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Contract

Client Information Management System for the Lifeline Crisis Response Service

Public Health Agency

F03: Contract award notice

Notice identifier: 2023/S 000-020342

Procurement identifier (OCID): ocds-h6vhtk-03e229

Published 14 July 2023, 2:48pm

Section I: Contracting authority

I.1) Name and addresses

Public Health Agency

12-22 Linenhall Street

BELFAST

BT28BS

Contact

Mark Johnston

Email

Mark.Johnston@hscni.net

Telephone

+44 2895363482

Country

United Kingdom

Region code

UKN06 - Belfast

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.publichealth.hscni.net/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Client Information Management System for the Lifeline Crisis Response Service

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

A robust and secure Information Management System (IMS) with 1real-time 1 information for the safe and effective operation of the Lifeline Crisis Response Service

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £65,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

During 2021 significant security concerns with the existing CIMS were identified and it was agreed that a move to a MS Dynamics system was essential. A Direct Award Contract - ref DAC9980 - was approved to address urgent operational and security issues and to update the system as well as secure support arrangements for the existing CIMS for a further two year period until the new IM solution was implemented. An additional DAC - ref DAC10890 - was approved to cover the costs of maintaining the existing system and developing a new more secure Dynamics 365 platform whilst retaining full operational integrity.

This work has now been completed and the current provider has identified the costs associated with migrating the current system to the new Dynamics 365 platform that has been developed. A new Direct Award Contract is required to cover these migration costs so that the work can be completed as a matter of priority

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - protection of exclusive rights, including intellectual property rights

Explanation:

During 2021 significant security concerns with the existing CIMS were identified and it was agreed that a move to a MS Dynamics system was essential. A Direct Award Contract - ref DAC9980 - was approved to address urgent operational and security issues and to update the system as well as secure support arrangements for the existing CIMS for a further two year period until the new IM solution was implemented. An additional DAC - ref DAC10890 - was approved to cover the costs of maintaining the existing system and developing a new more secure Dynamics 365 platform whilst retaining full operational integrity.

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IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 July 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Deolitte Management Ltd

The Gasworks, 7 Cromac Avenue

Belfast

BT7 2JA

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

Justification for not providing organisation identifier

Sole trader

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £65,000

Total value of the contract/lot: £65,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Public Health Agency

Belfast

Country

United Kingdom