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Contract

Independent Advocacy Services in the Bradford District

City of Bradford Metropolitan District Council

F03: Contract award notice

Notice identifier: 2024/S 000-020579

Procurement identifier (OCID): ocids-h6vhtk-0454c8

Published 5 July 2024, 12:19pm

Section I: Contracting authority

I.1) Name and addresses

City of Bradford Metropolitan District Council

Britannia House, Hall Ings

Bradford

BD1 1HX

Contact

Leonora Heyes

Email

leonora.heyas@bradford.gov.uk

Country

United Kingdom

Region code

UKE41 - Bradford

National registration number

180808262

Internet address(es)

Main address

<https://www.bradford.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103277>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Independent Advocacy Services in the Bradford District

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

City of Bradford Metropolitan District Council, as lead Commissioner for itself and the NHS West Yorkshire Integrated Care Board, is seeking one Provider per Lot to deliver the

following services:

- Lot 1 - Statutory and General Advocacy Services including:
 - o Independent Mental Capacity Advocacy (IMCA) and Paid Relevant Person Representatives (RPR)
 - o Independent Mental Health Advocacy (IMHA)
 - o Care Act Advocacy
 - o General Advocacy
- Lot 2 NHS Complaints service

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,049,600

II.2) Description

II.2.1) Title

Independent Advocacy Services in the Bradford District

Lot No

1

II.2.2) Additional CPV code(s)

- 85312310 - Guidance services
- 98000000 - Other community, social and personal services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKE41 - Bradford

II.2.4) Description of the procurement

- Lot 1 - Statutory and General Advocacy Services including:
 - o Independent Mental Capacity Advocacy (IMCA) and Paid Relevant Person Representatives (RPR)
 - o Independent Mental Health Advocacy (IMHA)
 - o Care Act Advocacy
 - o General Advocacy

II.2.5) Award criteria

Quality criterion - Name: Response to service specification / Weighting: 90%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Independent Advocacy Services in the Bradford District

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85312310 - Guidance services

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKE41 - Bradford

II.2.4) Description of the procurement

Lot 2 - NHS Complaints service

II.2.5) Award criteria

Quality criterion - Name: Response to service specification / Weighting: 90%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-013274](#)

Section V. Award of contract

Contract No

1

Lot No

1

Title

Independent Advocacy Services in the Bradford District

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 July 2024

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cloverleaf Advocacy 2000 Ltd

5th Floor, Empire House, Wakefield Road, Dewsbury, WF12 8DJ

Dewsbury

WF12 8DJ

Country

United Kingdom

NUTS code

- UKE41 - Bradford

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £590,000

Section V. Award of contract

Contract No

2

Lot No

1

Title

Independent Advocacy Services in the Bradford District

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 July 2024

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

VoiceAbility

c/o Sayer Vincent

London

EC1Y 0TG

Country

United Kingdom

NUTS code

- UKE41 - Bradford

National registration number

GB 834575703

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,459,600

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

City of Bradford Metropolitan District Council

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom

Internet address

<https://www.bradford.gov.uk/>

VI.4.2) Body responsible for mediation procedures

City of Bradford Metropolitan District Council

Bradford

BD1 1HX

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

City of Bradford Metropolitan District Council

Bradford

BD1 1HX

Country

United Kingdom