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Tender

## **CP2241-22a Integrated Adult Social Care (ASC) Case Management and Finance System**

Devon County Council

F02: Contract notice

Notice identifier: 2023/S 000-020336

Procurement identifier (OCID): ocds-h6vhtk-03e224

Published 14 July 2023, 2:32pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Devon County Council

County Hall, Topsham Road

Exeter

EX2 4QD

#### **Contact**

Mr Iain Perkins

#### **Email**

[Iain.Perkins@devon.gov.uk](mailto:Iain.Perkins@devon.gov.uk)

#### **Telephone**

+44 1392383000

#### **Country**

United Kingdom

**Region code**

UKK4 - Devon

**Internet address(es)**

Main address

<https://www.devon.gov.uk>

Buyer's address

<https://www.devon.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.supplyingthesouthwest.org.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.supplyingthesouthwest.org.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

CP2241-22a Integrated Adult Social Care (ASC) Case Management and Finance System

Reference number

DN671632

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Devon County Council's (DCC's) Integrated Adult Social Care Service (IASC) is seeking a mature and proven SaaS (Software as a Service) Adult Social Care (ASC) Case Management and Finance system already in use in another Local Authority setting. This will replace the council's use of CareFirst and associated systems.

The deliverables include but are not limited to modification (during and post implementation), installation, integration, implementation and relevant on-going support of an ICT system which will support improved service to DCC's residents, staff and partner agencies.

The contract shall have a Core term of 5 years: April 2024 to April 2029.

With 6 Extension Options: 2 years + 2 years + 2 years+ 2 years+ 1 years + 1 year

and a value range between £4,500,000 and £11,500,000 over the full 15 year term

The aim of this above threshold procurement process is to competitively select a supplier to deliver the outcome specification detailed in the tender documents.

SUPPLIER NOTE - Suppliers should note that in order to Express Interest they must complete and return all documentation through ProContract.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKK4 - Devon

### **II.2.4) Description of the procurement**

Devon County Council's (DCC's) Integrated Adult Social Care Service (IASC) is seeking a mature and proven SaaS (Software as a Service) Adult Social Care (ASC) Case Management and Finance system already in use in another Local Authority setting. This will replace the council's use of CareFirst and associated systems.

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### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 85

Price - Weighting: 15

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Extension Option: 2 years + 2 years + 2 year+ 2 years+ 1 years + 1 year at the authorities sole discretion.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

5 September 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

5 September 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Royals Courts of Justice, The Strand London

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom