

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/020582-2025>

Contract

HCC024/24- Provision of Carers Breaks Services

Hertfordshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-020582

Procurement identifier (OCID): ocds-h6vhtk-045698

Published 12 May 2025, 3:52pm

Section I: Contracting authority

I.1) Name and addresses

Hertfordshire County Council

Pegs Lane

HERTFORD

SG13 8DE

Contact

Simon Hastings

Email

simon.hastings@hertfordshire.gov.uk

Country

United Kingdom

NUTS code

UKH23 - Hertfordshire

Internet address(es)

Main address

www.hertfordshire.gov.uk

Buyer's address

www.supplyhertfordshire.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HCC024/24- Provision of Carers Breaks Services

Reference number

HCC2314981

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

.Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £14,600,000

II.2) Description**II.2.1) Title**

Provision of Carers Breaks Services

Lot No

HCC2314981

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services
- 85000000 - Health and social work services
- 85310000 - Social work services
- 98513310 - Home-help services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Preventative Breaks Service-Stevenage and North Herts

Lot No

One

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

Preventative Breaks Service-Stevenage and North Herts

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2) Description

II.2.1) Title

Preventative Breaks Service- East Herts, Broxbourne and Welwyn & Hatfield

Lot No

Two

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

Preventative Breaks Service- East Herts, Broxbourne and Welwyn & Hatfield

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2) Description

II.2.1) Title

Preventative Breaks Service- St Albans and Dacorum

Lot No

Three

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

Preventative Breaks Service- St Albans and Dacorum

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2) Description

II.2.1) Title

Preventative Breaks Service-Watford, Three Rivers and Hertsmere

Lot No

Four

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Preventative Breaks Service-Watford, Three Rivers and Hertsmere

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2) Description

II.2.1) Title

On- Going Breaks Services-Stevenage and North Herts

Lot No

Five

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

On- Going Breaks Services-Stevenage and North Herts

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2) Description

II.2.1) Title

On- Going Breaks Services-East Herts, Broxbourne and Welwyn & Hatfield

Lot No

Six

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

On- Going Breaks Services-East Herts, Broxbourne and Welwyn & Hatfield

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2) Description

II.2.1) Title

On- Going Breaks Services-St Albans and Dacorum

Lot No

Seven

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

On- Going Breaks Services-St Albans and Dacorum

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

On- Going Breaks Services-Watford, Three Rivers and Hertsmere

Lot No

Eight

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

On- Going Breaks Services-Watford, Three Rivers and Hertsmere

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The Contract Period for this Contract is an initial period of three years with the option to extend by a further one year. Therefore, the maximum duration of this Contract could be four years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Hertfordshire County Council went out to procurement for a carers breaks service . This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-014086](#)

Section V. Award of contract

Contract No

HCC2314981

Lot No

One

Title

Stevenage and North Herts - Preventative

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 May 2025

V.2.2) Information about tenders

Number of tenders received: 27

Number of tenders received from SMEs: 26

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 27

Number of tenders received by electronic means: 27

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Crossroads Caring for Life Ltd

Hitchin

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,500,000

Total value of the contract/lot: £3,500,000

Section V. Award of contract

Contract No

HCC2314981

Lot No

Two

Title

East Herts, Broxbourne and Welwyn & Hatfield- Preventative

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 May 2025

V.2.2) Information about tenders

Number of tenders received: 40

Number of tenders received from SMEs: 38

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 40

Number of tenders received by electronic means: 40

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care By Us Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,500,000

Total value of the contract/lot: £3,500,000

Section V. Award of contract

Contract No

HCC2314981

Lot No

Three

Title

St Albans and Dacorum- Preventative

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 May 2025

V.2.2) Information about tenders

Number of tenders received: 32

Number of tenders received from SMEs: 30

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 32

Number of tenders received by electronic means: 32

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care By Us Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,500,000

Total value of the contract/lot: £3,500,000

Section V. Award of contract

Contract No

HCC2314981

Lot No

Four

Title

Watford, Three Rivers and Hertsmere- Preventative

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 May 2025

V.2.2) Information about tenders

Number of tenders received: 35

Number of tenders received from SMEs: 33

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 35

Number of tenders received by electronic means: 35

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care By Us Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,500,000

Total value of the contract/lot: £3,500,000

Section V. Award of contract

Contract No

HCC2314981

Lot No

Five

Title

Stevenage and North Herts - On-Going

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 May 2025

V.2.2) Information about tenders

Number of tenders received: 72

Number of tenders received from SMEs: 71

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 72

Number of tenders received by electronic means: 72

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

A&A Homecare Ltd T/A My Homecare

Luton

Country

United Kingdom

NUTS code

- UKH21 - Luton

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care 4 You Direct Limited

Hitchin

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care By Us

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Central Care Recruitment Limited

Harlow

Country

United Kingdom

NUTS code

- UKH35 - West Essex

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Cherish Social Care Ltd

Hatfield

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Concept Care Solutions

Watford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Crossroads Caring for Life Ltd

Hitchin

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Dependability Limited

Harrow

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Destiny Support Care Limited

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eastview Healthcare Services Ltd

Kettering

Country

United Kingdom

NUTS code

- UKF25 - North Northamptonshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Etrum Healthcare Services Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eureka Care Services Limited

Hertford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

First Choice Medical Solutions Ltd

Waltham Cross

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Firstpoint Homecare Limited

Manchester

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hertsmere Valley Care Services Limited

Hendon

Country

United Kingdom

NUTS code

- UKI5 - Outer London – East and North East

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Joy Caring Services Ltd

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Lima Homecare Limited

Pulloxhill

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Luchi Healthcare Limited

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Nursing Care Personnel Ltd

Hatfield

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Onecare

Harrow

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PHC Health Care Ltd

Waltham Cross

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Pine Health Care Services Limited

Waltham Cross

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Serve Home Ltd

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Smartlinks Care Services UK Ltd

Dartford

Country

United Kingdom

NUTS code

- UKJ43 - Kent Thames Gateway

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sodark Care Ltd

Hemel Hempstead

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SSA Quality Care Limited

Aylesbury

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Total Care and Compliance Services Ltd (UK)

Welwyn Garden City

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

East Midlands Crossroads-Caring For Carers T A TuVida

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £4,278,000

Total value of the contract/lot: £4,278,000

Section V. Award of contract

Contract No

HCC2314981

Lot No

Six

Title

East Herts, Broxbourne and Welwyn & Hatfield- On-Going

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 May 2025

V.2.2) Information about tenders

Number of tenders received: 79

Number of tenders received from SMEs: 77

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 79

Number of tenders received by electronic means: 79

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

A&A Homecare Ltd T/A My Homecare

Luton

Country

United Kingdom

NUTS code

- UKH21 - Luton

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care 4 You Direct Limited

Hitchin

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care By Us Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Central Care Recruitment Limited

Harlow

Country

United Kingdom

NUTS code

- UKH35 - West Essex

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Chelmscare Ltd

Borehamwood

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Cherish Social Care

Hatfield

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Concept Care Solutions Limited

Watford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Crossroads Caring for Life Ltd

Hitchin

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Dependability Limited

Harrow

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Destiny Support Care limited

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eastview Healthcare Services Ltd

Kettering

Country

United Kingdom

NUTS code

- UKF25 - North Northamptonshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Etrum Healthcare Services Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eureka Care Services Limited

Hertford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

First Choice Medical Solutions Ltd

Waltham Cross

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Firstpoint Homecare Limited

Manchester

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hatwel Ltd

Croydon

Country

United Kingdom

NUTS code

- UKI7 - Outer London – West and North West

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hertsmere Valley Care Services Limited

Hendon

Country

United Kingdom

NUTS code

- UKI5 - Outer London – East and North East

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Lima Homecare Limited

Pulloxhill

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Luchi Healthcare Limited

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Nursing Care Personnel Ltd

Hatfield

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Oaktree Homecare Services Limited

London

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Onecare-UK Ltd

Harrow

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PHC Health Care Ltd

Waltham Cross

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Pine Health Care Services Limited

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Roch 2 Limited T A Bluebird Care (East Herts)

Hertford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Smartlinks Care Services UK Ltd

Dartford

Country

United Kingdom

NUTS code

- UKJ43 - Kent Thames Gateway

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sodark Care Ltd

Hemel Hempstead

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SSA Quality Care Limited

Aylesbury

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Total Care And Compliance Services Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

East Midlands Crossroads-Caring For Carers T A TuVida

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Salyx Care Limited T A Walfinch Welwyn & Bishop's Stortford

Ware

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,467,000

Total value of the contract/lot: £2,467,000

Section V. Award of contract

Contract No

HCC2314981

Lot No

Seven

Title

St Albans and Dacorum- On-Going

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 May 2025

V.2.2) Information about tenders

Number of tenders received: 71

Number of tenders received from SMEs: 69

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 71

Number of tenders received by electronic means: 71

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

A&A Homecare Ltd T/A My Homecare

Luton

Country

United Kingdom

NUTS code

- UKH21 - Luton

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care 4 You Direct Limited

Hitchin

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care By Us Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Central Care Recruitment Limited

Harlow

Country

United Kingdom

NUTS code

- UKH35 - West Essex

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Chelmscare Limited

Borehamwood

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Cherish Social Care Ltd

Hatfield

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Concept Care Solutions Limited

Watford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Crossroads Caring for Life Ltd

Hitchin

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Dependability Limited

Harrow

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Destiny Support Care Limited

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eastview Healthcare Services Ltd

Kettering

Country

United Kingdom

NUTS code

- UKF25 - North Northamptonshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Etrum Healthcare Services Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eureka Care Services Limited

Hertford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

First Choice Medical Solutions Ltd

Waltham Cross

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Firstpoint Homecare Limited

Manchester

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hatwel Ltd

Croydon

Country

United Kingdom

NUTS code

- UKI7 - Outer London – West and North West

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hertsmere Valley Care Services Limited

Hendon

Country

United Kingdom

NUTS code

- UKI5 - Outer London – East and North East

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Lima Homecare Limited

Pulloxhill

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Luchi Healthcare Limited

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Nursing Care Personnel Ltd

Hatfield

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Onecare-UK Ltd

Harrow

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Pine Health Care Services Limited

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Quality of Life Homecare Limited

London

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Smartlinks Care Services UK Ltd

Dartford

Country

United Kingdom

NUTS code

- UKJ43 - Kent Thames Gateway

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sodark Care Ltd

Hemel Hempstead

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SSA Quality Care Limited

Aylesbury

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Total Care And Compliance Services Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

East Midlands Crossroads-Caring For Carers T/A TuVida

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,059,000

Total value of the contract/lot: £2,059,000

Section V. Award of contract

Contract No

HCC2314981

Lot No

Eight

Title

Watford, Three Rivers and Hertsmere- On-Going

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 May 2025

V.2.2) Information about tenders

Number of tenders received: 69

Number of tenders received from SMEs: 68

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 69

Number of tenders received by electronic means: 69

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Care 4 You Direct Limited

Hitchin

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care By Us Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Carers in Hertfordshire

Hertford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Central Care Recruitment Limited

Harlow

Country

United Kingdom

NUTS code

- UKH35 - West Essex

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Chelmscare Limited

Borehamwood

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Cherish Social Care Ltd

Hatfield

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Concept Care Solutions Limited

Watford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Dependability Limited

Harrow

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Destiny Support Care Limited

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eastview Healthcare Services Ltd

Kettering

Country

United Kingdom

NUTS code

- UKF25 - North Northamptonshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Etrum Healthcare Services Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eureka Care Services Limited

Hertford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

First Choice Medical Solutions Ltd

Waltham Cross

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Firstpoint Homecare Limited

Manchester

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hertsmere Valley Care Services Limited

Hendon

Country

United Kingdom

NUTS code

- UKI5 - Outer London – East and North East

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Lima Homecare Limited

Pulloxhill

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Luchi Healthcare Limited

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Nursing Care Personnel Ltd

Hatfield

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Oaktree Homecare Services Limited

London

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Onecare-UK Ltd

Harrow

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Pine Health Care Services Limited

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Quality of Life Homecare Limited

London

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SKL Professional Recruitment Agency Limited

Watford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Smartlinks Care Services UK Ltd

Dartford

Country

United Kingdom

NUTS code

- UKJ43 - Kent Thames Gateway

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sodark Care Ltd

Hemel Hempstead

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SSA Quality Care Limited

Aylesbury

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Total Care And Compliance Services Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

East Midlands Crossroads-Caring For Carers T A TuVida

Nottingham

Country

United Kingdom

NUTS code

- UKF15 - North Nottinghamshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,471,000

Total value of the contract/lot: £2,471,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court,

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 20794760000

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court,

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

High Court,

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom