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Contract

## **Independent Advocacy Services in the Bradford District**

City of Bradford Metropolitan District Council

F03: Contract award notice

Notice identifier: 2024/S 000-020579

Procurement identifier (OCID): ocds-h6vhtk-0454c8

Published 5 July 2024, 12:19pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

City of Bradford Metropolitan District Council

Britannia House, Hall Ings

Bradford

BD1 1HX

#### **Contact**

Leonora Heyes

#### **Email**

[leonora.heyes@bradford.gov.uk](mailto:leonora.heyes@bradford.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKE41 - Bradford

**National registration number**

180808262

**Internet address(es)**

Main address

<https://www.bradford.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103277>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Independent Advocacy Services in the Bradford District

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

City of Bradford Metropolitan District Council, as lead Commissioner for itself and the NHS West Yorkshire Integrated Care Board, is seeking one Provider per Lot to deliver the

following services:

- Lot 1 - Statutory and General Advocacy Services including:

- o Independent Mental Capacity Advocacy (IMCA) and Paid Relevant Person Representatives (RPR)

- o Independent Mental Health Advocacy (IMHA)

- o Care Act Advocacy

- o General Advocacy

- Lot 2 NHS Complaints service

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,049,600

## **II.2) Description**

### **II.2.1) Title**

Independent Advocacy Services in the Bradford District

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85312310 - Guidance services
- 98000000 - Other community, social and personal services
- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKE41 - Bradford

#### **II.2.4) Description of the procurement**

- Lot 1 - Statutory and General Advocacy Services including:
  - o Independent Mental Capacity Advocacy (IMCA) and Paid Relevant Person Representatives (RPR)
  - o Independent Mental Health Advocacy (IMHA)
  - o Care Act Advocacy
  - o General Advocacy

#### **II.2.5) Award criteria**

Quality criterion - Name: Response to service specification / Weighting: 90%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 0%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Independent Advocacy Services in the Bradford District

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85312310 - Guidance services

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKE41 - Bradford

### **II.2.4) Description of the procurement**

Lot 2 - NHS Complaints service

### **II.2.5) Award criteria**

Quality criterion - Name: Response to service specification / Weighting: 90%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 0%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-013274](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

1

### **Title**

Independent Advocacy Services in the Bradford District

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Cloverleaf Advocacy 2000 Ltd

5th Floor, Empire House, Wakefield Road, Dewsbury, WF12 8DJ

Dewsbury

WF12 8DJ

Country

United Kingdom

NUTS code

- UKE41 - Bradford

National registration number

N/A

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £590,000

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## **Section V. Award of contract**

### **Contract No**

2

### **Lot No**

1

### **Title**

Independent Advocacy Services in the Bradford District

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

VoiceAbility

c/o Sayer Vincent

London

EC1Y 0TG

Country

United Kingdom

NUTS code

- UKE41 - Bradford

National registration number

GB 834575703

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,459,600

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

City of Bradford Metropolitan District Council

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom

Internet address

<https://www.bradford.gov.uk/>

#### **VI.4.2) Body responsible for mediation procedures**

City of Bradford Metropolitan District Council

Bradford

BD1 1HX

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

City of Bradford Metropolitan District Council

Bradford

BD1 1HX

Country

United Kingdom