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Contract

LIFT MONITORING SYSTEMS – PROVISION OF HARDWARE, SOFTWARE, MAINTENANCE SUPPORT AND REPAIR SERVICES

London Borough of Wandsworth

F03: Contract award notice

Notice identifier: 2022/S 000-020363

Procurement identifier (OCID): ocids-h6vhtk-02f4e0

Published 26 July 2022, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Wandsworth

Town Hall, Wandsworth High Street

London

SW18 2PU

Email

ishmam.choudhury@richmondandwandsworth.gov.uk

Telephone

+44 2088715021

Country

United Kingdom

NUTS code

UKI34 - Wandsworth

Internet address(es)

Main address

<https://www.delta-esourcing.com>

Buyer's address

<https://www.wandsworth.gov.uk/>

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

LIFT MONITORING SYSTEMS – PROVISION OF HARDWARE, SOFTWARE, MAINTENANCE SUPPORT AND REPAIR SERVICES

II.1.2) Main CPV code

- 50750000 - Lift-maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

The Contract entails a combination of works and services for the provision of hardware, software, maintenance support and repair services for a lift monitoring system.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,749,025

II.2) Description

II.2.2) Additional CPV code(s)

- 42416100 - Lifts
- 42419510 - Parts of lifts
- 50750000 - Lift-maintenance services
- 45313100 - Lift installation work

II.2.3) Place of performance

NUTS codes

- UKI34 - Wandsworth

Main site or place of performance

Wandsworth

II.2.4) Description of the procurement

The Council's remote lift monitoring system is the hub of the Council Housing Department's lift management and administration with its instantaneous reporting and logging of:

- Lift breakdowns, trappings, and performance-related data.
- Vulnerable lift machine room security breaches.
- Site attendance of contractors to undertake lift maintenance and repair.

The Council requires the Contractor to provide:

- a hardware platform at a data centre with remote access 24/7 to replace the Council's current dedicated central server;

- lift monitoring software to interface with the hardware platform via telephone link or Sim card into the monitoring system on site to check the performance of the lift;
- A migration plan for transferring over the Council's existing lift monitoring system to the new hosted environment provided by the Contractor; and
- Installation, support and maintenance services in relation to various parts of lift monitoring equipment including monitoring units and auto diallers

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 70

Cost criterion - Name: Non-price / Weighting: 20

Cost criterion - Name: Social Vale / Weighting: 10

II.2.11) Information about options

Options: Yes

Description of options

ten year extension option at the Council's absolute discretion

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-028019](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Thames Valley Controls Ltd

Thames Valley Controls Ltd, Unit 15, Manor Farm Industrial Estate

Flint

CH6 5UY

Email

lynwilliams@tvcl.co.uk

Telephone

+44 7900240064

Country

United Kingdom

NUTS code

- UKI34 - Wandsworth

National registration number

02931013

Internet address

<https://www.tvcl.co.uk>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,749,025

Total value of the contract/lot: £893,109

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=708720571>

GO Reference: GO-2022726-PRO-20676081

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

The Strand, London,, London

London

WCA 2LL

Telephone

+44 2079476000

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Cabinet Office

70 Whitehall, London, SW1 2AS, United Kingdom, London

London

SW1 2AS

Telephone

+44 2072761234

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The council incorporated a minimum 10 calendar days standstill period at the point information on the award of the contracts is communicated to Tenderers. Applicants who were unsuccessful were informed by the buyer as soon as possible after the decision had been made as to the reasons why the applicant was unsuccessful. The purpose of the standstill period referred to above is to allow the parties to apply to the Courts to set aside the award decision before the contract is entered into.

VI.4.4) Service from which information about the review procedure may be obtained

Royal Courts of Justice

, The Strand, London

London

WCA 2LL

Telephone

+44 2079476000

Country

United Kingdom