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Contract

COV - Alarm Monitoring Service 2025

Coventry City Council

F03: Contract award notice

Notice identifier: 2025/S 000-020386

Procurement identifier (OCID): ocds-h6vhtk-04d499

Published 12 May 2025, 11:43am

Section I: Contracting authority

I.1) Name and addresses

Coventry City Council

The Council House, Earl Street

Coventry

CV1 5RR

Contact

procurement Services

Email

procurement.services@coventry.gov.uk

Telephone

+44 2476975232

Country

United Kingdom

NUTS code

UKG33 - Coventry

Internet address(es)

Main address

<https://www.coventry.gov.uk>

Buyer's address

<https://in-tendhost.co.uk/csw-jets>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

COV - Alarm Monitoring Service 2025

Reference number

COV - 21557

II.1.2) Main CPV code

- 79711000 - Alarm-monitoring services

II.1.3) Type of contract

Services

II.1.4) Short description

Coventry City Council are looking to appoint an Alarm Receiving Centre (ARC), to provide Alarm Monitoring Services 24 hours per day 7 days a week. This service is seen as an essential element for overall site security and protection. This will include the monitoring of both intruder and fire alarms. The ARC will be required to notify to 1st point of contact (agreed by the Council) and the emergency services when the alarm is triggered. The types of sites include corporate buildings, schools and any other customers of Coventry City Council.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £240,000

II.2) Description

II.2.2) Additional CPV code(s)

- 79711000 - Alarm-monitoring services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

Provision of an Alarm Monitoring Service

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

COV21557

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-001851](#)

Section V. Award of contract

Contract No

COV21557

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 April 2025

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 10

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Remote Monitoring Services Group Limited

Batley

WF17 8PP

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

National registration number

12228612

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £240,000

Lowest offer: £1 / Highest offer: £240,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Coventry City Council

The Council House, Earl Street

Coventry

CV1 5RR

Country

United Kingdom