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Contract

## **Provision of Facilities Management Soft Services to the USW Group**

University of South Wales  
Royal Welsh College of Music and Drama  
Merthyr Tydfil College

F03: Contract award notice

Notice identifier: 2021/S 000-020358

Procurement identifier (OCID): ocds-h6vhtk-028fec

Published 19 August 2021, 3:35pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of South Wales

Procurement Officer, University of South Wales, Finance Dept, Llantwit Road

Pontypridd

CF37 1DL

**Contact**

Tina Struebig

**Email**

[procurement@southwales.ac.uk](mailto:procurement@southwales.ac.uk)

**Telephone**

+44 1443482383

**Fax**

+44 1443482384

**Country**

United Kingdom

**NUTS code**

UKL - Wales

**Internet address(es)**

Main address

<https://www.southwales.ac.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0315](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0315)

**I.1) Name and addresses**

Royal Welsh College of Music and Drama

Castle Grounds, Cathay's Park

Cardiff

CF10 3ER

**Email**

[gareth.tottle@rwcmb.ac.uk](mailto:gareth.tottle@rwcmb.ac.uk)

**Telephone**

+44 2920391381

**Country**

United Kingdom

**NUTS code**

UKL22 - Cardiff and Vale of Glamorgan

**Internet address(es)**

Main address

[www.rwcmd.ac.uk](http://www.rwcmd.ac.uk)

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA1108](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA1108)

**I.1) Name and addresses**

Merthyr Tydfil College

Merthyr Tydfil College, University of Glamorgan, Ynysfach

Merthyr Tydfil

CF48 1AR

**Email**

[tina.struebig@southwales.ac.uk](mailto:tina.struebig@southwales.ac.uk)

**Telephone**

+44 1685726000

**Country**

United Kingdom

**NUTS code**

UKL15 - Central Valleys

**Internet address(es)**

Main address

[www.merthyr.ac.uk/](http://www.merthyr.ac.uk/)

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA1033](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA1033)

## **I.2) Information about joint procurement**

The contract involves joint procurement

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Facilities Management Soft Services to the USW Group

Reference number

1680

#### **II.1.2) Main CPV code**

- 79993100 - Facilities management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The University of South Wales Group is seeking to appoint a contractor to manage its provision of Facilities Management (FM) soft services across the group. The services within this tender comprise of 4 Lots: Security & Postal Distribution Service, Cleaning, Grounds Maintenance and Waste.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £16,330,052

## **II.2) Description**

#### **II.2.1) Title**

Security & Postal Distribution

Lot No

1

## **II.2.2) Additional CPV code(s)**

- 79710000 - Security services

## **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

Central Valleys, Cardiff, Newport

## **II.2.4) Description of the procurement**

The Security provision is provided to USW sites and RWCMD. The current provision consists of manned guarding, CCTV control room management, Mobile Patrols, Open and closing of buildings and Keyholding. The Postal Distribution Service is currently provided by our security contractor for the USW contract only. The service includes the supply of two postal vehicles which provide an internal and external postal distribution across the group. The supplier is to procure the vehicles and provide costs

## **II.2.5) Award criteria**

Quality criterion - Name: Contract Management / Weighting: 15

Quality criterion - Name: Reporting & Cost Transparency / Weighting: 30

Quality criterion - Name: Holiday & Sickness Cover / Weighting: 10

Quality criterion - Name: Training & Continuous Development/Improvement / Weighting: 15

Price - Weighting: 30

## **II.2.11) Information about options**

Options: Yes

Description of options

Additionally, the USW Group is potentially looking for the contract to run for 7, 8 or 10 years.

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Cleaning

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

Central valleys, Cardiff & Newport

### **II.2.4) Description of the procurement**

The current cleaning provision is provided to all parts of the group under this tender. The Cleaning specification is a mixture of input and output specifications and also includes window cleaning, pest control, washroom services, clinical waste removal and consumable supplies.

### **II.2.5) Award criteria**

Quality criterion - Name: Contract Management / Weighting: 15

Quality criterion - Name: Reporting & Cost Transparency / Weighting: 30

Quality criterion - Name: Holiday & Sickness Cover / Weighting: 10

Quality criterion - Name: Training & Continuous Development/Improvement / Weighting: 15

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: Yes

Description of options

Additionally, the USW Group is potentially looking for the contract to run for 7, 8 or 10 years

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Grounds Maintenance

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 77314000 - Grounds maintenance services

#### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

Central Valleys, Cardiff & Newport

#### **II.2.4) Description of the procurement**

Grounds maintenance is currently only provided to USW. The service comprises grass cutting and weed spraying.

#### **II.2.5) Award criteria**

Quality criterion - Name: Contract Management / Weighting: 15

Quality criterion - Name: Reporting & Cost Transparency / Weighting: 30

Quality criterion - Name: Holiday & Sickness Cover / Weighting: 10

Quality criterion - Name: Training & Continuous Development/Improvement / Weighting: 15

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: Yes

Description of options

Additionally, the USW Group is potentially looking for the contract to run for 7, 8 or 10 years

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Waste

Lot No

4

#### **II.2.2) Additional CPV code(s)**

- 90500000 - Refuse and waste related services

#### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

Central Valleys, Cardiff & Newport

#### **II.2.4) Description of the procurement**

Waste services under this tender will cover USW and RWCMD. Services will consist of General Waste, Recycling, Glass, Food, Confidential, and hazardous waste.

#### **II.2.5) Award criteria**

Quality criterion - Name: Contract Management / Weighting: 15

Quality criterion - Name: Reporting & Cost Transparency / Weighting: 30

Quality criterion - Name: Holiday & Sickness Cover / Weighting: 10

Quality criterion - Name: Training & Continuous Development/Improvement / Weighting: 15

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: Yes

Description of options

Additionally, the USW Group is potentially looking for the contract to run for 7, 8 or 10 years

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Competitive procedure with negotiation

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-002186](#)

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## Section V. Award of contract

### Lot No

1

### Title

Security & Postal Distribution

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

1 August 2021

#### V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Kingdom Services Group Limited

Willow House, 1 Woodlands Park, Ashton Road

Newton-le-Willows

WA120HF

Telephone

+44 8450517700

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £6,831,832

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Cleaning

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 August 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

OCS Group UK Limited

4 Tilgate Forest Business Park, Brighton Road

Crawley

RG119BP

Telephone

+44 7771814446

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £8,705,280

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### **Section V. Award of contract**

#### **Lot No**

3

#### **Title**

Grounds Maintenance

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

1 August 2021

##### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

GROUND CONTROL LTD

GROUND CONTROL LTD, Kingfisher House, Radofrd Way

BILLERICAY

CM120EQ

Telephone

+44 1277650697

Fax

+44 1277630746

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £134,185

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## **Section V. Award of contract**

### **Lot No**

4

### **Title**

Waste

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 August 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Veolia Environmental Services (UK) Ltd

Kingswood House, Kingswood Crescent

Cannock

WS118JP

Telephone

+44 2035672047

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £658,755

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## **Section VI. Complementary information**

### **VI.3) Additional information**

#### **Procedure**

Please note this is a competitive procedure with negotiation which has two stages. The first stage is a Pre Qualification Questionnaire - PQQ and those who are successfully shortlisted on the criteria set out in the PQQ will be invited to the second stage Invitation to Tender - ITT. The Negotiation stage then takes place after bidders have submitted their tender returns and they have been evaluated in line with the criteria set out in the ITT.

The University of South Wales Group may award the contract on the basis of the initial tenders without negotiation. This we have

indicated, in the contract notice and in the invitation to confirm interest - PQQ, that we reserve the possibility of doing so.

#### **Supplier Engagement Meeting**

As part of engaging with prospective contractors, the USW Group is looking to hold Supplier Engagement meetings in order to introduce the Group to you. The dates scheduled are the w/c 22nd February 2021 and shall be by appointment only and conducted using Microsoft Teams.

You are invited to submit any questions you have, in advance of the meetings, via the Sell2Wales Q & A function of this notice. These need to be submitted by midday, Wednesday 10th February 2021. These questions will be answered in your individual meetings and once all meetings are concluded they will be shared via an additional document to this notice for transparency.

Once you have submitted your questions for the Supplier Engagement Meeting we will be in contact to arrange your appointment.

NOTE: please submit your questions for the Supplier Engagement Meetings in one posting to the Q & A function. This will make the

appointment process easier to administer.

#### **Site Visits**

Due to the current Covid 19 pandemic and its movement restrictions, site visits will be agreed and arranged in line with the most current Welsh Government guidance. Please e

mail [procurement@southwales.ac.uk](mailto:procurement@southwales.ac.uk) - marked only as Site Visit - with any requests.

## Submissions

Your PQQ submission must be uploaded to the Sell2Wales portal Postbox. Your submission must be received by the closing time and

date of midday, Monday 8th March 2021. You should allow adequate time for the loading of your documents so as to ensure receipt as the Postbox will electronically close at the deadline time and no further submissions will be accepted. Tender submissions outside of this method will not be considered.

(WA Ref:113341)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom