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Contract

## **COV - Alarm Monitoring Service 2025**

Coventry City Council

F03: Contract award notice

Notice identifier: 2025/S 000-020386

Procurement identifier (OCID): ocids-h6vhtk-04d499

Published 12 May 2025, 11:43am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Coventry City Council

The Council House, Earl Street

Coventry

CV1 5RR

#### **Contact**

procurement Services

#### **Email**

[procurement.services@coventry.gov.uk](mailto:procurement.services@coventry.gov.uk)

#### **Telephone**

+44 2476975232

#### **Country**

United Kingdom

**NUTS code**

UKG33 - Coventry

**Internet address(es)**

Main address

<https://www.coventry.gov.uk>

Buyer's address

<https://in-tendhost.co.uk/csw-jets>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

COV - Alarm Monitoring Service 2025

Reference number

COV - 21557

#### **II.1.2) Main CPV code**

- 79711000 - Alarm-monitoring services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Coventry City Council are looking to appoint an Alarm Receiving Centre (ARC), to provide Alarm Monitoring Services 24 hours per day 7 days a week. This service is seen as an essential element for overall site security and protection. This will include the monitoring of both intruder and fire alarms. The ARC will be required to notify to 1st point of contact (agreed by the Council) and the emergency services when the alarm is triggered. The types of sites include corporate buildings, schools and any other customers of Coventry City Council.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £240,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79711000 - Alarm-monitoring services

#### **II.2.3) Place of performance**

NUTS codes

- UKG33 - Coventry

#### **II.2.4) Description of the procurement**

Provision of an Alarm Monitoring Service

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

COV21557

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-001851](#)

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## **Section V. Award of contract**

### **Contract No**

COV21557

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

16 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 13

Number of tenders received from SMEs: 10

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Remote Monitoring Services Group Limited

Batley

WF17 8PP

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

National registration number

12228612

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £240,000

Lowest offer: £1 / Highest offer: £240,000 taken into consideration

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

Coventry City Council

The Council House, Earl Street

Coventry

CV1 5RR

Country

United Kingdom