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Contract

## **ITSM EUC and Service Desk**

Scotland Gas Networks (SGN)

F06: Contract award notice – utilities

Notice identifier: 2023/S 000-020257

Procurement identifier (OCID): ocids-h6vhtk-02874b

Published 14 July 2023, 11:55am

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Scotland Gas Networks (SGN)

St Lawrence House, Station Approach

Horley

RH6 9HJ

#### **Email**

[Martyn.Alford@sgn.co.uk](mailto:Martyn.Alford@sgn.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

[www.sgn.co.uk](http://www.sgn.co.uk)

## **I.6) Main activity**

Production, transport and distribution of gas and heat

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ITSM EUC and Service Desk

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

IT Service Management, End User Compute and Service Desk Services

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Provision of IT Service management, End user compute and Service Desk services

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 80

Price - Weighting: 20

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-000004](#)

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## **Section V. Award of contract**

### **Title**

ITSM EUC and Service Desk Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 June 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

CGI IT UK Limited

Bridgend

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

SGN

Horley

Country

United Kingdom