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Contract

Provision of Multi Occupancy Accessible Transport Services

Transport for London

F03: Contract award notice

Notice identifier: 2023/S 000-020477

Procurement identifier (OCID): ocds-h6vhtk-035a39

Published 17 July 2023, 12:35pm

Section I: Contracting authority

I.1) Name and addresses

Transport for London

5 ENDEAVOUR SQUARE

LONDON

E201JN

Contact

Philip Lewis

Email

philiplewis@tfl.gov.uk

Telephone

+44 7595064000

Country

United Kingdom

Region code

UKI - London

Companies House

01900906

Internet address(es)

Main address

<https://www.tfl.gov.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Transport

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Multi Occupancy Accessible Transport Services

II.1.2) Main CPV code

- 60000000 - Transport services (excl. Waste transport)

II.1.3) Type of contract

Services

II.1.4) Short description

The services are required to commence from 1 October 2023.

The services are:

Provision of driver plus vehicle for an 8 hour shift, on a range of shifts including early and late on Monday to Sunday. The contracts for these services will be for 5 years with a TfL option to extend to 7 years.

Ad hoc provision of additional driver and vehicle to respond flexibly to variations in DaR's service demand and/or deployment of its own drivers and vehicles.

For the above services, vehicles and drivers contracted to DaR will operate exclusively on DaR activities during the contracted hours. It will not be permitted for the Service Provider to undertake work or carry passengers for other service commissioners whilst the vehicles are contracted to DaR.

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the

contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

Our key objectives for MOAT operations over the next seven years are:

1. Excellent safety and safeguarding procedures
2. High levels of customer satisfaction
3. High levels of reliability
4. A focus on lowering the cost of trip delivery

To be able to participate in the tender, suppliers must be registered on TfL's SAP Ariba system. Details are provided in this notice.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £42,000,000

II.2) Description

II.2.1) Title

MOAT 3 Lot a

Lot No

1

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

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II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

5 years with option to extend for up to a further 2 years.

II.2) Description

II.2.1) Title

MOAT 3 Lot b

Lot No

2

II.2.2) Additional CPV code(s)

- 600000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

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II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

5 years with an option to extend for up to 2 years

II.2) Description

II.2.1) Title

MOAT 3 Lot c

Lot No

3

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

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II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

5 years with an option to extend for up to 2 years

II.2) Description

II.2.1) Title

MOAT 3 Lot d

Lot No

4

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and

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II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

5 years with an option to extend for up to 2 years

II.2) Description

II.2.1) Title

MOAT 3 Lot e

Lot No

5

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

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II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

5 years with an option to extend for up to 2 years

II.2) Description

II.2.1) Title

MOAT 3 Lot f

Lot No

6

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

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II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

5 years with an option to extend for up to 2 years

II.2) Description

II.2.1) Title

MOAT 3 Lot g

Lot No

7

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

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4. A focus on lowering the cost of trip delivery

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

5 years with an option to extend for up to 2 years

II.2) Description

II.2.1) Title

MOAT 3 Lot h

Lot No

8

II.2.2) Additional CPV code(s)

- 600000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

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4. A focus on lowering the cost of trip delivery

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

5 years with an option to extend for up to 2 years

II.2) Description

II.2.1) Title

MOAT 3 Lot i

Lot No

9

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and

vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

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II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

5 years with an option to extend for up to 2 years

II.2) Description

II.2.1) Title

MOAT 3 Lot j

Lot No

10

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

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II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

5 years with an option to extend for up to 2 years

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-004090](#)

Section V. Award of contract

Contract No

TfL_scp_002205_a

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 June 2023

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ealing Community Transport

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

07211806

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,100,000

Section V. Award of contract

Contract No

TfL_scp_002205_b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 July 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Brent Community Transport

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

01509231

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,900,000

Section V. Award of contract

Contract No

TfL_scp_002205_c

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 June 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Waltham Forest Community Transport

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

3073284

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,200,000

Section V. Award of contract

Contract No

TfL_scp_002205_d

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 July 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Disablement Association of Barking & Dagenham

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

2800290

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,200,000

Section V. Award of contract

Contract No

TfL_scp_002205_e

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 June 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ealing Community Transport

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

07211806

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,700,000

Section V. Award of contract

Contract No

TfL_scp_002205_f

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 July 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Westway Community Transport Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

27317R

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,900,000

Section V. Award of contract

Contract No

TfL_scp_002205_g

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 June 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bexley Accessible Transport Scheme

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

4374810

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,100,000

Section V. Award of contract

Contract No

TfL_scp_002205_h

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 June 2023

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Merton Community Transport

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

03571884

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,100,000

Section V. Award of contract

Contract No

TfL_scp_002205_i

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 June 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Merton Community Transport

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

03571884

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,100,000

Section V. Award of contract

Contract No

TfL_scp_002205_j

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 June 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bexley Accessible Transport Scheme

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

4374810)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,100,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Transport for London

London

Country

United Kingdom