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Contract

CBC-1207-T-CE Domestic Removals Service

Central Bedfordshire Council

F03: Contract award notice

Notice identifier: 2021/S 000-020442

Procurement identifier (OCID): ocds-h6vhtk-02ab19

Published 20 August 2021, 11:13am

Section I: Contracting authority

I.1) Name and addresses

Central Bedfordshire Council

Priory House

Chicksands

SG17 5TQ

Contact

+44 3003005997

Email

procurement@centralbedfordshire.gov.uk

Telephone

+44 3003008000

Country

United Kingdom

NUTS code

UKH25 - Central Bedfordshire

Internet address(es)

Main address

<http://in-tendhost.co.uk/centralbedfordshire>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CBC-1207-T-CE Domestic Removals Service

Reference number

CBC-1207-T-CE

II.1.2) Main CPV code

- 98392000 - Relocation services

II.1.3) Type of contract

Services

II.1.4) Short description

Central Bedfordshire Council is looking for a provider of a domestic removals service for our Housing Service. We are seeking a professional and experienced provider who can

display a high level of customer care for our residents, while providing an efficient and effective removals service. Service requirements include removal service for:

- Tenants who are rightsizing i.e. from two and three-bedroom properties to smaller accommodation
- Tenants who are relocating i.e. Decanting, emergency moves
- Local Welfare Provision clients who are relocating and need assistance with removals

Our customers include; Older persons, Families and single households and Vulnerable customers who are moving within Central Bedfordshire and occasionally the surrounding geographical areas.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £320,000

II.2) Description

II.2.2) Additional CPV code(s)

- 98392000 - Relocation services

II.2.3) Place of performance

NUTS codes

- UKH25 - Central Bedfordshire

Main site or place of performance

Customers are moving within Central Bedfordshire and occasionally the surrounding geographical areas.

II.2.4) Description of the procurement

Service requirements include removal service for:

- Tenants who are rightsizing i.e. from two and three-bedroom properties to smaller accommodation
- Tenants who are relocating i.e. Decanting, emergency moves
- Local Welfare Provision clients who are relocating and need assistance with removals

Our customers include older persons, families and single households and vulnerable customers. We are striving to maximise the benefit of our housing provision and as a result we work to tight timescales. Some moves may therefore be required at short notice and the contractor should be flexible and able to accommodate such requests. Response times are required to be within: Emergency – 24 hours, 2 working days, 5 working days.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Cost criterion - Name: Cost / Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

All front-line staff are required to have an enhanced DBS check
The contractor is to be a member of the British Association of Removers, Move Assured or hold a similar trade accreditation

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-009128](#)

Section V. Award of contract

Title

Domestic Removals Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 August 2021

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kelerbay TA Doree Bonner International

19 Kennet Road Dartford

Kent

DA1 4QN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £320,000

Total value of the contract/lot: £417,780

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Central Bedfordshire Council

Priory House Chicksands

Shefford

SG17 5TQ

Email

procurement@centralbedfordshire.gov.uk

Telephone

+44 3003005997

Country

United Kingdom

Internet address

<https://in-tendhost.co.uk/centralbedfordshire.aspx/Home>