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Tender

Primary Care IT / Digital Transformation Support Service - Humber and North Yorkshire ICB

NHS HUMBER & NORTH YORKSHIRE ICB

F02: Contract notice

Notice identifier: 2024/S 000-020549

Procurement identifier (OCID): ocds-h6vhtk-047af6

Published 5 July 2024, 11:17am

Section I: Contracting authority

I.1) Name and addresses

NHS HUMBER & NORTH YORKSHIRE ICB

Health House,Grange Park Lane

WILLERBY

HU106DT

Email

hnyicb.procurement@nhs.net

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

NHS Organisation Data Service

QQQ

Internet address(es)

Main address

<https://humberandnorthyorkshire.icb.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://atamis-1928.my.site.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://atamis-1928.my.site.com/s/Welcome>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://atamis-1928.my.site.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Primary Care IT / Digital Transformation Support Service - Humber and North Yorkshire ICB

Reference number

C234517

II.1.2) Main CPV code

- 72610000 - Computer support services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Humber and North Yorkshire Integrated Care Board (hereafter the Contracting Authority) is seeking to commission Primary Care IT / Digital Transformation Support Services through an open procurement process. The preferred Bidder will be required to demonstrate that they can provide and deliver a quality focussed and resilient service model which operates in a sustainable, innovative and flexible way, ensuring service user satisfaction throughout.

The service will be required to:

- Ensure that any transfer and transition of services is effectively managed to ensure a continuation of the existing level of service provision and to prevent de-stabilising the delivery of clinical services;
- Ensure that Services are supported on a 24/7 basis as appropriate to requirement;
- Ensure that all systems, and associated infrastructure, are securely operated and maintained;
- Ensure a proactive support service is available, supporting a clinically essential service, with robust incident management processes;
- Propose innovative and cost-effective strategies to address service improvement and sustainability and /or create financial efficiencies; and
- Fully understand all local and national requirements and work closely with the ICB to help them plan better; to discharge their statutory duties; and exploit technology and systems in support of the challenging NHS transformation agenda.

II.1.5) Estimated total value

Value excluding VAT: £31,823,995

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72600000 - Computer support and consultancy services

II.2.3) Place of performance

NUTS codes

- UKE1 - East Yorkshire and Northern Lincolnshire
- UKE2 - North Yorkshire

II.2.4) Description of the procurement

NHS Humber and North Yorkshire Integrated Care Board (hereafter the Contracting Authority) is seeking to commission Primary Care IT / Digital Transformation Support Services through an open procurement process. The preferred Bidder will be required to demonstrate that they can provide and deliver a quality focussed and resilient service model which operates in a sustainable, innovative and flexible way, ensuring service user satisfaction throughout.

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- Ensure a proactive support service is available, supporting a clinically essential service, with robust incident management processes;
- Propose innovative and cost-effective strategies to address service improvement and sustainability and /or create financial efficiencies; and

- Fully understand all local and national requirements and work closely with the ICB to help them plan better; to discharge their statutory duties; and exploit technology and systems in support of the challenging NHS transformation agenda.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £31,823,995

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

Yes

Description of renewals

Contract period is 60 months with the option to extend by 24 months. The estimated value (II.2.6) value excluding VAT - is based on a total period of 84 months, should the option to extend be exercised.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Contract period is 60 months with the option to extend by 24 months.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

23 August 2024

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

23 August 2024

Local time

1:15pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

NHS England

London

Country

United Kingdom