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Tender

International Student Payment Solution including SRS-19 Online Payment Gateway SITS component integration

Glyndwr University

F24: Concession notice

Notice identifier: 2021/S 000-020490

Procurement identifier (OCID): ocds-h6vhtk-02d779

Published 20 August 2021, 2:45pm

Section I: Contracting authority/entity

I.1) Name and addresses

Glyndwr University

Plas Coch, Mold Road

Wrexham

LL11 2AW

Email

arwel.staples@glyndwr.ac.uk

Telephone

+44 1978293188

Fax

+44 1978293188

Country

United Kingdom

NUTS code

UKL23 - Flintshire and Wrexham

Internet address(es)

Main address

www.glyndwr.ac.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0288

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.sell2wales.gov.wales

Additional information can be obtained from the above-mentioned address

Applications or, where applicable, tenders must be submitted electronically via

www.sell2wales.gov.wales

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

www.sell2wales.gov.wales

I.4) Type of the contracting authority

Other type

University

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

International Student Payment Solution including SRS-19 Online Payment Gateway SITS component integration

Reference number

AS/SC/16082021

II.1.2) Main CPV code

- 66115000 - International payment transfer services

II.1.3) Type of contract

Services

II.1.4) Short description

The University has a requirement to procure International Student Payment Solution including Integration with the SRS-19 Online Payment Gateway Tribal SITS component.

The Contract Notice has been advertised on the Sell2Wales website and the process is being conducted under the Concession Contracts Regulations 2016.

Scope includes the following:

International Student Payment Solution including Integration with the SRS-19 Online Payment Gateway Tribal SITS component. This is a Pass/ Fail criteria. Bidders MUST have in place the integration capability with the SRS-19 online payment gateway SITS component.

The University seeks to appoint a provider of an effective and efficient payment portal dedicated to online international payments and any associated refunds.

The payment solution should offer fair pricing and competitive rates of exchange in a wide range of currencies to all students.

To reduce the amount of unidentified direct bank transfers received from international students and to facilitate the processing of payments and their reconciliation to the

finance/student record system.

To provide clear and simple information to payers which will result in improved communication on payment status and support with the payment process.

To offer a multilingual payment platform which will support a wide range of international students.

To improve the refund process by removing manual and unsecure processes with the introduction of a secure platform with the ability to securely receive and refund payments to protect students and the university whilst meeting all necessary local regulatory requirements (KYC and AML).

In addition the University is interested in any possible value added solutions that could improve the monitoring of payment plans for students.

Initial 3 year contract duration with option to extend for a further 2 years subject to annual reviews.

II.1.5) Estimated total value

Value excluding VAT: £25,000,000

II.1.6) Information about lots

This concession is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48442000 - Financial systems software package
- 66110000 - Banking services

II.2.3) Place of performance

NUTS codes

- UKL23 - Flintshire and Wrexham

Main site or place of performance

Wrexham.

II.2.4) Description of the procurement

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Initial 3 year contract duration with option to extend for a further 2 years subject to annual reviews.

II.2.5) Award criteria

Concession is awarded on the basis of the criteria stated in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £25,000,000

II.2.7) Duration of the concession

Duration in months

60

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions, indication of information and documentation required

None

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the concession

III.2.2) Concession performance conditions

The University has a requirement to procure International Student Payment Solution including Integration with the SRS-19 Online Payment Gateway Tribal SITS component.

This is a Pass/ Fail criteria. Bidders MUST have in place the integration capability with the SRS-19 online payment gateway TRIBAL SITS component.

Section IV. Procedure

IV.2) Administrative information

IV.2.2) Time limit for submission of applications or receipt of tenders

Date

27 September 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 20TH August 2024 or 20th August 2026

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The University has a requirement to procure International Student Payment Solution including Integration with the SRS-19 Online Payment Gateway Tribal SITS component.

This is a Pass/ Fail criteria. Bidders MUST have in place the integration capability with the SRS-19 online payment gateway Tribal SITS component.

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=113401.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at https://www.sell2wales.gov.wales/sitehelp/help_guides.aspx.

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(WA Ref:113401)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom