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Contract

ITSM EUC and Service Desk

Scotland Gas Networks (SGN)

F06: Contract award notice – utilities

Notice identifier: 2023/S 000-020257

Procurement identifier (OCID): ocds-h6vhtk-02874b

Published 14 July 2023, 11:55am

Section I: Contracting entity

I.1) Name and addresses

Scotland Gas Networks (SGN)

St Lawrence House, Station Approach

Horley

RH6 9HJ

Email

Martyn.Alford@sgn.co.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.sgn.co.uk

I.6) Main activity

Production, transport and distribution of gas and heat

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ITSM EUC and Service Desk

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

IT Service Management, End User Compute and Service Desk Services

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Provision of IT Service management, End user compute and Service Desk services

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-000004](#)

Section V. Award of contract

Title

ITSM EUC and Service Desk Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 June 2023

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CGI IT UK Limited

Bridgend

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

SGN

Horley

Country

United Kingdom