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Not applicable

Digital Transformation Services

Scottish Water

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-020484

Procurement identifier (OCID): ocids-h6vhtk-051095

Published 12 May 2025, 1:49pm

Section I: Contracting authority/entity

I.1) Name and addresses

Scottish Water

The Bridge, 6 Buchanan Gate, Stepps

Glasgow

G33 6FB

Contact

Paul McDonald

Email

paul.mcdonald@scottishwater.co.uk

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.scottishwater.co.uk/>

Buyer's address

<https://www.scottishwater.co.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Transformation Services

Reference number

SW25/DIG/1515

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Scottish Water Digital Directorate is dedicated to delivering digital and technology services that provide measurable value to our core business operations. Collaborating closely with our business partners, we focus on supporting our three strategic objectives. We have successfully implemented a cloud-first strategy, replacing many of our legacy enterprise applications with evergreen SaaS solutions. Our primary cloud platform, Microsoft Azure, serves as the foundation for building and running innovative solutions.

The convergence of IT, Smart IoT Technology, and Operational Technology (OT), Artificial Intelligence (AI), and Machine Learning (ML) is accelerating. Our assets are increasingly connected to the internet through a growing array of sensors, offering opportunities to enhance services, improve data analytics and visualisations, and reduce costs and carbon emissions via an intelligent asset base. Compliance with regulatory standards, is essential and supplier partnerships that seamlessly integrate these complex digital innovations with engineering practices across capital investments are crucial. Scottish Water seeks supplier partnerships that operate at scale, with extensive experience and expertise. We also value relationships with partners who can offer niche services and specialisms. The framework is divided into service areas and interested parties can qualify across all services or specialise in just one. We aim to establish relationships with partners who have strategies supporting modern engineering practices like Platform Engineering, DevOps, CI/CD, Automation, Software Defined Networking, Zero Trust, and IT/OT convergence, ensuring secure technology transformation. Scottish Water may also purchase 3rd party software or hardware required for the project from the framework supplier.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2025/S 000-020359](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2

Instead of

Date

9 June 2025

Local time

12:00pm

Read

Date

11 June 2025

Local time

12:00pm