

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/020331-2021>

Tender

## **Cornwall Fire and Rescue Service - Fire Fighter Management System**

Cornwall Council

F02: Contract notice

Notice identifier: 2021/S 000-020331

Procurement identifier (OCID): ocids-h6vhtk-02d6da

Published 19 August 2021, 1:57pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Cornwall Council

County Hall, Treyew Road

Truro

TR1 3AY

#### **Contact**

Mr Nick Brown

#### **Email**

[nick.brown@cornwall.gov.uk](mailto:nick.brown@cornwall.gov.uk)

#### **Telephone**

+44 1872323265

#### **Country**

United Kingdom

**NUTS code**

UKK3 - Cornwall and Isles of Scilly

**Internet address(es)**

Main address

<http://www.cornwall.gov.uk>

Buyer's address

<http://www.cornwall.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=fe239719-e4e2-ea11-8104-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=fe239719-e4e2-ea11-8104-005056b64545>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

---

**Section II: Object**

**II.1) Scope of the procurement**

### **II.1.1) Title**

Cornwall Fire and Rescue Service - Fire Fighter Management System

Reference number

DN490715

### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

### **II.1.3) Type of contract**

Supplies

### **II.1.4) Short description**

Provision and support of a software service to manage availability, payroll and rostering of operational firefighters. The service will be accessible from any internet connected device, show current and future availability of resources and integrate with the existing mobilising system and council payroll processing system. It will be constantly accessed by approximately 750 users and be available 24 hrs a day, every day of the year. The service provided will be the primary tool for identifying the emergency response availability and associated skill levels for Cornwall Fire and Rescue Service. It will be expected to provide an extremely high level of resilience and service availability to ensure confidence in the reported levels of resources and to promote user confidence in the system. GD92 is the standard messaging and communication protocol used by the fire services command and control mobilising system and suppliers must be able to integrate and utilise this protocol in order for their bids to be considered.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKK3 - Cornwall and Isles of Scilly

### **II.2.4) Description of the procurement**

Provision and support of a software service to manage availability, payroll and rostering of

operational firefighters. The service will be accessible from any internet connected device, show current and future availability of resources and integrate with the existing mobilising system and council payroll processing system. It will be constantly accessed by approximately 750 users and be available 24 hrs a day, every day of the year. The service provided will be the primary tool for identifying the emergency response availability and associated skill levels for Cornwall Fire and Rescue Service. It will be expected to provide an extremely high level of resilience and service availability to ensure confidence in the reported levels of resources and to promote user confidence in the system. GD92 is the standard messaging and communication protocol used by the fire services command and control mobilising system and suppliers must be able to integrate and utilise this protocol in order for their bids to be considered.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Up to 3 additional 12 month periods

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

23 September 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

23 September 2021

Local time

12:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Cornwall Council

Truro

Country

United Kingdom