

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/020323-2024>

Planning

## **Provision of a Victim Gateway Service**

Police, Fire and Crime Commissioner for Staffordshire

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-020323

Procurement identifier (OCID): ocds-h6vhtk-047a4b

Published 3 July 2024, 3:23pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Police, Fire and Crime Commissioner for Staffordshire

Stafford

ST18 0YY

#### **Contact**

Sarah Willacy

#### **Email**

[sarah.willacy@staffordshire.police.uk](mailto:sarah.willacy@staffordshire.police.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKG2 - Shropshire and Staffordshire

**Internet address(es)**

Main address

<https://www.staffordshire-pfcc.gov.uk>

Buyer's address

<https://sell2.in-tend.co.uk/blpd/publictenders>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of a Victim Gateway Service

Reference number

5679

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The service will be the gateway / front door for victims of crime and will provide a free, confidential, high quality service, helping victims to cope and recover from the impact of the crime and the harm they have experienced. The service will provide a triage assessment, advice, guidance, emotional and practical support and where appropriate refer victims to commissioned specialist support services such as domestic abuse and sexual abuse.

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKG2 - Shropshire and Staffordshire

Main site or place of performance

Stafford

#### **II.2.4) Description of the procurement**

The service will be the gateway / front door for victims of crime and will provide a free, confidential, high quality service, helping victims to cope and recover from the impact of the crime and the harm they have experienced. The service will provide a triage assessment, advice, guidance, emotional and practical support and where appropriate refer victims to commissioned specialist support services such as domestic abuse and sexual abuse.

#### **II.3) Estimated date of publication of contract notice**

3 July 2024

---

### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes