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Tender

Children and Young People's Mental Health (CYPMH) Norfolk and Waveney Digital Offer

NHS Norfolk & Waveney Integrated Care Board

F02: Contract notice

Notice identifier: 2024/S 000-020545

Procurement identifier (OCID): ocids-h6vhtk-047af4

Published 5 July 2024, 11:01am

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

Email

david.bailey1@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Children and Young People's Mental Health (CYPMH) Norfolk and Waveney Digital Offer

Reference number

NW2024-64

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Norfolk and Waveney Integrated Care Board seek expressions of interest for the Provision of Children and Young People's Mental Health (CYPMH) Norfolk and Waveney Digital Offer.

The service aims to provide an all-inclusive, 10- 18 inclusive age-appropriate, accessible, safe, secure, moderated digital platform for CYP for emotional wellbeing and mental health support. This as a minimum should consist of a website where young people can access activities, self-help and information, and get advice, guidance and talking therapies/counselling support, using text, and/or video conferencing and instant messaging.

The contract will be for a period of 2 years with the option to extend for an additional 1 year. The maximum annual contract value is £290,000 per annum. for 10-18 inclusive age group. The Commissioner reserves the right to extend the provision of services to the 19-24 inclusive age group with an anticipated annual value of between £70,000 to £100,000 per annum.

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. .

To express interest and participate in the tender, please register and apply via the Atamis e-sourcing portal <https://health-family.force.com/s/Welcome> and search Project ID C294780. Should Tenderers have any queries, or have any problems using the portal,

they should contact Helpdesk at: Phone: 0800 9956035.

II.1.5) Estimated total value

Value excluding VAT: £1,170,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85311300 - Welfare services for children and young people
- 85000000 - Health and social work services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

Norfolk and Waveney

II.2.4) Description of the procurement

NHS Norfolk and Waveney Integrated Care Board seek expressions of interest for the Provision of Children and Young People's Mental Health (CYPMH) Norfolk and Waveney Digital Offer.

The service aims to provide an all-inclusive, 10 - 18 inclusive age-appropriate, accessible, safe, secure, moderated digital platform for CYP for emotional wellbeing and mental health support. This as a minimum should consist of a website where young people can access activities, self-help and information, and get advice, guidance and talking therapies/counselling support, using text, and/or video conferencing and instant messaging.

Service Specific Outcomes

Access to timely help will be achieved by the introduction of immediate access to digital support available at times when other local services may not be open

The emotional wellbeing and mental health of CYP will be improved and CYP and families will feel supported

Reduction in the negative effects of poor emotional wellbeing and mental health difficulties
CYP and families will be supported in building resilience through the availability of self-care tools and resources

CYP will have increased service offers to access help

Mental health problems will be detected early so they can be addressed promptly, improving the length of time a CYP has to wait for support and reducing demand on mainstream local services

Mental health problems will be detected early so they can be addressed promptly which will reduce family relationship breakdown and social care activity

CYP needing more specialist support will be identified and feel supported to access this through the 'Access to Mental Health Advice and Support Service'

Partnership working within the local system will be improved

Schools, local organisations and parents and carers working with and caring for CYP will feel knowledgeable, empowered and supported

Partnership working across the whole child and youth mental health system will be built on, complimented and enhanced

Barriers to accessing support for CYP who are vulnerable/disadvantaged and hard to reach will be removed and inequalities addressed

Access will be improved and choice offered to support CYP who prefer options other than accessing mainstream local services

CYP will have improved experience and knowledge around local service offers that can support their needs

CYP will feel supported whilst waiting for more specialist therapeutic support and on post intervention

Knowledge and capacity of local schools to identify and address emotional wellbeing and mental health problems will be improved through good engagement and promoting a whole school approach

The contract will be for a period of 2 years with the option to extend for an additional 1 year. The maximum annual contract value is £290,000 per annum for 10 - 18 inclusive age group. The Commissioner reserves the right to extend the provision of services to the 19-24 inclusive age group with an anticipated annual value of between £70,000 to £100,000 per annum.

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,170,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

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Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 August 2024

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 30 September 2024

IV.2.7) Conditions for opening of tenders

Date

6 August 2024

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

NHS Arden and GEM CSU

St John's House, East Street

Leicester

LE1 6NB

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>