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Contract

## **NHS Patient Survey**

Mid Yorkshire Hospitals NHS Trust

F03: Contract award notice

Notice identifier: 2024/S 000-020297

Procurement identifier (OCID): ocids-h6vhtk-042120

Published 3 July 2024, 2:31pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Mid Yorkshire Hospitals NHS Trust

Trust HQ and education Centre, Aberford Road

Wakefeld

WF1 4DG

### **Contact**

Sara Broadhead

### **Email**

[sara.broadhead1@nhs.net](mailto:sara.broadhead1@nhs.net)

### **Telephone**

+44 1924543200

**Country**

United Kingdom

**Region code**

UKE21 - York

**Internet address(es)**

Main address

<https://www.midyorks.nhs.uk>

Buyer's address

<https://www.midyorks.nhs.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS Patient Survey

Reference number

C227466

#### **II.1.2) Main CPV code**

- 79311000 - Survey services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Patient Experience Feedback Support

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £212,705.10 / Highest offer: £220,953.50 taken into consideration

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79311300 - Survey analysis services
- 79311000 - Survey services

#### **II.2.3) Place of performance**

NUTS codes

- UKE21 - York

#### **II.2.4) Description of the procurement**

Patient Experience Feedback Support to include NHS Patient Survey and Patient Friends and Family Test

#### **II.2.5) Award criteria**

Quality criterion - Name: technical / Weighting: 70

Cost criterion - Name: Price / Weighting: 30

#### **II.2.11) Information about options**

Options: Yes

Description of options

2 x 12 months extension periods

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-035535](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 June 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

IQVIA UK

Chesterfield Road

Holmewood

S42 5US

Country

United Kingdom

NUTS code

- UKE21 - York

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £240,000

Total value of the contract/lot: £220,953.50

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Leeds Teaching Hospitals NHS Trust

Great George Street

Leeds

LS1 3EX

Country

United Kingdom

Internet address

<https://www.leedsth.nhs.uk>

#### **VI.4.2) Body responsible for mediation procedures**

Calderdale and Huddersfield NHS Foundation Trust

Trust HQ, Acre Street, Lindley

Huddersfield

HD3 3EA

Country

United Kingdom

Internet address

<https://www.cht.nhs.uk>