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Tender

## **Corporate IT Support Services - Humber and North Yorkshire ICB**

NHS HUMBER & NORTH YORKSHIRE ICB

F02: Contract notice

Notice identifier: 2024/S 000-020548

Procurement identifier (OCID): ocids-h6vhtk-047af5

Published 5 July 2024, 11:14am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS HUMBER & NORTH YORKSHIRE ICB

Health House,Grange Park Lane

WILLERBY

HU106DT

#### **Email**

[hnyicb.procurement@nhs.net](mailto:hnyicb.procurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKE - Yorkshire and the Humber

**NHS Organisation Data Service**

QQQ

**Internet address(es)**

Main address

<https://humberandnorthyorkshire.icb.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://atamis-1928.my.site.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://atamis-1928.my.site.com/s/Welcome>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://atamis-1928.my.site.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Corporate IT Support Services - Humber and North Yorkshire ICB

Reference number

C234500

#### **II.1.2) Main CPV code**

- 72610000 - Computer support services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Humber and North Yorkshire Integrated Care Board (hereafter the Contracting Authority) is seeking to commission Corporate IT Support Services through an open procurement process. The preferred Bidder will be required to demonstrate that they can provide and deliver a quality focussed and resilient service model which operates in a sustainable, innovative and flexible way, ensuring service user satisfaction throughout.

The service will be required to:

- Ensure that any transfer and transition of services is effectively managed to ensure a continuation of the existing level of service provision and to prevent de-stabilising the delivery of corporate services;
- Ensure that Services are supported on a 24/7 basis as appropriate to requirement;
- Ensure that all systems, and associated infrastructure, are securely operated and maintained;
- Ensure a proactive support service is available, supporting a clinically essential service, with robust incident management processes;
- Propose innovative and cost-effective strategies to address service improvement and sustainability and /or create financial efficiencies; and

- Fully understand all local and national requirements and work closely with the ICB to help them plan better; to discharge their statutory duties; and exploit technology and systems in support of the challenging NHS transformation agenda.

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,881,683

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72600000 - Computer support and consultancy services

#### **II.2.3) Place of performance**

NUTS codes

- UKE1 - East Yorkshire and Northern Lincolnshire
- UKE2 - North Yorkshire

#### **II.2.4) Description of the procurement**

NHS Humber and North Yorkshire Integrated Care Board (hereafter the Contracting Authority) is seeking to commission Corporate IT Support Services through an open procurement process. The preferred Bidder will be required to demonstrate that they can provide and deliver a quality focussed and resilient service model which operates in a sustainable, innovative and flexible way, ensuring service user satisfaction throughout.

The service will be required to:

- Ensure that any transfer and transition of services is effectively managed to ensure a continuation of the existing level of service provision and to prevent de-stabilising the delivery of corporate services;
- Ensure that Services are supported on a 24/7 basis as appropriate to requirement;
- Ensure that all systems, and associated infrastructure, are securely operated and maintained;
- Ensure a proactive support service is available, supporting a clinically essential service,

with robust incident management processes;

- Propose innovative and cost-effective strategies to address service improvement and sustainability and /or create financial efficiencies; and
- Fully understand all local and national requirements and work closely with the ICB to help them plan better; to discharge their statutory duties; and exploit technology and systems in support of the challenging NHS transformation agenda.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £2,881,683

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

84

This contract is subject to renewal

Yes

Description of renewals

Contract period is 60 months with the option to extend by 24 months. The estimated value (II.2.6) value excluding VAT - is based on a total period of 84 months, should the option to extend be exercised.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

Contract period is 60 months with the option to extend by 24 months.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

23 August 2024

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

23 August 2024

Local time

1:15pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS England

London

Country

United Kingdom