Description

II.2.1) Title

Preventative Breaks Service-Watford, Three Rivers and Hertsmere

Lot No

Four

II.2.2) Additional CPV code(s)

• 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

• UKH23 - Hertfordshire

II.2.4) Description of the procurement

Preventative Breaks Service-Watford, Three Rivers and Hertsmere

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2.14) Additional information

Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2) Description

II.2.1) Title

On- Going Breaks Services-Stevenage and North Herts

Lot No

Five

II.2.2) Additional CPV code(s)

• 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

• UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

On- Going Breaks Services-Stevenage and North Herts

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Hertfordshire County Council went out to procurement for a carers breaks service. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2) Description

II.2.1) Title

On- Going Breaks Services-East Herts, Broxbourne and Welwyn & Hatfield

Lot No

Six

II.2.2) Additional CPV code(s)

• 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

• UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

On- Going Breaks Services-East Herts, Broxbourne and Welwyn & Hatfield

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Hertfordshire County Council went out to procurement for a carers breaks service. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2) Description

II.2.1) Title

On- Going Breaks Services-St Albans and Dacorum

Lot No

Seven

II.2.2) Additional CPV code(s)

• 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

• UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

On- Going Breaks Services-St Albans and Dacorum

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

On- Going Breaks Services-Watford, Three Rivers and Hertsmere

Lot No

Eight

II.2.2) Additional CPV code(s)

98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

• UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

On- Going Breaks Services-Watford, Three Rivers and Hertsmere

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2024/S 000-014086

Section V. Award of contract

Contract No

HCC2314981

Lot No

One

Title

Stevenage and North Herts - Preventative

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 May 2025

V.2.2) Information about tenders

Number of tenders received: 27

Number of tenders received from SMEs: 26

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 27

Number of tenders received by electronic means: 27

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Crossroads Caring for Life Ltd

Hitchin

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,500,000

Total value of the contract/lot: £3,500,000

Section V. Award of contract

Contract No

HCC2314981

Lot No

Two

Title

East Herts, Broxbourne and Welwyn & Hatfield- Preventative

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 May 2025

V.2.2) Information about tenders

Number of tenders received: 40

Number of tenders received from SMEs: 38

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 40

Number of tenders received by electronic means: 40

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care By Us Ltd

Nottingham

Country

United Kingdom

NUTS code

• UKF15 - North Nottinghamshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,500,000

Total value of the contract/lot: £3,500,000

Section V. Award of contract

Contract No

HCC2314981

Lot No

Three

Title

St Albans and Dacorum- Preventative

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 May 2025

V.2.2) Information about tenders

Number of tenders received: 32

Number of tenders received from SMEs: 30

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 32

Number of tenders received by electronic means: 32

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care By Us Ltd

Nottingham

Country

United Kingdom

NUTS code

• UKF15 - North Nottinghamshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,500,000

Total value of the contract/lot: £3,500,000

Section V. Award of contract

Contract No

HCC2314981

Lot No

Four

Title

Watford, Three Rivers and Hertsmere- Preventative

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 May 2025

V.2.2) Information about tenders

Number of tenders received: 35

Number of tenders received from SMEs: 33

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 35

Number of tenders received by electronic means: 35

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care By Us Ltd

Nottingham

Country

United Kingdom

NUTS code

• UKF15 - North Nottinghamshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,500,000

Total value of the contract/lot: £3,500,000

Section V. Award of contract

Contract No

HCC2314981

Lot No

Five

Title

Stevenage and North Herts - On-Going

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 May 2025

V.2.2) Information about tenders

Number of tenders received: 72

Number of tenders received from SMEs: 71

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 72

Number of tenders received by electronic means: 72

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

A&A Homecare Ltd T/A My Homecare

Luton

Country

United Kingdom NUTS code • UKH21 - Luton The contractor is an SME Yes V.2.3) Name and address of the contractor Care 4 You Direct Limited Hitchin Country **United Kingdom NUTS** code • UKH23 - Hertfordshire The contractor is an SME Yes V.2.3) Name and address of the contractor Care By Us Nottingham Country **United Kingdom NUTS** code • UKF15 - North Nottinghamshire

No

The contractor is an SME

V.2.3) Name and address of the contractor

Central Care Recruitment Limited
Harlow
Country
United Kingdom
NUTS code
UKH35 - West Essex
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Cherish Social Care Ltd
Hatfield
Country
United Kingdom
NUTS code
UKH23 - Hertfordshire
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Concept Care Solutions
Watford
Country
United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Crossroads Caring for Life Ltd

Hitchin

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Dependability Limited

Harrow

Country

United Kingdom

NUTS code

• UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Destiny Support Care Limited
Stevenage
Country
United Kingdom
NUTS code
UKH23 - Hertfordshire
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Eastview Healthcare Services Ltd
Kettering
Country
United Kingdom
NUTS code
UKF25 - North Northamptonshire
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Etrum Healthcare Services Ltd
Welwyn Garden City
Country
United Kingdom
NUTS code

• UKH23 - Hertfordshire The contractor is an SME Yes V.2.3) Name and address of the contractor Eureka Care Services Limited Hertford Country **United Kingdom NUTS** code • UKH23 - Hertfordshire The contractor is an SME Yes V.2.3) Name and address of the contractor First Choice Medical Solutions Ltd Waltham Cross Country **United Kingdom NUTS** code • UKH23 - Hertfordshire The contractor is an SME

V.2.3) Name and address of the contractor

Firstpoint Homecare Limited

Yes

Manchester
Country
United Kingdom
NUTS code
UKD33 - Manchester
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Hertsmere Valley Care Services Limited
Hendon
Country
United Kingdom
NUTS code
UKI5 - Outer London – East and North East
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Joy Caring Services Ltd
Stevenage
Country
United Kingdom
NUTS code
UKH23 - Hertfordshire

The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Lima Homecare Limited
Pulloxhill
Country
United Kingdom
NUTS code
UKH12 - Cambridgeshire CC
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Luchi Healthcare Limited
London
Country
United Kingdom
·
United Kingdom
United Kingdom NUTS code
United Kingdom NUTS code • UKI31 - Camden and City of London
United Kingdom NUTS code • UKI31 - Camden and City of London The contractor is an SME
United Kingdom NUTS code • UKI31 - Camden and City of London The contractor is an SME Yes

Country **United Kingdom NUTS** code • UKH23 - Hertfordshire The contractor is an SME Yes V.2.3) Name and address of the contractor Onecare Harrow Country **United Kingdom NUTS** code • UKI74 - Harrow and Hillingdon The contractor is an SME Yes V.2.3) Name and address of the contractor PHC Health Care Ltd Waltham Cross Country **United Kingdom NUTS** code • UKH23 - Hertfordshire The contractor is an SME

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V.2.3) Name and address of the contractor

Pine Health Care Services Limited

Waltham Cross

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Serve Home Ltd

Stevenage

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Smartlinks Care Services UK Ltd

Dartford

Country

United Kingdom

NUTS code

• UKJ43 - Kent Thames Gateway

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sodark Care Ltd

Hemel Hempstead

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SSA Quality Care Limited

Aylesbury

Country

United Kingdom

NUTS code

• UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Total Care and Compliance Services Ltd (UK)

Welwyn Garden City

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

East Midlands Crossroads-Caring For Carers T A TuVida

Nottingham

Country

United Kingdom

NUTS code

• UKF15 - North Nottinghamshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £4,278,000

Total value of the contract/lot: £4,278,000

Section V. Award of contract

Contract No

HCC2314981

Lot No

Six

Title

East Herts, Broxbourne and Welwyn & Hatfield- On-Going

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 May 2025

V.2.2) Information about tenders

Number of tenders received: 79

Number of tenders received from SMEs: 77

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 79

Number of tenders received by electronic means: 79

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

A&A Homecare Ltd T/A My Homecare

Luton

Country

United Kingdom NUTS code • UKH21 - Luton The contractor is an SME Yes V.2.3) Name and address of the contractor Care 4 You Direct Limited Hitchin Country **United Kingdom NUTS** code • UKH23 - Hertfordshire The contractor is an SME Yes V.2.3) Name and address of the contractor Care By Us Ltd Nottingham Country **United Kingdom NUTS** code

No

• UKF15 - North Nottinghamshire

The contractor is an SME

V.2.3) Name and address of the contractor

Central Care Recruitment Limited
Harlow
Country
United Kingdom
NUTS code
UKH35 - West Essex
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Chelmscare Ltd
Borehamwood
Country
United Kingdom
NUTS code
UKH23 - Hertfordshire
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Cherish Social Care
Hatfield
Country

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Concept Care Solutions Limited

Watford

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Crossroads Caring for Life Ltd

Hitchin

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Dependability Limited	
Harrow	
Country	
United Kingdom	
NUTS code	
UKI74 - Harrow and Hillingdon	
The contractor is an SME	
Yes	
V.2.3) Name and address of the contractor	
Destiny Support Care limited	
Stevenage	
Country	
United Kingdom	
NUTS code	
UKH23 - Hertfordshire	
The contractor is an SME	
Yes	
V.2.3) Name and address of the contractor	
Eastview Healthcare Services Ltd	
Kettering	
Country	
United Kingdom	
NUTS code	

UKF25 - North Northamptonshire
 The contractor is an SME
 Yes
 V.2.3) Name and address of the contractor
 Etrum Healthcare Services Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eureka Care Services Limited

Hertford

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

First Choice Medical Solutions Ltd

Waltham Cross
Country
United Kingdom
NUTS code
UKH23 - Hertfordshire
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Firstpoint Homecare Limited
Manchester
Country
United Kingdom
NUTS code
UKD33 - Manchester
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Hatwel Ltd
Croydon
Country
United Kingdom
NUTS code
UKI7 - Outer London – West and North West

The contractor is an SME		
Yes		
V.2.3) Name and address of the contractor		
Hertsmere Valley Care Services Limited		
Hendon		
Country		
United Kingdom		
NUTS code		
UKI5 - Outer London – East and North East		
The contractor is an SME		
Yes		
V.2.3) Name and address of the contractor		
Lima Homecare Limited		
Pulloxhill		
Country		
United Kingdom		
NUTS code		
UKH12 - Cambridgeshire CC		
The contractor is an SME		
Yes		
V.2.3) Name and address of the contractor		
Luchi Healthcare Limited		

Country **United Kingdom NUTS** code • UKI31 - Camden and City of London The contractor is an SME Yes V.2.3) Name and address of the contractor Nursing Care Personnel Ltd Hatfield Country **United Kingdom NUTS** code • UKH23 - Hertfordshire The contractor is an SME Yes V.2.3) Name and address of the contractor Oaktree Homecare Services Limited London Country **United Kingdom**

The contractor is an SME

• UKI74 - Harrow and Hillingdon

NUTS code

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Onecare-UK Ltd

Harrow

Country

United Kingdom

NUTS code

• UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PHC Health Care Ltd

Waltham Cross

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Pine Health Care Services Limited

Stevenage

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Roch 2 Limited T A Bluebird Care (East Herts)

Hertford

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Smartlinks Care Services UK Ltd

Dartford

Country

United Kingdom

NUTS code

• UKJ43 - Kent Thames Gateway

The contractor is an SME

Yes

Sodark Care Ltd

Hemel Hempstead

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SSA Quality Care Limited

Aylesbury

Country

United Kingdom

NUTS code

• UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Total Care And Compliance Services Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

East Midlands Crossroads-Caring For Carers T A TuVida

Nottingham

Country

United Kingdom

NUTS code

• UKF15 - North Nottinghamshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Salyx Care Limited T A Walfinch Welwyn & Bishop's Stortford

