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Not applicable

## **TfL 95743 Contact Centre Outsourced Services FWC**

Transport for London

F14: Notice for changes or additional information

Notice identifier: 2021/S 000-020566

Procurement identifier (OCID): ocds-h6vhtk-02d7c5

Published 23 August 2021, 9:16am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Transport for London

14 Pier Walk

London

SW1H 0BD

#### **Contact**

Ms Marta Peka

#### **Email**

[Martapeka@TFL.GOV.UK](mailto:Martapeka@TFL.GOV.UK)

#### **Telephone**

+44 12345

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://tfl.gov.uk>

Buyer's address

<https://tfl.gov.uk>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

TfL 95743 Contact Centre Outsourced Services FWC

Reference number

DN549230

#### **II.1.2) Main CPV code**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This Prior Information Notice is not a call for competition nor a part of a formal procurement

process. The main aim of this Prior Information Notice is to raise market awareness of a future requirement and to invite interested suppliers to register their interest in participating

in the Market Sounding Questionnaire (MSQ) as well as attending a potential Bidder Event

which will take place in September.

This Prior Information Notice is being issued by Transport for London (TfL)

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## **Section VII. Changes**

### **VII.1) Information to be changed or added**

#### **VII.1.2) Text to be corrected in the original notice**

Section number

v1.3

Place of text to be modified

Additional Information

Read

Text

Please note that the deadline for returns has been extended to 18:00 3rd September 2021.

### **VII.2) Other additional information**

Please note that the deadline for returns has been extended to 18:00 3rd September 2021.