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Tender

## **National Framework Agreement for Managed Services**

Countess of Chester Hospital NHS Foundation Trust

The eligible users of the proposed framework agreement are available for unrestricted and full direct access, free of charge at: [www.nhssourcing.co.uk](http://www.nhssourcing.co.uk)

F02: Contract notice

Notice identifier: 2023/S 000-020284

Procurement identifier (OCID): ocids-h6vhtk-03e1fb

Published 14 July 2023, 12:39pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Countess of Chester Hospital NHS Foundation Trust

Liverpool Road

Chester

CH2 1UL

#### **Email**

[info@coch-cps.co.uk](mailto:info@coch-cps.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UKD - North West (England)

**Internet address(es)**

Main address

<http://www.coch.nhs.uk>

**I.1) Name and addresses**

The eligible users of the proposed framework agreement are available for unrestricted and full direct access, free of charge at: [www.nhssourcing.co.uk](http://www.nhssourcing.co.uk)

UK

**Email**

[info@coch-cps.co.uk](mailto:info@coch-cps.co.uk)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.nhssourcing.co.uk>

**I.2) Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://www.nhssourcing.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://www.nhssourcing.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

National Framework Agreement for Managed Services

Reference number

F/081/MS/23/JF

#### **II.1.2) Main CPV code**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Countess of Chester Hospital NHS Foundation Trust's Commercial Procurement Service seeks to introduce a new commercial Framework Agreement for Managed Services. The framework agreement will be for a period of 2 years with annual options to extend up to a maximum of four years.

#### **II.1.5) Estimated total value**

Value excluding VAT: £100,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 - Clinical functions

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 51000000 - Installation services (except software)
- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Clinical functions will include all clinical disciplines within the NHS and may include, but not be limited to, Diagnostic Imaging, Interventional Radiology, Cardiology, Renal, Catheter Laboratories, Pathology, Point of Care, Surgery (Theatres), Pharmacy, Aseptics manufacturing and Endoscopy, staffed clinical service solutions and Decontamination Sectors.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £100,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 - Back Office functions

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 60000000 - Transport services (excl. Waste transport)
- 63000000 - Supporting and auxiliary transport services; travel agencies services
- 64000000 - Postal and telecommunications services
- 66000000 - Financial and insurance services
- 71000000 - Architectural, construction, engineering and inspection services
- 72000000 - IT services: consulting, software development, Internet and support
- 73000000 - Research and development services and related consultancy services
- 75000000 - Administration, defence and social security services
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security
- 80000000 - Education and training services
- 85000000 - Health and social work services
- 92000000 - Recreational, cultural and sporting services
- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Back Office functions will include all back office disciplines within the NHS and wider public sector and may include, but not be limited to, Financial Services, Procurement Services, Payroll Services, Employment Services, Information Management & Technology, Consultancy and Transformation Services (business process outsourcing), Business Intelligence and Data Warehousing Services. 1 – Accounting, invoicing and related services

2 – Administration of certain programmes

3 – Administration and collection of toll charges

4 – Aerial photographic surveys and aerial surveillance

6 – Alteration, repair and maintenance of road schemes

7 – Broadcast monitoring services

8 – Cartographic services

9 – Cash in transit services

10 – Catering

11 – Ceremonial services

12 – Childcare services

13 – Collection, delivery and distribution services

14 – Computer services supplied to the specification of the recipient

15 – Conference and exhibition services

16 – Debt collection

17 – Departmental staff records and payroll systems including administration and payment of pensions

- 18 – Employment advisory services as directed by the Race Relations Act 1976
- 19 – Engineering, excluding computer engineering, and related process services
- 21 – Estate management services
- 22 – Export intelligence services
- 23 – Filming, audio-visual and production services
- 24 – Health promotion activities
- 25 – Hire of reprographic equipment including repair and maintenance
- 26 – Hire of vehicles, including repair and maintenance
- 27 – Insolvency services
- 28 – Interpretation and translation services
- Laboratory services
- 32 – Laundry services
- 33 – Library services
- 35 – Maintenance, repair and cleaning of buildings
- 36 – Maintenance and repair of civil engineering works
- 37 – Maintenance, repair and cleaning of equipment, plant, vehicles and vessels
- 38 – Maintenance and repair of statues, monuments and works of art
- 39 – Medical and social surveys
- 40 – Messenger, portering and reception services
- 41 – Nursing services
- 42 – Office removals
- 43 Operation and maintenance of static test facilities



