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Contract

## **Provision of Multi Occupancy Accessible Transport Services**

Transport for London

F03: Contract award notice

Notice identifier: 2023/S 000-020477

Procurement identifier (OCID): ocds-h6vhtk-035a39

Published 17 July 2023, 12:35pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Transport for London

5 ENDEAVOUR SQUARE

LONDON

E201JN

#### **Contact**

Philip Lewis

#### **Email**

[philiplewis@tfl.gov.uk](mailto:philiplewis@tfl.gov.uk)

#### **Telephone**

+44 7595064000

#### **Country**

United Kingdom

**Region code**

UKI - London

**Companies House**

01900906

**Internet address(es)**

Main address

<https://www.tfl.gov.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Transport

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Multi Occupancy Accessible Transport Services

#### **II.1.2) Main CPV code**

- 60000000 - Transport services (excl. Waste transport)

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The services are required to commence from 1 October 2023.

The services are:

Provision of driver plus vehicle for an 8 hour shift, on a range of shifts including early and late

on Monday to Sunday. The contracts for these services will be for 5 years with a TfL option to extend to 7 years.

Ad hoc provision of additional driver and vehicle to respond flexibly to variations in DaR's service demand and/or deployment of its own drivers and vehicles.

For the above services, vehicles and drivers contracted to DaR will operate exclusively on DaR activities during the contracted hours. It will not be permitted for the Service Provider to undertake work or carry passengers for other service commissioners whilst the vehicles are contracted to DaR.

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and

vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in

the

contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

Our key objectives for MOAT operations over the next seven years are:

1. Excellent safety and safeguarding procedures
2. High levels of customer satisfaction
3. High levels of reliability
4. A focus on lowering the cost of trip delivery

To be able to participate in the tender, suppliers must be registered on TfL's SAP Ariba system. Details are provided in this notice.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £42,000,000

### **II.2) Description**

#### **II.2.1) Title**

MOAT 3 Lot a

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and

vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the

contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

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3. High levels of reliability
4. A focus on lowering the cost of trip delivery

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

5 years with option to extend for up to a further 2 years.

### **II.2) Description**

#### **II.2.1) Title**

MOAT 3 Lot b

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and

vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the

contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

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3. High levels of reliability
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### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

5 years with an option to extend for up to 2 years

## **II.2) Description**

### **II.2.1) Title**

MOAT 3 Lot c

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and

vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the

contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

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2. High levels of customer satisfaction
3. High levels of reliability

4. A focus on lowering the cost of trip delivery

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

5 years with an option to extend for up to 2 years

## **II.2) Description**

### **II.2.1) Title**

MOAT 3 Lot d

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and

vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the

contract against the minimum shift availability volumes whether increased, decreased or

stopped. TfL reserves the right to change shift volumes at will, acting reasonably and

providing notice in accordance with the contract.

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3. High levels of reliability
4. A focus on lowering the cost of trip delivery

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

5 years with an option to extend for up to 2 years

### **II.2) Description**

#### **II.2.1) Title**

MOAT 3 Lot e

Lot No

5

#### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and

vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the

contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

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2. High levels of customer satisfaction
3. High levels of reliability
4. A focus on lowering the cost of trip delivery

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

5 years with an option to extend for up to 2 years

### **II.2) Description**

#### **II.2.1) Title**

MOAT 3 Lot f

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and

vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the

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3. High levels of reliability
4. A focus on lowering the cost of trip delivery

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

5 years with an option to extend for up to 2 years

## **II.2) Description**

### **II.2.1) Title**

MOAT 3 Lot g

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and

vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the

contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

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3. High levels of reliability
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### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

5 years with an option to extend for up to 2 years

## **II.2) Description**

### **II.2.1) Title**

MOAT 3 Lot h

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and

vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the

contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

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3. High levels of reliability
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#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

5 years with an option to extend for up to 2 years

### **II.2) Description**

#### **II.2.1) Title**

MOAT 3 Lot i

Lot No

9

#### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and

vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in

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contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

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2. High levels of customer satisfaction
3. High levels of reliability
4. A focus on lowering the cost of trip delivery

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

5 years with an option to extend for up to 2 years

### **II.2) Description**

#### **II.2.1) Title**

MOAT 3 Lot j

Lot No

10

#### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and

vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the

contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

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3. High levels of reliability
4. A focus on lowering the cost of trip delivery

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

5 years with an option to extend for up to 2 years

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-004090](#)

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## **Section V. Award of contract**

### **Contract No**

TfL\_scp\_002205\_a

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 June 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Ealing Community Transport

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

07211806

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £4,100,000

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## **Section V. Award of contract**

### **Contract No**

TfL\_scp\_002205\_b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

10 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Brent Community Transport

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

01509231

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £4,900,000

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## **Section V. Award of contract**

### **Contract No**

TfL\_scp\_002205\_c

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 June 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Waltham Forest Community Transport

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

3073284

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £5,200,000

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## **Section V. Award of contract**

### **Contract No**

TfL\_scp\_002205\_d

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

The Disablement Association of Barking & Dagenham

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

2800290

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £5,200,000

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## **Section V. Award of contract**

### **Contract No**

TfL\_scp\_002205\_e

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 June 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Ealing Community Transport

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

07211806

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,700,000

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**Section V. Award of contract**

**Contract No**

TfL\_scp\_002205\_f

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

12 July 2023

**V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Westway Community Transport Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

27317R

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £4,900,000

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**Section V. Award of contract**

**Contract No**

TfL\_scp\_002205\_g

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

27 June 2023

### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Bexley Accessible Transport Scheme

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

4374810

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,100,000

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## **Section V. Award of contract**

### **Contract No**

TfL\_scp\_002205\_h

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 June 2023

**V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Merton Community Transport

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

03571884

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £5,100,000

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**Section V. Award of contract**

**Contract No**

TfL\_scp\_002205\_i

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

21 June 2023

**V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Merton Community Transport

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

03571884

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,100,000

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**Section V. Award of contract**

**Contract No**

TfL\_scp\_002205\_j

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

27 June 2023

### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Bexley Accessible Transport Scheme

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

4374810)

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,100,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Transport for London

London

Country

United Kingdom