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Tender

Direct Payment Support Service

London Borough of Barking and Dagenham

F02: Contract notice

Notice identifier: 2023/S 000-020395

Procurement identifier (OCID): ocids-h6vhtk-03e252

Published 14 July 2023, 5:26pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Barking and Dagenham

Town Hall Square, 1 Clockhouse Avenue

Barking

IG11 7LU

Email

procurement@lbbd.gov.uk

Telephone

+44 2087242816

Country

United Kingdom

Region code

UKI52 - Barking & Dagenham and Havering

Internet address(es)

Main address

www.lbbd.gov.uk

Buyer's address

<https://lbbd.bravosolution.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://lbbd.bravosolution.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://lbbd.bravosolution.co.uk/>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://lbbd.bravosolution.co.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Direct Payment Support Service

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Barking and Dagenham is commissioning a Direct Payment Support Service for adult residents residing in Barking and Dagenham. We see social care needs and the relationship people have with the community as a significant part of our residents' lives and are committed to maintain and restore our residents' abilities to live as independently as possible in their own homes, whilst giving them the tools required to make personal choices about the care and/or support they receive and ensuring they have control of those choices.

We want to ensure that residents accessing their personal budget via a direct payment are enabled to make informed decisions about their care and support through the provision of an experienced, knowledgeable, individually tailored, good-quality Direct Payment Support Service. We want our residents to be fully supported throughout their responsibilities of being a direct payment recipient and employers of Personal Assistants. The Direct Payment Support Service is crucial in ensuring our residents receive the support required and that our residents can comply with all relevant regulations.

II.1.5) Estimated total value

Value excluding VAT: £400,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI52 - Barking & Dagenham and Havering

II.2.4) Description of the procurement

The London Borough of Barking and Dagenham is commissioning a Direct Payment Support Service for adult residents residing in Barking and Dagenham. We see social care needs and the relationship people have with the community as a significant part of our residents' lives and are committed to maintain and restore our residents' abilities to live as independently as possible in their own homes, whilst giving them the tools required to make personal choices about the care and/or support they receive and ensuring they have control of those choices.

We want to ensure that residents accessing their personal budget via a direct payment are enabled to make informed decisions about their care and support through the provision of an experienced, knowledgeable, individually tailored, good-quality Direct Payment Support Service. We want our residents to be fully supported throughout their responsibilities of being a direct payment recipient and employers of Personal Assistants. The Direct Payment Support Service is crucial in ensuring our residents receive the support required and that our residents can comply with all relevant regulations.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £400,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

This contract is for an initial 24 month period with the option to extend by a further 12 months to a total of 36 months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 August 2023

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

14 August 2023

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

High Court

Strand

London

WC2A 2LL

Country

United Kingdom