- 44 – Operation and maintenance of stores depots
- 45 – Operation, including the provision of any related services, of hospitals, health care establishments and health care facilities
- 47 – Passenger transport services
- 48 – Pest control services
- 49 – Photographic, reprographic, graphic and design services
- 50 – Preparation and despatch of forms
- 51 – Press cutting services
- 52 – Professional advice
- 53 – Provision under a PFI agreement of accommodation, for office or other governmental use
- 54 – Publicity services including those provided through a digital medium
- 55 – Purchasing and procurement services
- 56 – Broadcasting services via radio, radio bandwidth or the internet
- 57 – Recruitment and relocation of staff and other related services
- 60 – Security services, including security guards, CCTV monitoring, secure transport of items and monitoring the safety of those working alone
- 61 – Services of printing, copying, reproducing or mailing of any documents or publications, including typesetting services
- 63 – Storage, distribution and goods disposal services
- 65 – Training, tuition or education
- 67 – Travel services, excluding hotel accommodation and fares
- 68 – Travel and transport surveys, including traffic census counts
- 69 – Typing, secretarial, telephonist and clerical services

70 – Waste disposal services

71 – Welfare services

72: Career guidance, mentoring, counselling and other related services

74 – Original research undertaken to gain knowledge and understanding

75: Inspection of woodland sites for approval of felling licence applications

76 – Probation Services delivered under section 3(2) of the Offender Management Act 2007

78 – Call centre and contact centre services

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £100,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3 - Non-Clinical functions

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services
- 51000000 - Installation services (except software)
- 55000000 - Hotel, restaurant and retail trade services
- 60000000 - Transport services (excl. Waste transport)
- 63000000 - Supporting and auxiliary transport services; travel agencies services
- 64000000 - Postal and telecommunications services
- 66000000 - Financial and insurance services
- 71000000 - Architectural, construction, engineering and inspection services
- 72000000 - IT services: consulting, software development, Internet and support
- 73000000 - Research and development services and related consultancy services
- 75000000 - Administration, defence and social security services
- 77000000 - Agricultural, forestry, horticultural, aquacultural and apicultural services
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security
- 80000000 - Education and training services
- 85000000 - Health and social work services
- 90000000 - Sewage, refuse, cleaning and environmental services
- 92000000 - Recreational, cultural and sporting services

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Non-clinical services will include all non-clinical services and may include, but not be limited to Maintenance functions including all Buildings and Facilities Management functions, Buildings and Modular Buildings, LED Lighting, Combined Heat and Power, Solar Power and Solar, Renewable, Biomass and Geothermal Energy. 1 – Accounting, invoicing and related services 2 – Administration of certain programmes

3 – Administration and collection of toll charges

4 – Aerial photographic surveys and aerial surveillance

6 – Alteration, repair and maintenance of road schemes

7 – Broadcast monitoring services 8 – Cartographic services 9 – Cash in transit services  
10 – Catering 11 – Ceremonial services 12 – Childcare services

13 – Collection, delivery and distribution services

14 – Computer services supplied to the specification of the recipient

15 – Conference and exhibition services 16 – Debt collection

17 – Departmental staff records and payroll systems including administration and payment of pensions

