

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/020281-2022>

Contract

ID 3924628 DFE - Tourism NI - Managed Business Support Services

Tourism Northern Ireland

F03: Contract award notice

Notice identifier: 2022/S 000-020281

Procurement identifier (OCID): ocids-h6vhtk-032734

Published 26 July 2022, 11:16am

Section I: Contracting authority

I.1) Name and addresses

Tourism Northern Ireland

Floors 10-12, Linum Chambers, Bedford Square, Bedford Street

BELFAST

BT2 7ES

Email

SSDAdmin.CPD@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ID 3924628 DFE - Tourism NI - Managed Business Support Services

Reference number

ID 3924628

II.1.2) Main CPV code

- 79411000 - General management consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

Tourism Northern Ireland (TNI) wishes to appoint a Contractor to provide a Managed Business Support Service to the Tourism Industry. It is anticipated that this Contract will

commence in May 2022 for a duration of one year with the option to extend for two further periods of 12 months each.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £7,500,000

II.2) Description

II.2.2) Additional CPV code(s)

- 79411100 - Business development consultancy services
- 73220000 - Development consultancy services
- 80500000 - Training services
- 80000000 - Education and training services
- 80510000 - Specialist training services
- 80521000 - Training programme services
- 80530000 - Vocational training services
- 79410000 - Business and management consultancy services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

Tourism Northern Ireland (TNI) wishes to appoint a Contractor to provide a Managed Business Support Service to the Tourism Industry. It is anticipated that this Contract will commence in May 2022 for a duration of one year with the option to extend for two further periods of 12 months each.

II.2.5) Award criteria

Quality criterion - Name: AC1 Project Delivery Team Experience / Weighting: 17.5

Quality criterion - Name: AC2 Proposed Methodology for Resourcing Industry Support Advisers / Weighting: 17.5

Quality criterion - Name: AC3 Contract Management / Weighting: 10.5

Quality criterion - Name: AC4 Evaluation of Support / Weighting: 10.5

Quality criterion - Name: AC5 Contingency Arrangements / Weighting: 10.5

Quality criterion - Name: AC6 Social Considerations / Weighting: 3.5

Cost criterion - Name: AC7 Total Daily Rate / Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The Contract will commence upon the date of Contract award for an initial period of 3 years with the option to extend for two further periods of 2 years each.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-008346](#)

Section V. Award of contract

Contract No

1

Title

Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

WHOLETSCHOOL SOFTWARE LIMITED

Pearl Assurance House 2 Donegall Square East

BELFAST

BT1 5HB

Email

SSDAdmin.CPD@finance-ni.gov.uk

Telephone

+44 2890610220

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £7,500,000

Total value of the contract/lot: £7,500,000

Section VI. Complementary information

VI.3) Additional information

The successful Contractor's performance on this Framework will be managed as per the specification. and regularly monitored.. Contractors not delivering on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a Contractor fails to reach satisfactory levels of contract performance they will be given a specified time to improve. If, after the. specified time, they still fail to reach satisfactory levels of contract performance, the matter will be escalated to senior management in. CPD for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period, it. may be grounds for termination of the contract at the Contractor's expense. In lieu of termination they may be issued with a Notice of. Written Warning or a Notice of Unsatisfactory Performance. A central register of such Notices for supplies and services Contracts will be. maintained and published on the CPD website. Any Contractor in receipt of multiple Notice of Written Warning or Notice of Unsatisfactory. Performance will be required to declare this in future tender submissions for a period of three years from the date of issue of the Notice.. It may also result in the Contractor being excluded from all procurement competitions being undertaken by Centres of. Procurement. Expertise on behalf of bodies covered by the Northern Ireland Procurement Policy.

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any special review body with responsibility for appeal/mediation procedures in public procurement competitions. Any challenges are dealt with by the High Court Commercial Division to which proceedings may be issued regarding alleged breaches of the Public Contracts Regulations

Belfast

Country

United Kingdom