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Contract

NHS Patient Survey

Mid Yorkshire Hospitals NHS Trust

F03: Contract award notice

Notice identifier: 2024/S 000-020297

Procurement identifier (OCID): ocds-h6vhtk-042120

Published 3 July 2024, 2:31pm

Section I: Contracting authority

I.1) Name and addresses

Mid Yorkshire Hospitals NHS Trust

Trust HQ and education Centre, Aberford Road

Wakefeld

WF1 4DG

Contact

Sara Broadhead

Email

sara.broadhead1@nhs.net

Telephone

+44 1924543200

Country

United Kingdom

Region code

UKE21 - York

Internet address(es)

Main address

<https://www.midyorks.nhs.uk>

Buyer's address

<https://www.midyorks.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Patient Survey

Reference number

C227466

II.1.2) Main CPV code

- 79311000 - Survey services

II.1.3) Type of contract

Services

II.1.4) Short description

Patient Experience Feedback Support

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £212,705.10 / Highest offer: £220,953.50 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 79311300 - Survey analysis services
- 79311000 - Survey services

II.2.3) Place of performance

NUTS codes

- UKE21 - York

II.2.4) Description of the procurement

Patient Experience Feedback Support to include NHS Patient Survey and Patient Friends and Family Test

II.2.5) Award criteria

Quality criterion - Name: technical / Weighting: 70

Cost criterion - Name: Price / Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

2 x 12 months extension periods

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-035535](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 June 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

IQVIA UK

Chesterfield Road

Holmewood

S42 5US

Country

United Kingdom

NUTS code

- UKE21 - York

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £240,000

Total value of the contract/lot: £220,953.50

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Leeds Teaching Hospitals NHS Trust

Great George Street

Leeds

LS1 3EX

Country

United Kingdom

Internet address

<https://www.leedsth.nhs.uk>

VI.4.2) Body responsible for mediation procedures

Calderdale and Huddersfield NHS Foundation Trust

Trust HQ, Acre Street, Lindley

Huddersfield

HD3 3EA

Country

United Kingdom

Internet address

<https://www.cht.nhs.uk>