18 – Employment advisory services as directed by the Race Relations Act 1976

19 – Engineering, excluding computer engineering, and related process services

21 – Estate management services 22 – Export intelligence services

23 – Filming, audio-visual and production services

24 – Health promotion activities

25 – Hire of reprographic equipment including repair and maintenance

- 26 – Hire of vehicles, including repair and maintenance
- 27 – Insolvency services 28 – Interpretation and translation services
- Laboratory services 32 – Laundry services 33 – Library services
- 34 – Maintenance and care of livestock and fauna in connection with the Royal Parks
- 35 – Maintenance, repair and cleaning of buildings
- 36 – Maintenance and repair of civil engineering works
- 37 – Maintenance, repair and cleaning of equipment, plant, vehicles and vessels
- 38 – Maintenance and repair of statues, monuments and works of art
- 39 – Medical and social surveys 40 – Messenger, portering and reception services
- 41 – Nursing services 42 – Office removals
- 43 Operation and maintenance of static test facilities
- 44 – Operation and maintenance of stores depots
- 45 – Operation, including the provision of any related services, of hospitals, health care establishments and health care facilities
- 46 – Operation of prisons, detention centres and remand centres, including medical services
- 47 – Passenger transport services 48 – Pest control services
- 49 – Photographic, reprographic, graphic and design services
- 50 – Preparation and despatch of forms 51 – Press cutting services
- 52 – Professional advice
- 53 – Provision under a PFI agreement of accommodation, for office or other governmental use
- 54 – Publicity services including those provided through a digital medium
- 55 – Purchasing and procurement services

- 56 – Broadcasting services via radio, radio bandwidth or the internet
- 57 – Recruitment and relocation of staff and other related services
- 58 – Research, testing, inspection, certification and approval work for the Health and Safety Executive
- 60 – Security services, including security guards, CCTV monitoring, secure transport of items and monitoring the safety of those working alone
- 61 – Services of printing, copying, reproducing or mailing of any documents or publications, including typesetting services
- 62 – Share Registry Survey 63 – Storage, distribution and goods disposal services
- 64: Surveying, certification and registration in connection with ships
- 65 – Training, tuition or education
- 67 – Travel services, excluding hotel accommodation and fares
- 68 – Travel and transport surveys, including traffic census counts
- 69 – Typing, secretarial, telephonist and clerical services
- 70 – Waste disposal services 71 – Welfare services
- 72: Career guidance, mentoring, counselling and other related services
- 74 – Original research undertaken to gain knowledge and understanding
- 75: Inspection of woodland sites for approval of felling licence applications
- 76 – Probation Services delivered under section 3(2) of the O

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £100,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 4 – Any organisation awarded to two or more of the above lots.

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security
- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 4 – Any organisation awarded to two or more of the above lots.

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £100,000,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: Yes

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 August 2023

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

17 August 2023

Local time

2:00pm

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### **Section VI. Complementary information**

#### **VI.1) Information about recurrence**

This is a recurrent procurement: No

#### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

#### **VI.3) Additional information**

Supplier instructions how to express interest and bid:

- 1) Browse to the esourcing portal <https://www.nhssourcing.co.uk> and click on view current opportunities;
- 2) Register your organisation on the eSourcing portal (this is only required once);
- 3) Accept the portal terms and conditions and click 'continue', enter your organisation and user details; note the username you chose and click 'Save' when complete; you will shortly receive an e-mail with your unique password (please keep this secure);

- 4) Login to the portal with the username/password;
- 5) Click the 'PQQs/ITTs Open To All Suppliers' link. (These are pre-qualification questionnaires or invitations to tender open to any registered supplier);
- 6) Select the title of the ITT;
- 7) Click the 'Express Interest' button at the top of the page. This will move the PQQ/ITT into your 'My PQQs/My ITTs' page. (This is a secure area reserved for your projects only). You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ITT Details' box;
- 8) Review the ITT documents;
- 9) Responding to the ITT. Click 'My Response' under 'PQQ/ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining). You can now use the messages function to communicate with the buyer and seek any clarification. Note the deadline for completion, then follow the on-screen instructions to complete the ITT

There may be a mixture of online and offline actions for you to perform (there is detailed online help available). You must then submit your reply using the 'Submit Response' button at the top of the page. If you require any further assistance please consult the online help, or contact the eTendering help desk.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom