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Contract

## **Client Information Management System for the Lifeline Crisis Response Service**

Public Health Agency

F03: Contract award notice

Notice identifier: 2023/S 000-020342

Procurement identifier (OCID): ocids-h6vhtk-03e229

Published 14 July 2023, 2:48pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Public Health Agency

12-22 Linenhall Street

BELFAST

BT28BS

#### **Contact**

Mark Johnston

#### **Email**

[Mark.Johnston@hscni.net](mailto:Mark.Johnston@hscni.net)

#### **Telephone**

+44 2895363482

#### **Country**

United Kingdom

**Region code**

UKN06 - Belfast

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.publichealth.hscni.net/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Client Information Management System for the Lifeline Crisis Response Service

**II.1.2) Main CPV code**

- 48000000 - Software package and information systems

**II.1.3) Type of contract**

Supplies

**II.1.4) Short description**

A robust and secure Information Management System (IMS) with 1real-time 1 information for the safe and effective operation of the Lifeline Crisis Response Service

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £65,000

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

During 2021 significant security concerns with the existing CIMS were identified and it was agreed that a move to a MS Dynamics system was essential. A Direct Award Contract - ref DAC9980 - was approved to address urgent operational and security issues and to update the system as well as secure support arrangements for the existing CIMS for a further two year period until the new IM solution was implemented. An additional DAC - ref DAC10890 - was approved to cover the costs of maintaining the existing system and developing a new more secure Dynamics 365 platform whilst retaining full operational integrity.

This work has now been completed and the current provider has identified the costs associated with migrating the current system to the new Dynamics 365 platform that has been developed. A new Direct Award Contract is required to cover these migration costs so that the work can be completed as a matter of priority

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - protection of exclusive rights, including intellectual property rights

Explanation:

During 2021 significant security concerns with the existing CIMS were identified and it was agreed that a move to a MS Dynamics system was essential. A Direct Award Contract - ref DAC9980 - was approved to address urgent operational and security issues and to update the system as well as secure support arrangements for the existing CIMS for a further two year period until the new IM solution was implemented. An additional DAC - ref DAC10890 - was approved to cover the costs of maintaining the existing system and developing a new more secure Dynamics 365 platform whilst retaining full operational integrity.

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#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 July 2023

**V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Deolitte Management Ltd

The Gasworks, 7 Cromac Avenue

Belfast

BT7 2JA

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

Justification for not providing organisation identifier

Sole trader

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £65,000

Total value of the contract/lot: £65,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Health Agency

Belfast

Country

United Kingdom