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Contract

DUPLICATE - Digital Transformation Services

Scottish Water

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-020431

Procurement identifier (OCID): ocds-h6vhtk-051094

Published 12 May 2025, 12:20pm

Section I: Contracting entity

I.1) Name and addresses

Scottish Water

6 Buchanan Gate, Stepps

Glasgow

G336FB

Contact

Paul McDonald

Email

Paul.McDonald@scottishwater.co.uk

Country

United Kingdom

Region code

UKM - Scotland

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.scottishwater.co.uk/>

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DUPLICATE - Digital Transformation Services

Reference number

SW25/DIG/1515

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

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Scottish Water Digital Directorate is dedicated to delivering digital and technology services that provide measurable value to our core business operations. Collaborating closely with our business partners, we focus on supporting our three strategic objectives. We have successfully implemented a cloud-first strategy, replacing many of our legacy

enterprise applications with evergreen SaaS solutions. Our primary cloud platform, Microsoft Azure, serves as the foundation for building and running innovative solutions.

The convergence of IT, Smart IoT Technology, and Operational Technology (OT), Artificial Intelligence (AI), and Machine Learning (ML) is accelerating. Our assets are increasingly connected to the internet through a growing array of sensors, offering opportunities to enhance services, improve data analytics and visualisations, and reduce costs and carbon emissions via an intelligent asset base. Compliance with regulatory standards, is essential and supplier partnerships that seamlessly integrate these complex digital innovations with engineering practices across capital investments are crucial.

Scottish Water seeks supplier partnerships that operate at scale, with extensive experience and expertise. We also value relationships with partners who can offer niche services and specialisms. The framework is divided into service areas and interested parties can qualify across all services or specialise in just one.

We aim to establish relationships with partners who have strategies supporting modern engineering practices like Platform Engineering, DevOps, CI/CD, Automation, Software Defined Networking, Zero Trust, and IT/OT convergence, ensuring secure technology transformation. Scottish Water may also purchase 3rd party software or hardware required for the project from the framework supplier.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

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Scottish Water is inviting partners to collaborate with us through a transformation delivery framework delivering the following services:

Service Areas:

Delivery services: Tailored delivery services to meet specific client requirements across the broad range of digital technologies deployed currently and in the future.

Adaptive Delivery Service: delivery services that will enable SW to produce high-quality products quickly and efficiently, utilising modern engineering practices including but not limited to, platform engineering, DevOps, CI/CD, automation & advanced data analytics

and visualisation.

Business Analysis: Collaborate closely with product owners, stakeholders, and development teams to ensure that business requirements and outcomes are clearly defined and deliverable.

Testing Services: providing a comprehensive, streamlined, and scalable testing solution that enhances quality, reduces costs, and accelerates time-to-delivery.

Key Qualifications:

Proven track record in adaptive digital delivery services.

Expertise in implementing scalable and efficient delivery systems.

Strong customer focus and engagement.

Innovative solutions that enhance operational efficiency and deliver business outcomes.

The estimated total value of this framework ranges between £115m to £150m across the maximum 8 year framework term.

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-020358](#)

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

Glasgow

Country

United Kingdom