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Planning

ACT Awareness E-Learning Services and Restructure Request for Information

The Mayor's Office for Policing And Crime

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-020519

Procurement identifier (OCID): ocds-h6vhtk-051107

Published 12 May 2025, 2:38pm

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Scope

Reference

2086

Description

Launched in 2018, the ACT Awareness e-Learning is NaCTSO's award-winning, flagship awareness product. Suitable for both staff and the public, the free course aims to raise awareness of good practices to counter terrorism and the role we can all play in preventing and responding to terrorist incidents. Its seven modules, which contain assured national guidance and interactive activities, include topics such as suspicious activity, suspicious items, security vulnerabilities and bomb threats.

The ACT Awareness e-Learning is available for individual users on the ProtectUK website, as a SCORM package for organisations, or as a organisational link and pin via a

separate site. After achieving over a quarter of a million course completions in 2024 alone, NaCTSO is seeking to restructure the course and produce an improved version that reflects the next generation of e-Learning practices and technologies.

The key services to be included are: 1. Administrative services

2. Development work including planning and build - course restructure in 2025-26 financial year 3. Development work - add on modules

It is proposed that this is a four year contract with a three year initial term and an optional extension year

Total value (estimated)

- £0 excluding VAT
- £0 including VAT

Above the relevant threshold

Contract dates (estimated)

- 14 July 2025 to 14 July 2028
- Possible extension to 14 July 2029
- 4 years, 1 day

Main procurement category

Services

CPV classifications

- 80000000 - Education and training services

- 80420000 - E-learning services

Contract locations

- UKI - London

Engagement

Engagement deadline

23 May 2025

Engagement process description

Request for information document attached to coupa project 2086

Submission

Publication date of tender notice (estimated)

6 June 2025

Contracting authority

The Mayor's Office for Policing And Crime

- Public Procurement Organisation Number: PHDV-6374-MVWD

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London

SE12AA

United Kingdom

Contact name: Laura Hurst

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Region: UKI44 - Lewisham and Southwark

Organisation type: Public authority - central government