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Tender

## **Domestic Abuse Support Service**

London Borough of Barking and Dagenham

F02: Contract notice

Notice identifier: 2024/S 000-020492

Procurement identifier (OCID): ocds-h6vhtk-047acf

Published 4 July 2024, 4:44pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Barking and Dagenham

Town Hall Square, 1 Clockhouse Avenue

Barking

IG11 7LU

#### **Email**

[Procurement@lbdd.gov.uk](mailto:Procurement@lbdd.gov.uk)

#### **Telephone**

+44 2082153000

#### **Country**

United Kingdom

## **Region code**

UKI52 - Barking & Dagenham and Havering

## **Internet address(es)**

Main address

<https://www.lbbd.gov.uk>

Buyer's address

<https://lbbd.bravosolution.co.uk/>

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://lbbd.bravosolution.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://lbbd.bravosolution.co.uk/>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://lbbd.bravosolution.co.uk/>

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Domestic Abuse Support Service

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

LBBD requires a Domestic Abuse Victim/Survivor Support Service which is responsive to needs, and provides the following services as a part of the single point of access:

- Independent Domestic Violence Advocate (IDVA) support for victim survivors including safety planning, support with protection orders, housing options, civil and criminal remedies, working with all risk levels including Multi Agency Risk Assessment Conference cases
- Professionals to work as a part of the councils multi-disciplinary Support2Safety team
- Group support to help victim/ survivors process their abuse, understand and recognise signs, this could include delivery of domestic abuse approved programmes such as 'Own my Own Life, Freedom Programme
- Preventative approaches including opportunities for healthy relationship workshops for young people
- Peer mentors, and a community champions scheme, including young ambassadors
- Management and oversight of the two refuges (safe accommodation) the tenderer will be expected to sign up to any undertaking and the Housing Management Contract as a part of this service
- Sanctuary scheme – where risk of the home is assessed, safety advice, repairs and alterations are undertaken as a part of the service

- Training for LBBD staff and the partnership including awareness raising

Our aim is to better assist victims' survivors of domestic abuse by providing them with support at the earliest opportunity possible, where they are able to access the service flexibly safety plan and get access to a range of services through a single point of access.

The service will provide support to victim/ survivors of abuse, over the phone through a dedicated line, in person, and via a dedicated website. The service will work flexibly to meet the needs of our vulnerable residents.

### **II.1.5) Estimated total value**

Value excluding VAT: £3,350,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKI52 - Barking & Dagenham and Havering

### **II.2.4) Description of the procurement**

LBBD requires a Domestic Abuse Victim/Survivor Support Service which is responsive to needs, and provides the following services as a part of the single point of access:

- Independent Domestic Violence Advocate (IDVA) support for victim survivors including safety planning, support with protection orders, housing options, civil and criminal remedies, working with all risk levels including Multi Agency Risk Assessment Conference cases
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### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £3,350,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The initial contract term is for Three (3) years with the option to extend for a further Two (2) years making a total potential contract term of Five (5) years,

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

6 August 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

6 August 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Strand

London

WC2A 2LL

Country

United Kingdom