Ware

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,467,000

Total value of the contract/lot: £2,467,000

Section V. Award of contract

Contract No

HCC2314981

Lot No

Seven

Title

St Albans and Dacorum- On-Going

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 May 2025

V.2.2) Information about tenders

Number of tenders received: 71

Number of tenders received from SMEs: 69

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 71

Number of tenders received by electronic means: 71

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

A&A Homecare Ltd T/A My Homecare

Luton
Country
United Kingdom
NUTS code
• UKH21 - Luton
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Care 4 You Direct Limited
Hitchin
Country
United Kingdom
NUTS code
UKH23 - Hertfordshire
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Care By Us Ltd
Nottingham
Country
United Kingdom
NUTS code
UKF15 - North Nottinghamshire

The contractor is an SME		
No		
V.2.3) Name and address of the contractor		
Central Care Recruitment Limited		
Harlow		
Country		
United Kingdom		
NUTS code		
UKH35 - West Essex		
The contractor is an SME		
Yes		
V.2.3) Name and address of the contractor		
Chelmscare Limited		
Borehamwood		
Country		
United Kingdom		
NUTS code		
UKH23 - Hertfordshire		
The contractor is an SME		
Yes		
V.2.3) Name and address of the contractor		
Cherish Social Care Ltd		
Hatfield		

Country **United Kingdom NUTS** code • UKH23 - Hertfordshire The contractor is an SME Yes V.2.3) Name and address of the contractor Concept Care Solutions Limited Watford Country **United Kingdom NUTS** code • UKH23 - Hertfordshire The contractor is an SME Yes V.2.3) Name and address of the contractor Crossroads Caring for Life Ltd Hitchin Country **United Kingdom NUTS** code

The contractor is an SME

• UKH23 - Hertfordshire

Dependability Limited

Harrow

Country

United Kingdom

NUTS code

• UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Destiny Support Care Limited

Stevenage

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eastview Healthcare Services Ltd

Kettering

Country

United Kingdom

NUTS code

• UKF25 - North Northamptonshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Etrum Healthcare Services Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eureka Care Services Limited

Hertford

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

First Choice Medical Solutions Ltd
Waltham Cross
Country
United Kingdom
NUTS code
UKH23 - Hertfordshire
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Firstpoint Homecare Limited
Manchester
Country
United Kingdom
NUTS code
UKD33 - Manchester
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Hatwel Ltd
Croydon
Country
Country

NUTS code

• UKI7 - Outer London - West and North West

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hertsmere Valley Care Services Limited

Hendon

Country

United Kingdom

NUTS code

• UKI5 - Outer London - East and North East

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Lima Homecare Limited

Pulloxhill

Country

United Kingdom

NUTS code

• UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Luchi Healthcare Limited
London
Country
United Kingdom
NUTS code
UKI31 - Camden and City of London
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Nursing Care Personnel Ltd
Hatfield
Country
United Kingdom
NUTS code
UKH23 - Hertfordshire
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Onecare-UK Ltd
Harrow
Country
United Kingdom

• UKI74 - Harrow and Hillingdon The contractor is an SME Yes V.2.3) Name and address of the contractor Pine Health Care Services Limited Stevenage Country **United Kingdom NUTS** code • UKH23 - Hertfordshire The contractor is an SME Yes V.2.3) Name and address of the contractor

Quality of Life Homecare Limited

London

Country

United Kingdom

NUTS code

• UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Smartlinks Care Services UK Ltd

Dartford
Country
United Kingdom
NUTS code
UKJ43 - Kent Thames Gateway
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Sodark Care Ltd
Hemel Hempstead
Country
United Kingdom
NUTS code
UKH23 - Hertfordshire
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
SSA Quality Care Limited
Aylesbury
Country
United Kingdom
NUTS code
UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Total Care And Compliance Services Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

East Midlands Crossroads-Caring For Carers T/A TuVida

Nottingham

Country

United Kingdom

NUTS code

• UKF15 - North Nottinghamshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,059,000

Total value of the contract/lot: £2,059,000

Section V. Award of contract

Contract No

HCC2314981

Lot No

Eight

Title

Watford, Three Rivers and Hertsmere- On-Going

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 May 2025

V.2.2) Information about tenders

Number of tenders received: 69

Number of tenders received from SMEs: 68

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 69

Number of tenders received by electronic means: 69

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Care 4 You Direct Limited

Hitchin

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care By Us Ltd

Nottingham

Country

United Kingdom

NUTS code

• UKF15 - North Nottinghamshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Carers in Hertfordshire

Hertford

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

Central Care Recruitment Limited
Harlow
Country
United Kingdom
NUTS code
• UKH35 - West Essex
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Chelmscare Limited
Borehamwood
Country
United Kingdom
NUTS code
UKH23 - Hertfordshire
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Cherish Social Care Ltd
Hatfield
Country
United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Concept Care Solutions Limited

Watford

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Dependability Limited

Harrow

Country

United Kingdom

NUTS code

• UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Destiny Support Care Limited
Stevenage
Country
United Kingdom
NUTS code
UKH23 - Hertfordshire
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Eastview Healthcare Services Ltd
Kettering
Country
United Kingdom
NUTS code
UKF25 - North Northamptonshire
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Etrum Healthcare Services Ltd
Welwyn Garden City
Country
United Kingdom
NUTS code

• UKH23 - Hertfordshire The contractor is an SME Yes V.2.3) Name and address of the contractor Eureka Care Services Limited Hertford Country **United Kingdom NUTS** code • UKH23 - Hertfordshire The contractor is an SME Yes V.2.3) Name and address of the contractor First Choice Medical Solutions Ltd Waltham Cross Country **United Kingdom NUTS** code • UKH23 - Hertfordshire The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Firstpoint Homecare Limited

Manchester
Country
United Kingdom
NUTS code
UKD33 - Manchester
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Hertsmere Valley Care Services Limited
Hendon
Country
United Kingdom
NUTS code
UKI5 - Outer London – East and North East
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Lima Homecare Limited
Pulloxhill
Country
United Kingdom
NUTS code
UKH12 - Cambridgeshire CC

The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Luchi Healthcare Limited
London
Country
United Kingdom
NUTS code
UKI31 - Camden and City of London
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Nursing Care Personnel Ltd
Nursing Care Personnel Ltd Hatfield
-
Hatfield
Hatfield Country
Hatfield Country United Kingdom
Hatfield Country United Kingdom NUTS code
Hatfield Country United Kingdom NUTS code • UKH23 - Hertfordshire
Hatfield Country United Kingdom NUTS code • UKH23 - Hertfordshire The contractor is an SME
Hatfield Country United Kingdom NUTS code • UKH23 - Hertfordshire The contractor is an SME Yes
Hatfield Country United Kingdom NUTS code • UKH23 - Hertfordshire The contractor is an SME Yes V.2.3) Name and address of the contractor

Country **United Kingdom NUTS** code • UKI74 - Harrow and Hillingdon The contractor is an SME Yes V.2.3) Name and address of the contractor Onecare-UK Ltd Harrow Country **United Kingdom NUTS** code • UKI74 - Harrow and Hillingdon The contractor is an SME Yes V.2.3) Name and address of the contractor Pine Health Care Services Limited Stevenage Country **United Kingdom**

The contractor is an SME

• UKH23 - Hertfordshire

NUTS code

Υ	Δ	C

Quality of Life Homecare Limited

London

Country

United Kingdom

NUTS code

• UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SKL Professional Recruitment Agency Limited

Watford

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Smartlinks Care Services UK Ltd

Dartford

Country

United Kingdom

NUTS code

• UKJ43 - Kent Thames Gateway

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sodark Care Ltd

Hemel Hempstead

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SSA Quality Care Limited

Aylesbury

Country

United Kingdom

NUTS code

• UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

Total Care And Compliance Services Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

• UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

East Midlands Crossroads-Caring For Carers T A TuVida

Nottingham

Country

United Kingdom

NUTS code

• UKF15 - North Nottinghamshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,471,000

Total value of the contract/lot: £2,471,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1	Review	body
V	,	~~~,

High Court,

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 20794760000

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court,

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

High Court,

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom