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Tender

Medical and Surgical Clinical Outcome Review Programme

Healthcare Quality Improvement Partnership Ltd

F02: Contract notice

Notice identifier: 2024/S 000-020570

Procurement identifier (OCID): ocids-h6vhtk-047b00

Published 5 July 2024, 12:05pm

Section I: Contracting authority

I.1) Name and addresses

Healthcare Quality Improvement Partnership Ltd

27a Harley Place

London

W1G 8LZ

Email

procurement@hqip.org.uk

Telephone

+44 07904597971

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.hqip.org.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Health-services./38K3XW5U34>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Health-services./38K3XW5U34>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Medical and Surgical Clinical Outcome Review Programme

Reference number

HQIP NCA - 864406772

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The contract will initially be delivered for NHS-funded care in England, Wales, Northern Ireland, and Jersey for a period of 3 years, at a maximum total budget of up to £2,190,000 GBP excluding VAT. Bids exceeding this limit will be rejected. The contract is anticipated to start on 01 April 2025.

There is potential to extend the contract for up to two additional years. Any contract award will include payment linked deliverables.

The contract holder is responsible for all aspects of leadership, governance, stakeholder engagement, design and delivery of the specified project including scope development, data acquisition, analysis, reporting, and stimulation of healthcare improvement.

It is expected that the supplier will:

- Build strategic partnerships to be able to access existing data quickly for use in a review
- Use innovative methods (such as social media) to ensure that the experience of patients and those important to them contribute to the dataset for a review
- Avoid the use of paper questionnaires, and of Patient Reported Experience Measures (PREMs)/Patient Reported Outcome Measures (PROMs)
- Make use of national patient safety alerts to help design each review.

II.1.5) Estimated total value

Value excluding VAT: £7,683,153

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

The Healthcare Quality Improvement Partnership(HQIP) is seeking to commission an organisation that will support the delivery of the Medical and Surgical Clinical Outcome Review Programme (Med Surg CORP).

The programme will initially be delivered for NHS-funded care in England, Wales, Northern Ireland and Jersey but may later extend to include Guernsey, Scotland Isle of Man and other Devolved Nations/ Crown Dependencies.

The total contract value is £2,190,000 excluding VAT for the duration of three years with potential to extend the contract for up to two additional years at a value of £730,000 per year.

The ceiling value including the core 3 year value, extension value and all other aspirational intent as defined in section 12 of the specification of this ITT has a potential value of up to £7,683,153.

It is anticipated that the new service will commence on 1st April 2025.

The full breakdown of the aspirational intent and mechanisms for invoking these elements can be found in section 12 of Annex A - Service Specification.

This procurement is for clinical services which are part of the 'Public Contract Regulations (PCR2015)'for the purpose of the Regulations. The commissioner is not voluntarily

following any other part of the Regulations. The process will be similar to an Open Procedure where the Regulations apply and so reserves the right to depart from that procedure at any point.

The procedure that the Commissioner is following is set out in the Invitation to Tender.

To access the ITT documents, please follow the access link defined above in this notice.

Bidders must respond to all questions. The deadline for the submission of the tender is 12 noon on 5th August 2024.

Please note that any communication from HQIP regarding this tender will be via the Delta messaging board. Bidders must use the Delta messaging board for their communications with HQIP regarding this procurement.

Bidders should note that HQIP does not accept requests to amend the published Terms and Conditions of Contract.

Bidders must sign the Form of Tender to indicate acceptance of these Terms and Conditions of Contract. Failure to sign the Form of Tender will make your bid submission non compliant and subject to disqualification.

In rare cases where a bidder wishes to raise a potential legal implication to agreeing to the terms and conditions, this must be raised during the published bidder clarification time window via the messaging module within the e-tendering portal so that it can be addressed via the standard process for all bidder clarifications.

HQIP would like to bring to the attention of bidders that the qualitative response section of this tender now includes question 8.20 - Social Value.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,190,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

This contract is subject to renewal

Yes

Description of renewals

Up to 24 months extension.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-sourcing.com/respond/38K3XW5U34>

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 August 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

5 August 2024

Local time

12:01pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: Within 12 months of contract end date

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Health-services./38K3XW5U34>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/38K3XW5U34>

GO Reference: GO-202475-PRO-26814910

VI.4) Procedures for review

VI.4.1) Review body

Healthcare Quality Improvement Partnership Ltd

27a Harley Place

London

W1G 8LZ

Telephone

+44 07904597971

Country

United Kingdom