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Tender

Domestic Abuse Support Service

London Borough of Barking and Dagenham

F02: Contract notice

Notice identifier: 2024/S 000-020492

Procurement identifier (OCID): ocids-h6vhtk-047acf

Published 4 July 2024, 4:44pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Barking and Dagenham

Town Hall Square, 1 Clockhouse Avenue

Barking

IG11 7LU

Email

Procurement@lbbd.gov.uk

Telephone

+44 2082153000

Country

United Kingdom

Region code

UKI52 - Barking & Dagenham and Havering

Internet address(es)

Main address

<https://www.lbbd.gov.uk>

Buyer's address

<https://lbbd.bravosolution.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://lbbd.bravosolution.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://lbbd.bravosolution.co.uk/>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://lbbd.bravosolution.co.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domestic Abuse Support Service

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

LBBD requires a Domestic Abuse Victim/Survivor Support Service which is responsive to needs, and provides the following services as a part of the single point of access:

- Independent Domestic Violence Advocate (IDVA) support for victim survivors including safety planning, support with protection orders, housing options, civil and criminal remedies, working with all risk levels including Multi Agency Risk Assessment Conference cases
- Professionals to work as a part of the councils multi-disciplinary Support2Safety team
- Group support to help victim/ survivors process their abuse, understand and recognise signs, this could include delivery of domestic abuse approved programmes such as 'Own my Own Life, Freedom Programme
- Preventative approaches including opportunities for healthy relationship workshops for young people
- Peer mentors, and a community champions scheme, including young ambassadors
- Management and oversight of the two refuges (safe accommodation) the tenderer will be expected to sign up to any undertaking and the Housing Management Contract as a part of this service
- Sanctuary scheme – where risk of the home is assessed, safety advice, repairs and alterations are undertaken as a part of the service

- Training for LBBD staff and the partnership including awareness raising

Our aim is to better assist victims' survivors of domestic abuse by providing them with support at the earliest opportunity possible, where they are able to access the service flexibly safety plan and get access to a range of services through a single point of access.

The service will provide support to victim/ survivors of abuse, over the phone through a dedicated line, in person, and via a dedicated website. The service will work flexibly to meet the needs of our vulnerable residents.

II.1.5) Estimated total value

Value excluding VAT: £3,350,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI52 - Barking & Dagenham and Havering

II.2.4) Description of the procurement

LBBD requires a Domestic Abuse Victim/Survivor Support Service which is responsive to needs, and provides the following services as a part of the single point of access:

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £3,350,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The initial contract term is for Three (3) years with the option to extend for a further Two (2) years making a total potential contract term of Five (5) years,

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 August 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

6 August 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

High Court

Strand

London

WC2A 2LL

Country

United Kingdom