

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/020461-2025>

Planning

MOPAC: Public Attitude Survey, Telephone and Digital Investigation Unit, Survey and User Satisfaction Surveys

MOPAC

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-020461

Procurement identifier (OCID): ocds-h6vhtk-050f69

Published 12 May 2025, 1:27pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Description

MOPAC currently holds a contract for the provision of the Public Attitude Survey (PAS), Telephone and Digital Investigation Unit (TDIU) survey and User Satisfaction Survey (USS). Previously, we have contracted these surveys within one contract.

The PAS currently conducts 19,200 face to face interviews each year across London, with a minimum of 600 interviews per London borough per annum.

The USS survey is a 20-minute telephone interview and achieves 9,600 interviews per year.

The TDIU survey is a 10-15 minute online survey and achieves c.9,000 interviews per year.

These surveys have been conducted for many years and provide MOPAC and the MPS with valuable trend data and detailed insights into public perceptions of policing and crime in London and victims' experiences. It is vital that robust and long-term trend analysis can continue into any future contracts, and that sample sizes are sufficient for analysis of different demographic groups and at borough level.

To view the market engagement questionnaire, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=948210460>

Total value (estimated)

- £4,000,000 excluding VAT
- £4,800,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2028 to 31 March 2031
- Possible extension to 31 March 2032
- 4 years

Main procurement category

Services

CPV classifications

- 72313000 - Data capture services

Contract locations

- UKI - London

Engagement

Engagement deadline

30 May 2025

Engagement process description

Please complete the Preliminary Market Engagement Questionnaire by 5pm 30th May 2025

Participation

Particular suitability

- Small and medium-sized enterprises (SME)

- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

2 July 2026

Contracting authority

MOPAC

- Public Procurement Organisation Number: PTMT-7816-YCQG

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London

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United Kingdom

Email: MOPACProcurement@mopac.london.gov.uk

Region: UKI44 - Lewisham and Southwark

Organisation type: Public authority - sub-central government