

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/020295-2022>

Contract

Servicenow License

THE UNIVERSITY OF BIRMINGHAM

F03: Contract award notice

Notice identifier: 2022/S 000-020295

Procurement identifier (OCID): ocds-h6vhtk-035229

Published 26 July 2022, 12:18pm

Section I: Contracting authority

I.1) Name and addresses

THE UNIVERSITY OF BIRMINGHAM

Chancellors Close

BIRMINGHAM

B152TT

Contact

Karen Aird

Email

k.aird@bham.ac.uk

Telephone

+44 1214158491

Country

United Kingdom

NUTS code

UKG31 - Birmingham

Internet address(es)

Main address

<https://www.birmingham.ac.uk/index.aspx>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Servicenow License

Reference number

SC10938/22

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Renewal of ServiceNow Licenses for the campus

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £920,392

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

The renewal of licenses for Servicenow software

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

After an unsuccessful mini-tender of the licensing plus added value/consultancy, the decision was made to go directly to Servicenow for the licensing renewal and go back out to tender at a later date for the added value/consultancy as a separate entity in order to encourage greater and more diverse competition and better value for money.

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-019329](#)

Section V. Award of contract

Contract No

SC10938/22

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 July 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Servicenow UK Ltd

Staines upon Thames

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £920,392

Total value of the contract/lot: £920,392

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

University of Birmingham

Birmingham

Email

k.aird@bham.ac.uk

Country

United Kingdom